

# INTERPERSONAL EFFECTIVENESS

# DBT INTERPERSONAL EFFECTIVENESS SKILLS: THE GUIDE TO HEALTHY RELATIONSHIPS



# WHAT IS INTERPERSONAL EFFECTIVENESS?

Goals of interpersonal effectiveness include getting people to meet your needs, getting them to do those things you want them to do, and getting others to take your opinions seriously. The aim is to strengthen current relationships, build new and satisfying relationships, and end those unhealthy or toxic relationships. Creating and maintaining balance in relationships and balancing change with acceptance is essential. Interpersonal effective skills are not naturally attained; they need to be learned. Emotions often get in the way of building healthy relationships. Sometimes our automatic negative thoughts (ANTs) about ourselves get in the way of finding new relationships and ending toxic ones.

#### In DBT, Interpersonal Effectiveness refers to communication and social skills which help us to:

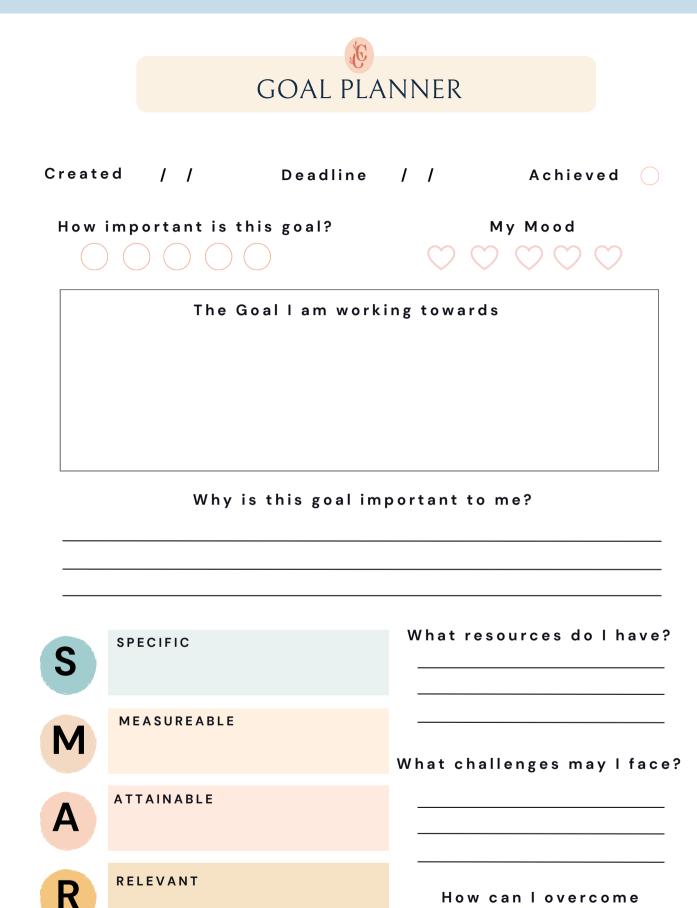
- Attend to relationships
- Balance priorities versus demands
  - Balance the 'wants' and 'shoulds.'
- Build a sense of mastery and self-respect

#### Gaining Our Objective

- To increase our effectiveness in dealing with other people, we need to:
- Clarify what we want from the interaction be as specific about that as you can
  - Identify what we need to do to get the results we want

# INTERPERSONAL SKILLS INCLUDE: GIVE FAST THINK DEARMAN BOUNDARY SETTING

Interpersonal skills can increase the likelihood of positive outcomes, relationships, and self-respect effectiveness for interactions. When used effectively, the DEAR MAN-GIVE-FAST skills help you convey your needs and wishes clearly, without the other party having to "read their mind."



How can I overcome these challenges?

@counsellorcronan

TIMELY



FAST is about maintaining self-respect during conflict and requires you to be truthful about the problems (even if you are tactful about how you frame them) and not to sacrifice your values or integrity. You'll want to use these skills in sequential order and all together.

# FAIR

Be fair to yourself and others. Validate your feelings and wishes, as well as those of others. Being fair means not using dramatic or judgmental thoughts.

# **APOLOGIES**

STOP making unnecessary apologies; you do not need to apologize for having an opinion or disagreeing. However, this doesn't mean you never apologize.

# **STICK TO YOUR VALUES**

Be clear on what you believe is the moral or valued way of thinking and acting. Don't change your values just to be liked. Instead, stand up for what you believe in.

# TRUTH

Avoid dishonesty. Be truthful by avoiding exaggerations, excuses, and lies. Are you exaggerating the situation? Are you minimizing it? Are your words true?



