

# MARTIN'S ROD & CUSTOM

## SMALL MAINTENANCE PROJECT

Below, you will find your expected timeline and chain of events.  
Your estimated time to complete your Small Maintenance Project is less than 30 days.

### STAGE 1: VISUAL INSPECTION AND ESTIMATE

- Martin's will provide a preliminary estimate based on parts and labor for your needs and concerns.
- Upon visual inspection, we will document all information in writing and take pictures. We will provide you with a verbal second estimate.
- Once the estimated cost is agreed upon and signed, we will collect a down payment of 100% of funds required to cover parts.
- Parts will be ordered and received.
- We will schedule with you for arrival or transport of your vehicle to Martin's.

### STAGE 2: FABRICATION

- Work will begin. At this stage, if any additional issues or problems are found, an additional estimate will be performed and agreed upon.
- A new down payment of 1/3 labor costs will now be due plus any additional parts required.
- Upon completion of scheduled work, we will send pictures or schedule an in-person review of work.
- If additional work is needed, we will discuss details, provide a new estimate and collect payment for original work.

### STAGE 3: FINAL ASSEMBLY

- Half-way through the project, we will order remaining parts needed for completion and ask for an additional payment toward the project.
- Your vehicle will now have all fabrication performed and parts installed.
- We will continue to send photos and will perform a quality control check of all work performed.
- Occasionally, at this time we will find unforeseen or hidden conditions that may require additional work, if this is the case with your vehicle, we will discuss details and provide a new estimate and/or payment timeline.

### STAGE 4: TEST DRIVE AND DELIVERY

- Once all agreed vehicle repairs are complete, we will send the vehicle through our Quality Control Checklist and provide a light cleaning. We will take pictures.
- You will be invited in to review and test drive the finished vehicle. (We can also arrange to deliver the vehicle and test drive at your location.)

### STAGE 5: COMPLETE YOUR EXPERIENCE

- Final payment is now due.
- We hope to have earned a 5-star customer review! Please visit our Facebook Page.