

Welcome to our Publisher Affiliate Marketing Quiz!

Host: Sally Anne Dishong, Senior Education Strategist, San Francisco



If you have participated in a recent publisher webinar, you may have seen this quiz before the session started. By popular demand, we're including it in the Help Center so you can have some fun learning about Rakuten Marketing and some basic affiliate marketing concepts. Enjoy!

Please contact our Campus education and training team at <u>Is-edu@linkshare.com</u> if you have any questions or suggestions or need more information.



RAKUTEN LINKSHARE TODAY

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We are Part of Rakuten Marketing Online Marketing Services

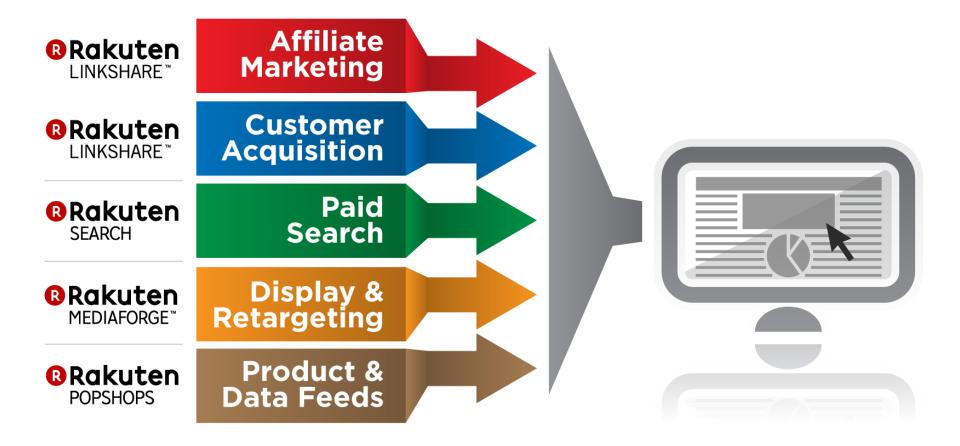
Simplifying online marketing in....

- Affiliate Marketing
- Retargeting & Display
- Search Marketing
- Customer Acquisition
- Product & Coupon Feeds





Rakuten Marketing Services





LEADING THE INDUSTRY

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Leading the Industry Affiliate Marketing Solutions



The First Affiliate Network

- Leading The Industry For 16+ Years
- A Division Of Rakuten One Of The Top Ten Internet Services Companies In The World



Rakuten Innovation

Forbes The World's Most **Innovative Companies**

Rankings based on how well companies leverage people, process and philosophies.

Rakuten Founder and CEO, Hiroshi Mikitani, is building upon a strategy to become the largest Internet services company in the world.

SOME OF OUR INNOVATIVE CLIENTS WHO ALSO MADE THE RANKING



Rank	Company	
1	sileyõere	Salesforce.com
2	ALEXION	Alexion Pharmaceut
3	amazon.com	Amazon.com
4	🦚 redhat.	Red Hat
5	Baide音度	Baidu
6	INTUITIVE surgical	Intuitive Surg
7	Rakuten	Rakuten
8	E Edwards Lifesciences	Edwards Life
9	\bigcirc	Larsen & Tou
10	ARM [°]	ARM Holdings
11	Tencent 腾讯	Tencent Holding
12	Hindustan Unilever Limited	Hindustan Unil
13	-FMC Technologies	FMC Technologie
14	E Cerner	Cerner
15	Pernod Ricard	Pernod Ricard





Innovation: Mobile



- Every new advertiser is tested before launch
- 75% of our advertisers are tracking transactions on at least one mobile device (phones, not tablets)





Global Affiliate Marketing



Driving Results Around the World



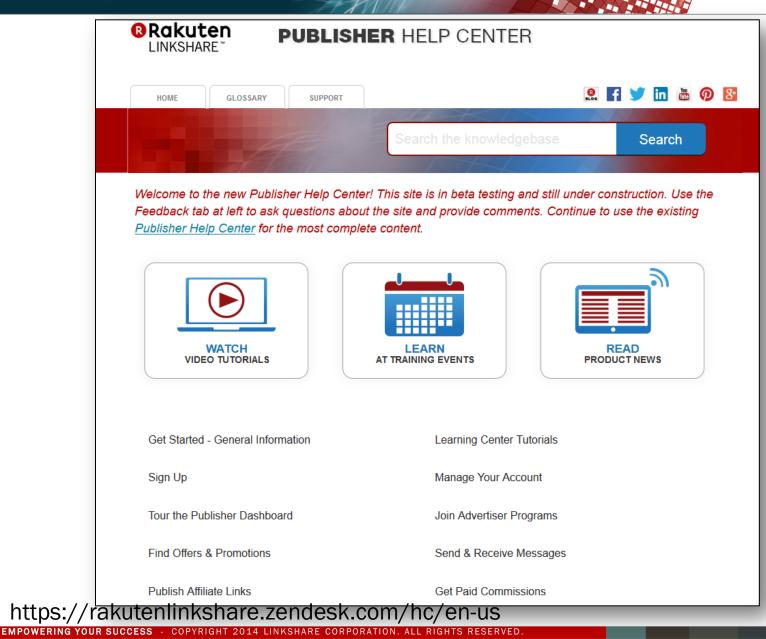


Thank you! For Making Us #1 Three Years in a Row



Source: A recent mThink magazine survey of about 20,000 advertisers, publishers and agencies







