

## Uninstall - Vista, Windows 7, 8 and 10

- 1 Disconnect the power adapter.
- 2 Go to control panel (in Win 8 - bring cursor to bottom right corner of screen-> search > apps >control panel  
In win 10 - right click on the "start " button and click "control Panel")
- 3 Click "programs and features " and wait till window is fully "populated"
- 4 Left click on KS-V0... and click remove
- 5 Follow uninstall directions.
- 6 Reboot the computer
- 7 Go back to control panel (on the top right of that window change view to " small icons ")
- 8 Click "File Explorer Options" or "Folder Options"
- 9 Click on a tab called "view"
- 10 In the advance settings highlight "Show hidden files, folders and drives" click "OK " and "Apply"
- 11 Go to "This PC" or "My Computer" - go to C drive check if KS810 folder is still there if yes - delete the folder.
- 12 Go to "This PC" or "My Computer" - go to C:/Program files check if KeyScan folder is still there if yes - delete the folder.
- 13 Go to "This PC" or "My Computer" - go to C:/Program files (x86 )check if KeyScan folder is still there if yes - delete the folder.
- 14 Go to "This PC" or "My Computer" - go to C:/ProgramData (Hidden folder- instructions below), check if KeyScan folder is still there if yes - delete the folder.
- 15 Empty the recycle bin.

### Unhide a Hidden folder:

- Open control panel
- On the top left of the window change "view by: small icons"
- Click on "Folder Options" Or "File Explorer Options"
- Click on a tab called "View"
- In the "advance settings" look for "Show hidden files folders and drives" highlight it and click "Apply" and "OK"