

Privacy Policy

Introduction

SparkyBot (“the App”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our services.

Information We Collect

We may collect:

- Basic usage information (such as calculations performed or pages viewed)
- Device information (e.g., operating system, app version)
- Optional user inputs such as calculation data or AI queries

We **do not** collect personal identifying information unless voluntarily provided (e.g., via contact forms).

How We Use Information

Collected information is used solely to:

- Improve the functionality, accuracy, and user experience of SparkyBot
- Provide customer support and app updates
- Ensure compliance with Australian regulations where applicable

We **never** sell or share user data with third parties.

Data Storage

Data is stored securely using modern encryption and may be processed using third-party analytics tools that comply with Australian Privacy Principles (APPs).

User Rights

You have the right to:

- Request access to or deletion of your data
- Withdraw consent at any time by discontinuing use of the app

Contact

For privacy concerns, please contact:

 info@sparkybot.app

Terms and Conditions

1. General

By using SparkyBot (“the App”), you agree to these Terms and Conditions. SparkyBot is designed as a **technical guidance tool** to assist electricians in Australia & New Zealand but **does not replace official standards, regulations, or professional judgment**.

2. Guidance Disclaimer

All information, calculations, and outputs provided by SparkyBot are **for reference and educational use only**.

While efforts are made to ensure accuracy, **users must consult the current editions of the AS/NZS 3000 and AS/NZS 3008 standards** (and other applicable AS/NZS standards) to confirm all technical data and compliance requirements.

SparkyBot and its owners **accept no responsibility or liability** for:

- Errors or omissions in the information presented
- Any loss, injury, damage, or consequences arising from reliance on the app’s content or calculations
- Misinterpretation of Australian standards

Users remain solely responsible for verifying compliance before performing electrical work.

3. Use of the App

Users agree not to misuse or reverse-engineer any portion of the app.

Use of SparkyBot is intended for **qualified electricians, apprentices, and industry professionals** working within Australia.

4. Subscription and Payments

Subscription plans and pricing are subject to change. All payments are managed securely through approved payment gateways (e.g., Stripe, Google Play, or Apple App Store).

Refunds and cancellations will follow the respective platform’s policies.

5. Intellectual Property

All content, branding, design, and source code within SparkyBot are the property of its developers and protected by Australian copyright law.

Users are granted a limited, non-transferable license to use the app for personal and professional purposes.

6. Limitation of Liability

The app and its content are provided “as is.”

No warranties, expressed or implied, are made regarding the accuracy, reliability, or completeness of the information provided.

Under no circumstances shall the developers, owners, or affiliates of SparkyBot be held liable for damages resulting from its use.

7. Updates and Amendments

These Terms and Conditions may be updated periodically to reflect legal or functional changes. Continued use of the app indicates acceptance of any revised terms.