

REFERENCE LETTERS

Jeff and Christine M.
Poland, IN

Wow! Spectacular! These are a couple of the words we would use to describe the work that Log Home Restoration Specialists did on our log home. When Peter came out to survey the house and estimate the job, we were pretty confident that they had the experience to do the job, and we understood what they were proposing, but we had no concept of how much of an improvement they were going to deliver. There is a saying "Under promise and overdeliver". In Pete's case they did what they promised and created what we consider is a masterpiece.

After Rowdy and crew rebuilt our deck that had fallen into disrepair and was suffering from a lack of structural support in the depths of winter, Henry and his crew arrived to restore the house to a "better-than-new" condition.

Displaying attention to detail, craftsmanship, experience, and plain old hard work, the team cleaned the house, fixed damage, and stained it to more thoroughly protect it than we had ever been able to do ourselves in 25 years. Log homes are special places, and we have thoroughly enjoyed ours. But they do require care. It was both a relief and a joy to work with a premier company that has built the knowledge and the workforce to provide outstanding results in the care and renovation of these structures.

- Jeff and Christine M.

Mark and Vickie J.
Trafalgar, IN

Hello Peter, just wanted to say Vickie and I are very happy with the work that was done on the house today. The guys did a great job. Every one of them doing good work. Filling those cracks in the logs really made a difference on the sides and back. The staging of the decks and steps also made it all look great. Thanks to Jeff for sanding down the back deck before staining and making sure the cracks and spaces were repaired logs butted together and overall job got done and making sure I was happy with it. Rowdy filling holes in rake boards at top and applying sealer to chimney, Red-nice work on inside chinking and repair, etc. Mike and Ian filling log cracks and staining, etc. Chris - (The older guy) taking special care to remove hardened chink pieces on front deck boards and extra care and skill on staining. So, thanks to all the crew guys, Chris and you for all the great work. Mark and Vickie
P.S. I think the older guy is also named Chris? I can refer to him as the older guy cause I'm probably older than him 😊

Linda P.
Angola, IN

Hi Peter,
Thank you and everyone else that had a hand in my Log Home Restoration project. It looks and feels the "best" it has for many many years!!

Best wishes always.
Sincerely, Linda P.

*Very Happy with Job!!
Well Done Everybody!! 😊*

Stuart and Ric S. Williamston, MI	Hi Pete, Ric told me you called him and someone came out to do the repair on the filler and chinking. Thanks, you came through as you said you would. It's not usual in this day and age that people follow through on their obligations in a timely manner if at all. We appreciate you and Jeff keeping us in mind. We do wish to sign up for the maintenance program to keep the house in top shape for the duration. Thanks again for remembering, it's a refreshing change from the usual. We will be in contact in a few months for the maintenance package.
John B. Monticello, IL	Pete, Still getting used to how good this log home looks. It actually looks better now than when it was brand new. We now go and sit on the front porch and enjoy a glass of wine and the view. We have not done that for a long time because of how it looked, now we do. Friends that stop by are really impressed with how it looks now compared from before. Your crews were the very best I have worked with, they kept everything neat, clean and organized. The attention to the details was excellent, my friends were impressed with how well everything was done. Looking forward for when they will be back for the annual maintenance to be performed. - John
Todd S. New Carlisle, IN	I would recommend Log Home Restoration Specialists to anyone who has a cabin. Pete Rosi and his work crew are the best. I found them while searching the internet as my cabin was in need of some log replacement as well as new stain and clear coating and chinking between the logs. I have owned the cabin for 4 years and could tell that the normal maintenance was not done in several years. I contacted Kelly via phone and she set me up. Pete Rosi came to my cabin and from there I was sold on his company. Pete is a great guy and explained everything to me that needed done. I highly recommend Pete Rosi and his crew as they are very personable and professional and do great work. I have learned much from them on maintenance and what to look for and will be working with them in the future on annual maintenance to my cabin. Todd S.
Julie M. Hudson, MI	I want to thank both of you for taking such wonderful care of my log home! It is such a relief to know the situation I had a few years ago will never happen again. My home is in good hands. Thank you to your entire staff also, they are polite, respectful and positive! Best regards, Julie M.
Mike and Mimi K. Riverside, IL	Pete, Jeff, As you both know, Mimi and I are very pleased with how the cabin turned out. Your work is the highest quality. Your guidance on many issues was always on target and appreciated. Regarding last week's activities, nice to see the breezeway support removed. It looks and feels solid with the bracing you placed. The deck does not bounce anymore with the crossbeam shims you placed. I hope the boat finds a proper home (junkyard with the hot tub or elsewhere). The lake looks much better without the tree in it. Our best wishes to both of you and your fine group. Mike and Mimi

