

WE DO NOT TEST FOR THE CORONA VIRUS COVID-19 AT THIS CLINIC

If you are concerned that you may have the corona virus or may have come in contact with someone who has the corona virus you **must not enter this clinic** rather you must stay home and contact us at 905.873.1001 or Telehealth Ontario at 1866.797.0000

We will be screening all patients who are entering and calling the clinic in order to help direct individuals to the most appropriate care.

We ask that you be as thorough and upfront about all your signs and symptoms.

Our doctors will be able to provide some consults over the phone as per the new Public Health guidance. You need to call our main number (905.873.1001) as this service will be done **by appointments only** and will still require some identity information.

This service may help with some refill prescriptions, result follow ups, and general queries, and other non urgent matters as well as to alleviate your exposure from others in the clinic. *Please note we will try our best to honour the appointed times but many circumstances may not allow us to fulfill this.*

We will limit the number of individuals inside the clinic/pharmacy.

We advise you to call us prior to coming to the clinic and or wait in your car or home. We will contact you prior to your appointed time.

Our pharmacy will provide free delivery service for prescriptions at allocated times so please consider this service.

These measures aim to provide added safety to our patients, staff and the community by reducing the risk and may change as the situation changes. We appreciate your cooperation and contributions in limiting the risk to everyone.

