

DOG BOARDING

Client Intake Form/Contract



CLIENT INFORMATION

Name:

Address:

Phone:

Email:

EMERGENCY CONTACT DETAILS

Name:

Relationship:

Phone:

Email:

DOG INFORMATION

Name:

Breed:

Age:

Weight:

Sex:

Colors/Markings:

Likes:

Dislikes:

Temperament:

Please check the commands your dog knows or uses:

Sit

Wait

Inside

Leave It

Down

Come

Outside

Back

Stay

Off

Potty

Other:

DOG BEHAVIOR

Does your dog exhibit any destructive behaviors? Yes No

If yes, please elaborate:

Has your dog been looked after by someone else before? Yes No

If yes, please elaborate if there were any problems:

Has your dog shown aggressive behavior toward another person or dog? Yes No

If yes, please elaborate:

Feeding Instructions (Type of food, feeding time, and quantity):

Does your dog have any allergies?

If yes, please specify:

Playtime Instructions:

Is your dog potty trained? Yes No

How does your dog let you know that they need the toilet?

Please check any of the following behaviors that apply to your dog:

Fear Aggressive

Coprophagia (eats stool)

Separation Anxiety

Jumps Fences

Digs Under Fences

Destructive Chewing

Fear of Men

Sensitive to Touch

Fear of Loud Noises

Fear of Women

Toy/Food Possessive

Other:

VETERINARIAN INFORMATION

Name:

Clinic Name & Address:

Phone:

Email:

DOG HEALTH

Current Illnesses:

MEDICATIONS

CONDITION

Date of Last Flea/Tick Preventative:

Are your dog's vaccinations up to schedule? Yes No

Is your dog spayed/neutered? Yes No

Is your dog insured? Yes No

Policy Number:

Other Health Information:

BOARDING SERVICES

Start Date:

End Date:

Drop-Off Time:

Pick-Up Time:

Items brought by owner: Food Treats Bed Leash Bowl
 Toys Collar Others:

Has your dog been to a boarding facility before? Yes No

DOG BOARDING SERVICES

Hank's Tail Wag Inn will provide a safe, clean, and caring environment for the dog(s) throughout the duration of the services. This includes ensuring that adequate shelter, comfortable bedding, sufficient food, and clean water are readily available to promote the dog(s)' well-being. Hank's Tail Wag Inn acknowledges and agrees to adhere to the feeding schedule and dietary requirements specified by the Dog Owner. Appropriate provisions will be made to ensure that the dog(s) receive the necessary physical activity, playtime, socialization, and companionship. The dog(s)' medications will be administered according to the Dog Owner's explicit instructions.

DOG OWNER RESPONSIBILITIES

The Dog Owner should ensure that their dog(s) have the appropriate ID tags and collars for identification. The Dog Owner should ensure the health of their dog(s) before check-in. The dog(s) should be free from contagious diseases for at least 14 days prior to their stay, and the dog(s)' vaccinations should be current. Medical records with proof of vaccinations emailed to Hanks Tail Wag Inn (hankstailwaginn@gmail.com) prior to the dog(s) stay are required. Vaccinations can NOT expire while the dog is in the care of Hanks Tail Wag Inn. To prevent the spread of internal parasites, the dog(s) are required to have proof from a veterinarian of a **NEGATIVE fecal test within the last 12 months**. The Dog Owner will provide clear and detailed instructions for any required medications or special dietary needs, and any medications should be properly labeled. Any known dog behavioral issues or aggression triggers must be disclosed to Hank's Tail Wag Inn. This information is essential for the safety of both the dog and boarding staff.

Required vaccinations for boarding: Rabies, Distemper, Bordetella/Kennel Cough and a NEGATIVE fecal test with results emailed to Hank's Tail Wag Inn.

_____ (Initial)

VETERINARIAN RELEASE

1. **Contact Information:** I will provide Hank's Tail Wag Inn with the contact information for my preferred veterinarian and an emergency contact person.
2. **Emergency Care:** If I or my emergency contact cannot be reached in time, I authorize Hank's Tail Wag Inn to seek emergency veterinary care for my dog if necessary for the dog's health, safety, and well-being.
3. **Treatment Authorization:** In the event of an emergency, Hank's Tail Wag Inn is authorized to contact and consult with the veterinarian and make decisions on my behalf. I authorize Hank's Tail Wag Inn to make decisions regarding the health and well-being of my dog and to seek veterinary care in the event of an emergency. This authorization includes but is not limited to, medical treatments, surgeries, diagnostic procedures, and the administration of medications.
4. **Treatment Fees:** I understand that I am responsible for any and all veterinary expenses incurred for the care and treatment of my dog. If payment is not on file at the veterinarian, I agree to reimburse Hank's Tail Wag Inn for any documented expenses incurred for emergency veterinary services before picking up my dog(s).

_____ (Initial)

CANCELLATION AND TERMINATION

To cancel services, we request that you inform us at least 72 hours in advance for a non holiday appointment, or 7 days in advance for a holiday appointment before your agreed appointment time. If you cancel your appointment with less than the quoted time notice, you will be subject to a cancellation fee of 50%. A no show or failure to cancel will result in no refund and a 100% charge of your total reservation. Hank's Tail Wag Inn reserves the right to cancel or terminate services at any time due to reasons that may include but are not limited to aggressive dog behavior or false information provided. Should Hank's Tail Wag Inn cancel the Services, the Dog Owner will be notified promptly. In case of termination, the Dog Owner may not be entitled to a refund of any balance due. By securing a written reservation via email, you are agreeing to the cancellation policy.

_____ (Initial)

DAMAGE POLICY

The Dog Owner is responsible for all damages that the dog(s) incurs at Hanks Tail Wag Inn facility and/or home. Any damage to beds, fencing, gates, turf, furniture, excessive digging or any other items that dog(s) would destruct. Damages will be assessed and pricing will be discussed prior to the dog(s) pickup. By securing a written reservation via text/email, you are agreeing to the damage policy.

_____ (Initial)

LIABILITY

I, as the Dog Owner of _____, certify that the information provided in this form is accurate to the best of my knowledge. I have not withheld any information regarding the dog(s) health or behavior that could endanger my dog(s), other dog(s) and/or staff at Hank's Tail Wag Inn. Should any of the information regarding the dog(s) health or behavior change prior to a future boarding stay, The Dog Owner will notify Hank's Tail Wag Inn by email and provide an updated form.

_____ (Initial)

This contract constitutes the entire agreement between the Dog Owner and Hank's Tail Wag Inn regarding the services and supersedes all prior discussions, understandings, representations, and agreements, both written and verbal.

The Dog Owner agrees to indemnify and hold harmless Hank's Tail Wag Inn from any claims, liabilities, damages, expenses (including legal fees), or harm to the dog(s) arising from the services, except in cases of gross negligence or willful misconduct.

_____ (Initial)

DOG OWNER'S SIGNATURE:

DATE:

DOG BOARDER'S SIGNATURE:

DATE:

