

- 1 close all windows
- 2 make sure USB cord is plugged in the back of the computer
- 3 Make sure Power cord is connected (you will see a red light in the scanning slot for few seconds after connecting the power)
- 4 go to "start" (bottom left corner of the screen)
- 5 go to "control panel" (if you are in "category view" change to "Classic view")
- 6 click on "system"
- 7 click on "hardware" tab
- 8 click on "device manager"
- 9 see if you have a yellow exclamation mark or question mark by "USB 2.0 Scanner" (it might be under "imaging devices" or under "other devices")
- 10 right click on the USB2.0 Scanner and click on "update driver"
- 11 if you get a window requesting permission to go the "windows update" select "not at this time" and click next
- 12 the next window will ask to insert the CD (DO NOT DO SO!) - please highlight "install from a list or a specific location" click next
- 13 uncheck "search removable media"
- 14 check "include this location in the search" and click "browse"
- 15 click on + by "my computer"
- 16 click on + by " local disk (C:)"
click on + by "Program files"
click on + by " KeyScan"
- 17 click on + by " KS810"
- 18 click on + by " Backup"
- 19 click on + by " driver"
- 20 click on " 32 bit" (if you have a 64 bit system vista or XP click on "64 bit") and click ok
- 21 you will see the path in the location window (c:\program files\keyscan\KS810\Backup\driver\32 bit) click next
- 22 a window stating that our software did not pass window logo test might pop up click continue anyway
- 23 close all windows and open "Keyscan Imaging"
- 24 Go to "file" and click on "calibrate scanner" follow direction on the screen

If the software version is an older one the driver might be at "c:\KS810\Backup\driver\32 bit"