

## **Documentation for Displaced Persons**

Due to Russia's full-scale invasion of Ukraine, which has been ongoing since 2022, a significant number of people have been forced to flee their homes, becoming internally displaced persons (IDPs). The Government of Ukraine has taken measures to ensure that the rights of IDPs are supported and protected, including simplification of the process of obtaining documents confirming displacement for identification and facilitating access to existing services.

IDPs can apply for a document and for monthly payments both in person and online. In addition to people who have moved from the occupied territories and territories where active hostilities are taking place, the following are eligible to receive a certificate:

- persons whose homes have been destroyed or damaged to the point of being uninhabitable, as evidenced by the relevant inspection report;
- minors who have received a passport of a citizen of Ukraine, regardless of the presence (absence) of residence registration, if information about them is entered into the Unified Information Database on Internally Displaced Persons.

### **Applying for an IDP certificate in person**

- at the Centre for Administrative Services of the community where the IDP is residing.
- through the Department of Social Protection of the community where the IDP is residing.
- through the local council of the relevant community where the person resides.

To apply in person, you must provide your identity document and proof of registration in a settlement that is occupied or where active hostilities are taking place. If the document does not contain a stamp of registration of residence in an occupied or active hostilities settlement, the applicant must provide evidence confirming the fact of residence in this territory. Such evidence may include:

- military ID card with information on military service;
- employment record book with records of employment;
- a document confirming the ownership of movable or immovable property;
- a decision of the state administration, executive body of a city or district council on the placement of a child in a childcare facility, foster family, family-type children's home, or guardianship or custody;
- medical documents;
- photographs
- video recordings;
- other documents.

### **Applying for an IDP certificate online**

To do this, a person need to log in to "Diia" mobile application and select the "Assistance for IDPs" service. For the certificate to be issued correctly, a taxpayer card and one of the following identification documents must be displayed in Diia:

- ID-card
- foreign biometric passport

Enter the current residence address and follow the instructions.

One of the parents can apply for an IDP certificate for a child under 14 years of age. To do this, the mobile application of the parent who applies for the service must display the child's birth certificate.

If an IDP has **lost or damaged an IDP certificate**, he or she may receive a paper duplicate of such a certificate free of charge. At the same time, the electronic version of the certificate will still be available in the Diia mobile application.

To obtain a paper duplicate, a person should contact the Department of Social Protection, local council or Centre for Administrative Services and write an application to receive a duplicate certificate.