



Wine Club Details:

Club Options: There are two wine club tiers: Citizen and Curator.

Citizen Membership is \$30 per month and includes:

- 2 bottles of wine per month selected for the club (at least one red)
- 15% off any additional wine club bottles purchased that same month
- 10% off all other wines in the shop; 15% off wines on Wine Wednesday
- Reduced corkage fee for on-premise consumption of retail bottles
- Reduced fees for ticketed wine classes/events
- Priority access on purchasing limited or allocated wines

Curator Membership is \$50 per month and includes:

- 2 bottles of higher-caliber wines per month (at least one red)
- All other Citizen benefits apply

→ *Discounts are not additive. TWD will give the discount that works in the customer's favor.*

Terms: By signing up for a Wine 'Nation Club, you authorize The Wine Destination (TWD) to keep your agreement on file and charge your credit/debit card a recurring monthly amount based on the club you joined (\$30 or \$50). Must be 21+ years old.

Club Processing:

Club membership is managed by **Submatic** and billed by Square. Add and manage your contact and billing information in your Submatic profile. Update your personal information at any time [via your profile login account](#).

Automatic Billing: Club fees for active members are charged the 1st of each month. A payment confirmation will be sent to the email address on file in your account.

Nonpayment: If the payment method fails (declined, expired, etc.) Submatic will notify you. At that time the customer can update their card details either online or in the shop, and TWD will re-process the club. *If a card is not updated within 60 days your club will be paused.*

New memberships requested after the 1st of the current month will apply to the following month unless approved by The Wine Destination.

Wine Pick-up: All club wines will be available for pickup at The Wine Destination on the **first** Wednesday of each month. On pickup night we will have all club wines available for tasting and members may purchase additional bottles at the member discount price. *We do not ship wines.*

→ Member wines will be held at TWD for 90 days. If you need wines held for longer, please notify TWD in advance. If there are no arrangements in place, TWD cannot guarantee wine availability after 90 days and the customer will be given store credit in lieu of the wines.

Club Changes or Cancellation: There is a one month wine club minimum. After one month, membership can be switched to a different club level or cancelled. Changes to club levels will apply to the following month. *If you wish to have your membership paused, cancelled, or changed to a different level, login to your Submatic account or contact TWD for assistance.*