

## Cancellation & Refund Policy

### Slips & Moorage

#### Daily, Weekly & Monthly

**Fees are to be paid in full at booking.**

- Full refund up to 7 days prior to the start date
- 50% fee for cancellations 6-3 days prior to start date
- No refund if:
  - Cancellation is 2 days or less before the start date
  - Customer chooses to check out prior to end date

#### Seasonal (Spring, Summer, Fall, Year)

**Fees are to be paid in full at booking.**

##### Cancellation prior to start date:

- Full refund up to 30 days prior to the start date
- 50% fee for cancellations 29 - 14 days prior to start date
- 75% fee for cancellations 13 – 7 days prior to start date
- No refund if:
  - Cancellation is 6 days or less before the start date

##### Check-out prior to end date:

- Refunds may be approved by management under special circumstances, and will be assessed on a case-by-case basis. Examples of special circumstances include but are not limited to:
  - Serious illness, injury or death of a friend/family member
  - Unexpected work commitments
- All requests require official documentation in order to be considered

Updated February 6, 2022