

Party Terms & Conditions

- All deposits are non-refundable.
- Cheeky Monkey parties are 1 hour 45 in duration leaving 15 minutes at the end to hand out party bags and gather belongings.
- The final balance of the party must be paid one week before the party.
- Cheeky Monkeys is a parental supervision play area. If your guests are being dropped off by their parents please ensure that you have enough adults to correctly supervise your guests, we advise a ratio of 1 adult to every 5 children. Please ensure that you have contact details for any parents who are leaving children with you as they are your responsibility
- All guests that are playing on the equipment must be under 11 years of age.
- Cheeky Monkeys reserves the right to hold other events/parties running at the same time as your party unless you have booked a private party slot.
- Only food and drink purchased at Cheeky Monkeys may be consumed on the premises. We have a wide range of drinks, meals and snacks available every day to cater to your needs.
- Guests should be advised that if they intend to bring the invitees siblings to the party they will be asked to pay for them upon arrival.
- No refund will be given on children who do not attend the party unless we are given 72 hours notice of them being unable to attend.
- Cheeky Monkeys is a family environment. Customers who use foul and abusive language and/or threatening behaviour will be asked to leave immediately.
- Birthday badges that have pins must be taken off before entering the play equipment.
- On the day of the party we ask you to arrive ten minutes before the party, bringing the birthday cake, serviettes and candles with you.