

Matern Professional Engineering Privacy Policy

At Matern Professional Engineering, Inc. (“Matern,” “we,” “us,” or “our”), we understand that as a visitor to our website, you value privacy and minimal spam. We are committed to protecting the privacy of our clients and visitors to our website, www.matern.net.

This Privacy Policy outlines how we handle information in accordance with our high standards of professional ethics.

1. Information We Collect

To better serve our professional partners across the markets we serve, we may collect the following types of information:

- a) Voluntary Information: When you contact us via our website or email for inquiries regarding commissioning, energy audits, or design services, we collect your name, professional title, company, and contact details.
- b) Technical Data: We utilize industry-standard analytics to understand how visitors interact with our project portfolios and service descriptions. This includes IP addresses and browsing patterns to improve our user experience.
- c) Project-Specific Data: Information shared during the preliminary inquiry phase is treated with the same confidentiality we apply to our engineering contracts.

2. How We Use Your Information

We use the information collected to:

- a) Respond to requests for information.
- b) Provide updates on innovative engineering solutions and industry trends relevant to your market sector.
- c) Optimize our website performance to help architects and owners quickly find the technical expertise they require.
- d) Maintain the security of our proprietary design methodologies and project data.

3. Protection of Intellectual Property & Competitive Analysis

Matern is a leader in designing complex building systems. To protect our proprietary information and the interests of our clients, we reserve the right to monitor website traffic for signs of automated "scraping" or unauthorized data extraction. We do not disclose the full technical specifications of our past projects online; detailed case studies and system schematics are provided only upon direct engagement to protect the competitive advantage of our firm and our partners.

4. Information Sharing

We do not sell, trade, or rent your personal or professional information to third parties. We may share data with trusted partners only when necessary to fulfill a specific request or project requirement.

5. Cookies and Analytics

Our website uses cookies to track website visitors for performance only. You may choose to disable cookies through your browser settings.

6. Your Professional Rights

If you wish to update your contact information or request that we remove your details from our professional outreach lists, please contact us. We respect our partnership, and will honor all requests promptly.

7. Contact Us

For questions regarding this policy or to discuss how our engineering expertise can support you, please reach out to us:

Matern Professional Engineering
130 Candace Drive
Maitland, Florida 32751

Phone: 407.740.5020

Email: info@matern.net