**Montgomery General Hospital Notifies Patients of Data Security Incident**

**Montgomery, WV – May 8, 2023 –** Montgomery General Hospital announced today that it is notifying individuals whose information was involved in a recent cybersecurity incident.

Recently, Montgomery General Hospital (“MGH”) discovered a cybersecurity incident that impacted its IT systems. Immediately upon identifying the incident, MGH quickly engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

An investigation into the scope of the incident was launched to determine what, if any, information was accessed and acquired by the unauthorized party. The investigation determined that certain patients’ information may have been exposed to the unauthorized party, including the following categories of information: name, address, date of birth, social security number and treatment information.

While the investigation did not find any instances of fraud or identity theft that have occurred as a result of this incident, MGH is notifying individuals whose personal information was involved and providing resources they can use to help protect their information. MGH is offering complimentary credit monitoring and identity theft protection services through Cyberscout, a TransUnion company.

MGH takes its responsibility to safeguard personal information seriously, and regrets any concern this incident may have caused. As part of MGH’s ongoing commitment to the security of information, the organization has reviewed and enhanced its data security policies and procedures in order to help reduce the likelihood of a similar event in the future.

Individuals with questions may contact the dedicated call center at 1-800-405-6108 from 8:00 am to 8:00 pm (EST), Monday through Friday.

Montgomery General Hospital sincerely regrets any inconvenience or concern that this matter may cause, and remains dedicated to ensuring the privacy and security of all information in its control.

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