

Connor Legg

Mesa, Arizona | (480) 273-6544 | connorjlegg@gmail.com | linkedin.com/in/connorlegg

PROFESSIONAL SUMMARY

I am a results-driven operations professional with 5 years of leadership experience in fast-paced, customer-facing environments, combined with a strong foundation in writing, editing, and content development. I have a proven ability to lead teams, manage projects, maintain high service standards, communicate effectively across teams, and support daily operations with a focus on efficiency and accountability. I offer a distinctive blend of organizational skills and creative strengths. I am seeking a new challenge where strong communication, attention to detail, and initiative can drive meaningful impact.

WORK EXPERIENCE

Shift Supervisor

August 2021 – Present

Starbucks — Mesa, Arizona

- Supervised a team of 3–5 members in a high-volume store generating \$50K+ in weekly revenue, consistently upholding quality and operational standards
- Oversaw daily store operations including delegation of duties and follow-through accountability
- Coached team members and mentored emerging supervisors, supporting professional development and leadership growth
- Conducted regular inventory counts, product organization, ordering, and receiving to maintain consistent stock levels and operational readiness
- Processed money orders—both outgoing and incoming—ensuring accurate and necessary funds for business operation

Freelance Writer & Project Coordinator

April 2023 – September 2023

The Lost Dex (Independent Creative Project) — Remote

- Collaborated with 5+ artists to align illustrations with narrative content, ensuring a cohesive visual and narrative experience
- Authored 12+ pages of original content (300–500 words each), preserving a consistent observational tone and thematic voice throughout
- Developed and implemented a structured editorial outline, informed by independent research, to guide narrative flow, ensure consistent pacing, and strengthen authenticity across all written content

Content Writer & Social Media Assistant

January 2022 – June 2022

The Nash News — Remote

- Managed and delivered 30+ content projects on deadline, maintaining a consistent brand voice across multiple platforms
- Partnered with an editorial team to develop content strategies that improved reader engagement and satisfaction
- Earned direct recognition from a featured music artist, demonstrating an ability to capture voice and tell compelling stories

SKILLS

Technical Skills Writing & Editing, Content Creation, Social Media Management, Research, Visual Arts & Illustration

Tools & Software Microsoft Office Suite, Google Workspace

Industry Knowledge Team Leadership, Team Player, Customer Service, Operations Management, Inventory Management, Staff Development and Mentorship, Editorial Process, Brand Voice

EDUCATION

Bachelor of Arts; Writing, Rhetorics, and Literacies

Bachelor of Fine Arts; Painting

Arizona State University — Tempe, AZ

GPA: 4.02 | Summa Cum Laude | Phi Beta Kappa

2022