

Our commitment to you

BOOK WITH CONFIDENCE

Traveling During COVID-19

DISCOVERY PHASE

- Asking you the tough questions to determine your travel vision & COVID impacts
- Provide current COVID policies & safety guidelines for each element of your trip
- Help you understand the state of travel



BOOKING PROCESS



- Review COVID policies for each element of your trip
- Provide Travel insurance that you match your needs
- Review trip cancellation policies
- Provide you with your responsibilities.

WAITING FOR THE ADVENTURE

- Review any changes in the COVID policy periodically
- Provide tips for travel safety
- Answer any of your questions
- Offer contact points throughout your trip



PRIOR TO DEPARTURE



- Have a thorough document meeting
- Send current and updated COVID information links for resources
- Create plan for contact during/after trip
- Prepare you for your upcoming experience.

DURING TRAVEL & RETURN

- Check in with you after arrival
- Monitor changes in destination and with travel supplier
- Be readily available to answer any questions
- Review travel experience
- File insurance claims if necessary
- We'll foresee and handle any changes/cancellations

