OUR OPERATIONS DURING CORVID-19 WASHINGTON STATE – PHASE I
(Starting 5 May 2020)

Due to the extension of the state “Stay-at-home” mandates we are only going to provide services to those who are in essential need at this time. We will not able to provide computers to everyone. The process for this is detailed below:

TO REQUEST A COMPUTER: Persons who fit the criteria of someone that requires a computer for essential use (such as at home workers, students, healthcare and first responders) and have no other means to access online can apply for a computer from us by calling our –

Office number ➔ 360-920-2387

PLACE YOUR ORDER: Once your essential need has been established, please submit your requirements so that we can match the type of computer up with your needs. Example: A computer studies student in college might require a more robust system than someone that only needs to access email, video meetings and office work for their employer.

ARRANGE FOR PICKUP: Once the order has been placed, a date and time for transfer will be negotiated. We must follow social distancing guidelines, so the user will meet at our parking lot and remain in their vehicle during the transaction.

PAYMENT AND INFORMATION EXCHANGE: Payment can be provided in the form of Cash at the time of pickup, or via credit card in advance using the “Donation” tab on our website ➔ www.c4pin.org. A Photo ID (driver’s license, student id, etc.) is required for our records, so we can record the user in our warranty system. We will ask the user to sign 3 documents that will establish their ownership of the product key for the Windows 10 Operating System and our one (1) year warranty agreement.

PROVIDING OF COMPUTER: In the case of laptop computers the user will be provided with a plastic zip-lock bag containing the laptop, the user’s paperwork and a charging device. This will be hand delivered to them in their vehicle (curbside delivery). Larger desktop computers will be placed in the user’s vehicle trunk or within passenger area by C4PiN personnel.

USER QUESTIONS/ISSUES: After receiving the computer, should there be any problems or questions, please contact our office by phone.