



# MARTIN'S ROD & CUSTOM OVERALL UPGRADE

Below, you will find your expected timeline and chain of events.  
Your estimated time to complete your Overall Upgrade is 2-4 Months.

## STAGE 1: VISUAL INSPECTION AND ESTIMATE

- Martin's will provide a preliminary estimate based on parts and labor for your needs and concerns.
- Upon visual inspection, we will document all information in writing and take pictures. We will provide you with a verbal second estimate.
- Once the estimated cost is agreed upon and signed, we will collect a down payment of 100% of funds required to cover parts.
- Parts will be ordered and received.
- We will schedule with you for arrival or transport of your vehicle to Martin's.

## STAGE 2: TEAR DOWN

- At this stage, we will remove all parts required and recalculate our estimate. We will invite you in, or if you prefer, Facetime with you to review the list of suggested changes and present you with a new estimate.
- A new down payment, including labor costs will now be due plus any additional parts required.
- We will continue to send photos, schedule an in-person interview, or Facetime with you to review work as requested.

## STAGE 3: FABRICATION

- Half-way through the project, we will order remaining parts needed for completion and ask for an additional payment toward the project.
- Your vehicle will now have all fabrication performed and parts installed.
- We will continue to send photos and will perform a quality control check of all work performed.
- Occasionally, at this time we will find unforeseen or hidden conditions that may require additional work, if this is the case with your vehicle, we will discuss details and provide a new estimate and/or payment timeline.

## STAGE 4: FINAL ASSEMBLY, TEST DRIVE AND DELIVERY

- Once all agreed vehicle repairs are complete, we will send the vehicle once again through our Quality Control Checklist and provide a light cleaning. We will take pictures.
- You will be invited in to review and test drive the finished vehicle. (We can also arrange to deliver the vehicle and test drive at your location.)

## STAGE 5: COMPLETE YOUR EXPERIENCE

- Final payment is now due.
- We hope to have earned a 5-star customer review! Please visit our FaceBook Page.