Stephan C. Fort Wayne, IN	Hey Pete, After purchasing my log home, I went through several other restoration specialists for quotes, but none were as responsive or professional as Pete from Log Home Restoration Specialists. Before we even met, he spent a large amount of time on the phone with me explaining the ins and outs of log home care. As it goes, a full restoration was somewhat out of my budget, but Pete was happy to help me work around it. He had his team come out to finish a single side of my house while teaching me what to do every step along the way so I may finish after they had gone. All of the specialists were very professional and did excellent work. Thanks to Max and Red specifically for answering all my questions and letting me work with them. Pete still remains responsive to all my questions, even though the job is done. Thanks to everyone at LHRS for an all-around pleasant experience. Stephan C.
Herb S. Des Plaines, IL	Good morning, Pete, I do want you and your crew to know that we're repeat customers because of the pride the Joe and Red and the rest of the crew took in the refinishing work. In addition to their pride in work, I don't know that I've ever met a crew that was as respectful as the guys that were here (every person on the crew went out of their way to introduce themselves when they arrived). It says a great deal about your company culture. Have a good day, Herb
Dick K. Pittsburgh, PA	Peter, Adam has received nothing but praise on your crew's restoration renewal of his log home. Great job as you planned and advertised. I do need to ask you for the log stain, deck stain, and door paint manufacturer details including an ordering location and the mix code nomenclature. I desire this information for future anticipated touch up needs. You may use our home for a visual reference should a need be desired for a future customer in this area. Thanks again for the requested project information. Dick K.
Donna M. Borden, IN	I have been able to enjoy the new rod iron insert in back deck railing from my kitchen window during the snow and cold and look forward to hopefully "sit a spell" there as well. I am sure it will only improve with stain. Thanks to the fantastic team members that have worked on the transformation already. I will be glad to see everyone this spring. Safe travels, Donna
John R. Martinsville, IN	Pete- Just a note to let you know how much we appreciated the work and accomplishment that your crew did yesterday. The job was excellent and when they left, they even hosed down the deck and driveway. I was apprehensive initially, but any future needs will certainly require a phone call to you. Thanks again, John R.

Kim and Mike O.
Loveland, OH

Hi Peter,

We just wanted to let you know again, what a great bunch of guys you had working on our home. We really appreciated you putting the extra crews on our house after the rain delays. It was sooo nice to have the home completed in such a short amount of time. I know it was a push for your crew to finish in the shortened timeframe, but we really, really appreciated it.

Jeff was great to work with, he listened to every concern and answered every question we threw at him. All of the crew members were very friendly, polite, hardworking, and they did a wonderful job.

They made sure to clean up at the end of each day, which we appreciated. We also appreciated the care they took, and making sure we were satisfied with the end result. I know they ran into a few problems with removing all the old paint that was on the house and dealing with the damage to the logs on the back of the house.

Jeff originally brought the issue of the damaged logs on the back of the house to our attention. He offered a solution that would give us the best result possible, which we did. It added a lot of extra work for the crew, but it was well worth the cost for us to get the best result possible. I really appreciated him making sure that we would be satisfied with the end result. The work they did on the garage was great. Also, it turned out a bit better than the house due to it being stained originally and not painted.

We wanted to thank Jeff, Tyler, Guy and the rest of the crew for all their hard work. I am sorry to say that we did not know all of them by name to mention. We look forward to seeing a few of the guys back next year at maintenance time as we continue to work with your company to maintain our homes new look.

We also want to thank you Peter, for always returning phone calls, text and answering all of our questions and concerns.
It really made things easy working with a company like yours.

Thanks again,
Kim & Mike O.
