

FARM RULES

CONDUCT

- **Help us make Buddy's Buddies Petting Zoo a fun, friendly and supportive environment for all! Be nice to others, both people and animals, no exceptions. Treat management, family and guests (including their property) with the same kindness and respect with which you would like to be treated.**
- **Buddy's Buddies Petting Zoo is at all times to remain a friendly place suitable for the entire family of the guests and management. No belligerent, malicious, lewd, vulgar, profane or otherwise objectionable conduct or language will be tolerated. The conduct of everyone on the Farm will at all times be dignified and civil. Failure to comply with this key rule will result in you being asked to leave Buddy's Buddies Petting Zoo.**
- **No smoking, vapes, drug use or alcohol is allowed at any time - no exceptions**

SAFETY

- **Interact with farm animals at your own risk**
- **It is the responsibility of parents/guardians to supervise their children at all times when on the Farm**
 - **Please keep your children within arm's reach at all times and be actively parenting**
- **NO running, chasing or yelling in the animal area**
- **NO picking up animals**
- **NO feeding the animals**
- **Use caution when petting any animal**
 - **It is recommended that you pet all animals on their shoulder area and along the back**
 - **Avoid petting head, legs and bum**
 - **Do NOT hug the animals**

- **Do NOT stick your fingers by any animal's mouth, they may bite**
- **Do NOT grab any goat by its horns**
- **If an animal moves away from you or will not let you approach; it does NOT want to be petted, Please move on to another animal.**
- **Stay out of the donkey, mini horse and alpaca pen**
- **Stay out of large pasture area where large horses are contained**
- **Appropriate, closed toe footwear is highly recommended for everyone near the horses or farm animals. No sandals or flip-flops allowed**
- **Do not climb, stand on or ride any fencing or gates.**

USE OF FACILITIES

- **All guests must sign an Acknowledgement of Risk and Release of Liability Waiver before interacting with any farm animal on Farm property.**
- **Farm hours will be 15min prior to your booking time and 15min after your booking time**
 - **We kindly ask that you adhere to these restrictions to allow for management and staff to clean and set up for the next booking**
- **Parking for guests will be marked with PARKING signage**
 - **Please do not park along driveway**
 - **Please do not park on Garnet Valley Road**
 - **Please carpool as parking is limited**
- **No outside animals allowed at any time with the exception of service animals**
 - **Service animals must be identified prior to arrival with proof of service and a copy of current health records**
- **NO balloons, plastic decorations, confetti, glass, noise makers, whistles or gum allowed**
- **Don't use or borrow things that aren't yours unless you have permission from the staff**

- **If you move something, please put it back. If you open it, close it (doors, gates etc). If you turn it on, turn it off (water, bbq etc). If something breaks or needs attention or repair, please let management know.**
- **If someone does something clearly wrong AND it is a safety issue/hazard let the management know. Don't confront the person unless an animal or person is in immediate danger.**

FACILITY MAINTENANCE

- **Lost and found items will be kept for 30 days. If not claimed within 30 days' items will be kept, donated or thrown away**
- **A Port-a-potty and hand wash station will be available for Guests**
- **Please do not waste water, turn off water after use**
- **Any damage done to the Farm by guests or guests vehicles will be repaired at the guest's expense.**
- **Please notify management of any necessary repairs, maintenance, problems or needed supplies so that repairs and improvements may be made or problems remedied as soon as possible.**
- **Management will ensure that all fencing, shelters, paddocks, and common areas will be maintained to a safe standard at all times.**
- **Clean up after yourself. There are trash and recycling containers for general garbage. Please do not throw garbage on the ground. The picnic and parking area act as an animal pasture after party hours.**
- **Feed rooms, hay storage and private residence is off limits at all times.**
- **Please be respectful that the house is a private residence.**

BOOKING REQUIREMENTS

- **Payment in full is required at time of booking to hold your date and time (cash or etransfer)**
- **All bookings go ahead rain or shine**
- **Individual and Private Party bookings are not transferable due to bad weather, sickness or inability to attend unless Management of Buddy's Buddies have to cancel due to unforeseeable circumstances at which your party will be rescheduled to the best possible date for you or a full refund given**
- **Guests must have read and understood the Acknowledgement of Risk and Release of Liability Waiver and bring signed waivers**
 - **Failure or refusal to sign waiver will result in guest not being allowed on site. No exceptions.**
- **NO REFUNDS if party guest numbers do not meet the booked number of guests at time of actual Farm Visit**

