

Privacy Policy

LKN Office Solutions
Effective Date: May 19, 2026 | Last Updated: May 19, 2026

1. Introduction

Welcome to our App TCG Hive operated by **LKN Office Solutions**. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our mobile application available on the Apple App Store.

By using the App, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

Information You Provide:

- **Email Address** — collected when you create an account
- **User ID** — generated automatically when you register
- **Gameplay Content** — deck lists, ratings, and comments you submit to the App

Information Collected Automatically:

- Basic usage and app performance data
- Crash reports and diagnostic information (if analytics are enabled)

3. How We Use Your Information

Data	Purpose
Email Address	Account authentication and app functionality
User ID	Identifying your account and linking your content
Gameplay Content	Displaying decks in The Hive, enabling ratings and comments
Usage Data	Improving app performance and stability

We do **not** use your data for:

- Third-party advertising
- Selling or sharing data with data brokers
- Targeted marketing campaigns

4. The Hive Community Features

When you submit decks, ratings, or comments to **The Hive**, that content is:

- Publicly visible to other users of the App
- Linked to your account and username
- Stored on our servers

Please do not include personal information in your deck names, descriptions, or comments.

5. Third-Party Links

Our App contains links to third-party websites, including **TCGPlayer (tcgplayer.com)**. When you click these links, you will leave our App and be subject to that website's own privacy policy. We are not responsible for the privacy practices of third-party sites.

We may participate in affiliate programs in the future, which means we may earn a commission on purchases made through links in our App. Any such relationship will be clearly disclosed to users within the App.

6. Data Sharing & Third Parties

We do **not**:

- Sell your personal information
- Share your email with advertisers
- Use third-party advertising networks
- Share data with data brokers

We may share data only in these limited circumstances:

- **Service providers** who help operate our app (e.g., hosting, backend services) under strict confidentiality agreements
- **Legal requirements** if required by law or to protect our rights and users

7. Data Retention

We retain your data for as long as your account is active. If you delete your account:

- Your personal information will be removed from our systems
- Public content (decks, comments) may remain visible unless deleted before account closure

8. Your Rights

You have the right to:

- **Access** the data we hold about you

- **Correct** inaccurate information
- **Delete** your account and associated personal data
- **Withdraw consent** at any time

To exercise any of these rights, contact us using the support link in Section 11.

9. Children's Privacy

This App is not directed to children under **13 years of age**. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with personal information, please contact us immediately and we will take steps to remove that information.

10. Data Security

We implement reasonable security measures to protect your information, including:

- Encrypted data transmission (HTTPS/TLS)
- Secure account authentication
- Limited employee access to user data

No method of transmission over the internet is 100% secure. We cannot guarantee absolute security but are committed to protecting your information using industry-standard practices.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by:

- Updating the "Last Updated" date at the top of this policy
- Posting the updated policy at the URL provided to Apple App Store

Continued use of the App after changes constitutes acceptance of the updated policy.

12. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal data, please reach out through the following:

- **Support Form:** <https://forms.cloud.microsoft/r/dP6grHYJ07>
- **Website:** lknofficesolutions.com