**Riverbend Pet Spa LLC Care & Grooming Agreement**

This is a contract between Riverbend Pet Spa LLC. and the pet owner whose signature appears at the bottom of this document (Hereinafter called Owner).

Owner shall pay the rate for grooming that is in effect on the date the dog is checked into Riverbend Pet Spa LLC.

Owner agrees that the dog shall not leave Riverbend’s care until all charges are paid in full by the owner.

Owner certifies to the accuracy of all information given about the dog on the dog’s permanent record and is responsible for keeping the most up to date information/ health records to Riverbend Pet Spa LLC.

In order to provide a safe and healthy environment for all the animals under River Bend’s care, the following is required:

* The dog or animal must be calm, approachable, and mild mannered. The dog must be safe and free from harming humans or other animals in the facility. Riverbend has the right to refuse any animal who does not meet these requirements.
* The following up to date immunizations must be on file with Riverbend: Distemper, Hepatitus, Parainfluenza, Pavovirus (also commonly known as the DHPP vaccination), Rabies and Bordetella.
	+ After acceptance, an annual update is required for all vaccination records.
	+ If owner’s dog is found to have fleas we will give the dog a flea bath and flea treatment of which owner will be charged. The owner does not need consulted before doing such treatments.

Owner understands that having my pet in the company and environment of other pets may involve risks regarding the contraction of illness or disease (Kennel Cough, Fleas, etc.) owner understand that even with regular vaccinations or preventatives, they may not completely guard against illness and disease and that Riverbend Pet Spa LLC cannot in any form prevent or be responsible for any illness that my pet might contract.

Owner has fully disclosed to Riverbend Pet Spa LLC history the pet may have of aggression, biting, or causing other injury or damage to people, other animals or property, and owner understand that Riverbend Pet Spa LLC has the right to refuse services as a result thereof. Owner will be liable for any medical care expenses and damages that result from an animal bite. Owner understands and agrees that Riverbend Pet Spa LLC or their employees will not be liable for any kind of problems that arise from the pets stay.

Owner recognizes that dogs can be unpredictable and difficult to control at times and therefore it is possible that owner’s dog may harm, or be harmed by another dog and that this is an unavoidable risk when dogs are in close proximities. Owner accepts this risk of harm to self and to the dog and shall not seek to recover any damages against Riverbed, its owner or employees for any damage so suffered while owner’s dog is on Riverbend Pet Spa LLC premises or in the care of Riverbend Pet Spa LLC.

Owner also agrees to indemnify and hold harmless Riverbend Pet Spa LLC for any and all damages to the premises, equipment, employees, other clients and other dogs, which is caused by owner or owners dog. Owner further agrees to pay all costs and expenses incurred for such damage and injury.

Riverbend Pet Spa LLC agrees that it will give its greatest to assure that any dog under its care is reasonably compatible with other dogs and meets its standard of an acceptable participant in its dog program. Riverbend Pet Spa LLC further agrees to exercise all due and reasonable care to prevent injury or illness to all dogs under its care.

Owner grants permission to Riverbend Pet Spa LLC to act in its behalf and its dog’s best interest, in the case of injury or illness, by obtaining veterinary and other necessary care for its dog while under Riverbend Pet Spa’s care. OWNER agrees to reimburse Riverbend Pet Spa LLC for all costs and expenses uncured for such services.

If an owner refuses services or fails to neglect appointments Riverbend Pet Spa LLC has the right to bill the client “no show fees” which is 50% of the cost of the service booked.

The groomers at Riverbend Pet Spa will do the best to match requests of the owner but have the right to groom the dog in a way seen fit for the care and wellbeing of the dog (trimming or removing places that are irritated or damaged). As a client, you will be respectful of the decisions made by the groomer regarding the health and wellbeing of your dog. They are not veterinarians and will not make recommendations on dogs condition or care but may request the dog be seen by a vet for any issues or concerns they find while grooming.

All animals must be picked up by business closing hours or Riverbend Pet Spa LLC has the right care for the dog how they see fit if owners do not show or communicate proper time and pick up of the dog(s).

It is understood by all parties that this agreement is intended to be as prad as possible under Iowa state law

Should there be a dispute or litigation over this document, or any other documents signed with Riverbend Pet Spa LLC, the prevailing party shall be entitled to their reasonable attorney’s fees and costs. Any litigation shall take place in Linn County, Iowa.

AGREED AND ACCEPTED:

Print Owner name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Owner Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Pet’s Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Zip:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_