Edoardo Degl'Innocenti

Tampa, FL 33626 | (352) 834-5771 | [edowardz1998@icloud.com](mailto:edowardz1998@icloud.com) | [Edoardo Degl'Innocenti | LinkedIn](https://www.linkedin.com/in/edoardo-degl-innocenti-8aa7b1299/) | portfoliobyfdn.com

# Full-Stack Development | IT Systems Management | Digital Solutions

*Trilingual Professional • AI-Driven Problem Solver • Student-Athlete Leader*

# Professional Profile

# Detail-oriented and multilingual IT professional with a Bachelor’s degree in Computer Science from Saint Leo University. Skilled in software development, application design, and IT management, combining technical expertise with creativity and team leadership. Trilingual in English, Italian, and Spanish, with strong cross-cultural communication skills. Hands-on experience with AI integration, automation tools, and data analysis projects developed both in class and through real-world IT support roles at Cavalier Technology Group and academic AI labs. Known for balancing high academic performance with collegiate-level athletics, demonstrating strong discipline, teamwork, and leadership.

# Technical Skill

# Artificial Intelligence & Automation: Python (NumPy, Pandas, Scikit-learn), ChatGPT API, AI-assisted workflow automation, natural language processing (NLP), and predictive analytics.

# Software & App Development: HTML, CSS, JavaScript, Python, MySQL, and REST API integration.

# IT Management: System configuration, Microsoft 365, Azure AD, Intune, device deployment & user support.

# Leadership: Former student-athlete with strong team coordination, problem-solving, and mentoring skills.

# Languages: Fluent in English, Italian, and Spanish.

# Professional Experience

## Cavalier Technology Group Jan 2025 - Present

*IT Support Head Leader Tampa, FL*

## Designed automation scripts in PowerShell/Bash and leveraged MySQL queries to streamline ticketing workflows, reducing resolution time.

## Developed and optimized client websites using WordPress and custom plugins, improving performance and user engagement.

## Supported MSO365 and Intune environments with a focus on security policies and system optimization.

* Improving performance and user engagement in frontend and backend workflows.

## Saint Leo University Aug 2023 - May 2025

*IT Support Assistant Saint Leo, FL*

* Provided technical support and implemented data-driven solutions to improve system reliability for over 1,000 users.
* Configured lab systems and supported Active Directory/Intune security management.

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| **Iowa Western Community College Aug 2021 – May 2023**  *IT Support Assistant Council Bluffs, IA*   * Provided technical support for campus systems and user accounts. * Gained early exposure to system administration and troubleshooting environments. |  |

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**Education**

## Saint Leo University - FL Aug 2023 – May 2025

*Bachelor of Science in Computer Science,* ***Cum Laude*** *Tampa, FL*

## GPA: 3.67

## Relevant Coursework: Software Engineering, Algorithms & Data Structures, Artificial Intelligence, Database Concepts, Computer Architecture, Operating Systems, Network Theory & Design, Programming in Java & C/C++

## Iowa Western Community College Aug 2021 - May 2023

*Associate of Arts, Liberal Arts Council Bluffs, IA*

* **GPA:** 3.9

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| **Udemy Web Developer Bootcamp May 2024 – Aug 2024**  *Certificated Program*   * **Focus:** Full-Stack Web Development (Frontend + Backend, Deployment, Best Practices) |  |

# Projects

# Study Mate App – React Native

# Built a mobile planner application for students with QR login system for secure access.

# Designed intuitive UI and optimized backend data handling to enhance user experience.

# Conservative Caucus Website – WordPress (Elementor)

# Rebuilt and customized a full website using WordPress plugins, themes, and custom code.

# Improved performance and SEO metrics while ensuring cross-platform functionality.

# Network Security Lab – Cisco Packet Tracer

# Configured routers, switches, subnets, and encryption/firewalls for secure network design.

# Ubuntu System Administration – Linux VM

# Managed user permissions, directory structures, and automated tasks with shell scripting.

# Leadership & Activities

## Saint Leo & Iowa Western Aug 2021 – May 2025

*Team Captain – Men's Soccer*

• Awarded **Second Team SSC** and **National Champion**; developed leadership, teamwork, and discipline.