1. Who are the key players in a typical affiliate marketing transaction?

- a. Advertiser
- b. Consumer
- c. Internet Advertising Bureau
- d. Performance Marketing Association
- e. Affiliate Network
- f. Publisher
- g. All of the above
- h. a, b, e, and f



Affiliate Marketing Quiz

- 1. Who are the key players in a typical affiliate marketing transaction?
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 - b. Consumer
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 - d. Performance Marketing Association
 - e. Affiliate Network
 - f. Publisher
 - g. All of the above
 - h. a, b, e, and f

Key players are advertiser, consumer, affiliate network and publisher.

* Watch this introductory video for more about how affiliate marketing works: <u>http://www.linkshare.com/campus/</u>



- 2. How would you distinguish between an advertiser and a publisher in the Rakuten LinkShare Network?
 - a. The advertiser is an agency that creates campaigns for its clients; a publisher is the newspaper or magazine the agency buys ad space from.
 - b. The advertiser is the organization running a website that places links on its site to promote a publisher's products; a publisher is the organization selling products on the Internet.
 - c. The advertiser is the organization selling products on the web; a publisher is the organization running a website that places links on its site to promote the advertiser's products.



Affiliate Marketing Quiz 2. How would you distinguish between an advertiser and a publisher in the Rakuten LinkShare Network?

- a. The advertiser is an agency that creates campaigns for its clients; a publisher is the newspaper or magazine the agency buys ad space from.
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- c. The advertiser is the organization selling products on the Web; a publisher is the organization running a website that places links on its site to promote the advertiser's products.

*Also called an affiliate, a publisher displays ads, text links, or product links from an advertiser in return for a commission when a sale is made or when a lead is acquired. The sale can also be tied to a specific action such as filling out a form or downloading a free software trial. Rakuten LinkShare facilitates relationships between publishers and advertisers by providing the underlying technology that manages links, tracks results and commissions, and sends payments. More information: <u>http://www.linkshare.com/advertisers/publishers/</u>



- 3. In the context of an affiliate marketing transaction, what is a "cookie"?
 - a. A sweet treat an advertiser gives to a publisher to thank them for their business
 - b. A software program that is downloaded to a consumer's computer to display pop up ads
 - c. A small file placed on the consumer's computer hard drive when they visit the publisher's website to track the transaction to the advertiser's site



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*Here's a video tutorial about how cookies are used in the Rakuten LinkShare Network for transaction tracking: <u>http://helpcenter.linkshare.com/publisher/questions.php?questionid</u> =1347





- 4. Before placing an advertiser's text link on their sites, publishers can alter the text of the link.
 - a. True
 - b. False



4. Before placing an advertiser's text link on their sites, publishers can alter the text of the link.

a. True

b. False

* Here's an article that explains how publishers can change the text in an advertiser's links: <u>http://helpcenter.linkshare.com/publisher/questions.php?questionid=133</u>



- 5. If a publisher removed the 1x 1 impression tracking pixel from an advertiser's link what would happen?
 - a. The link would break and the customer would not be able to use it
 - b. The transaction would not be attributable to a specific publisher
 - c. Impression data would be lost, but click-through and sales information would not be affected



- 5. If a publisher removed the 1x 1 impression tracking pixel from an advertiser's link what would happen?
 - a. The link would break and the customer would not be able to use it
 - b. The transaction would not be attributable to a specific Publisher
 - c. Impression data would be lost, but click-through and sales information would not be affected

*The 1x1 pixel helps Rakuten LinkShare track impressions publishers generate when we do not serve an advertiser's image. A publisher can remove the 1x1 pixel from an advertiser's linking code; however, the publisher will not receive credit for any impressions, and impressions will not be reflected in any of the Rakuten LinkShare reports. (Note that click-through and sales information will not be affected.) An impression is generated when the image appears on the publisher's site, and some advertisers may reward publishers when they generate a certain impression level. Here's the reference:

http://helpcenter.linkshare.com/publisher/questions.php?questionid=134



Contact Information for Additional Support

To contact US Publisher Support you can:

- Email us: <u>publisher@support.linkshare.com</u>
- Call us toll-free: 888-880-8430 or call: 1-646-943-8200 and select option 7
- We are available Monday through Friday, 9:00 a.m. to
 6:00 p.m. ET
- To contact UK Publisher Support, please email:

<u>ls-uksupport@linkshare.com</u>

For Support using Merchandiser please email:

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