The GIVE skill is useful in every interpersonal relationship. Whether it's your first time meeting this person or if you have been in a relationship with them for a long time GIVE will help to build and maintain positive relationships.

# GENTLE



Be more gentle and treat the other person with respect. Don't threaten, attack, or express judgment during your interactions with other people.

### **INTERESTED**

Listen and look interested in the other person. Show interest in other people's points of view by listening without interrupting.

### VALIDATE

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Show other people that you understand by validating their thoughts and feelings. Try to recognize when you are demanding, and respect their opinions.

# **EASY MANNER**

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Be relaxed and light-hearted, smile, and show an easygoing manner using a little humor - You will be more approachable. Leave your attitude at the door.



THINK is a newer DBT interpersonal effectiveness skill. It was developed to reduce negative emotions toward others. You won't need to use this skill in every interaction, but it will be helpful when interpersonal problems arise and you're feeling upset.

#### THINK

Think about the situation from the other person's perspective. Is she angry, too? Is she viewing you as unreasonable, just like you're viewing her as unreasonable?

#### HAVE EMPATHY

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What does it feel like to be the other person? Let yourself feel her emotions for a moment.

#### **INTERPRETATIONS**

Interpretations of the other person's behavior. Think about possible reasons why she did the thing that upset you. Start with outlandish reasons (to open your mind) and move toward more realistic reasons.

#### NOTICE

Notice the other person. Notice their emotions and behavior. Notice that she smiled at you, even though you may not be on good terms yet. You don't have to do anything about it just yet; simply take note.

#### **KINDNESS**

This doesn't mean you have to forgive and forget immediately. This means that your words are kind. You may say, "What you said to me hurt, and I hope we can fix this in the future. Right now, I need some space."

# DEARMAN SKILL

DEAR MAN is the interpersonal skill used to ask for something in a respectful and effective way that builds and maintains a relationship-whether or not you actually get what you are asking for.

DESCRIBE

Describe the situation simply. Stick to the facts by avoiding opinion and interpretation.

### EXPRESS

Express how you are feeling by using an "l" statement. Don't assume that the other person knows how you feel.



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### ASSERT

Say what you need. don't beat around the bush. Be firm and clear.



# REINFORCE

Reward people who respond well, and explain the positive effects of getting what you want or need.



### MINDFUL

Maintain your position and keep your mind on your goals. Don't steer off from the objective of the interaction.



### **APPEAR**

Use a confident voice and body language, and make good eye contact to help you appear confident.



# NEGOTIATE

Remember that you aren't demanding anything, you are asking for something. be open to negotiation.

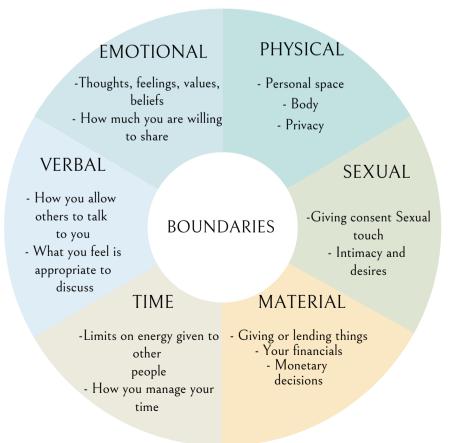


Boundaries are simply the limits, rules, or lines we set for comfort. Boundaries are a set of physical and mental guidelines that are established to help protect ourselves when we are around other people and in relationships.

Having healthy boundaries is an essential personal skill to help you thrive and communicate your needs. It is vital to set limits so that others don't take advantage of or manipulate you. For example, a person with solid personal boundaries will feel comfortable saying 'no' when asked to do something they are uncomfortable doing without feeling the need to apologize.

Everyone's boundaries are different, so once you set yours it shows others how you expect them to behave around you and vice versa.

# TYPES OF BOUNDARIES



# FINDING THE SWEET SPOT

By now, you are familiar with boundaries, the imaginary line separating you from others. However, finding the right balance with personal boundaries can be difficult and a work in progress for many people.

Personal limits of boundaries can be divided into three different categories, rigid (hard), porous (soft), and healthy (the right balance between the other two).

Individuals with porous boundaries find it hard to say no to people and often feel mistreated and taken advantage of.

On the other hand, individuals that constantly have a wall up and don't allow people to get close to them have hard, rigid boundaries.

Understanding your boundaries is essential as it allows you to be assertive, protects you from mistreatment, and helps you develop meaningful relationships. If you recognize your boundaries as either soft or rigid, you can adjust them and move them in the right direction to find the right balance that works for you.

# rigid

- Doesn't ask for help
- Is closed off
- Avoids close relationships
- Is detached from others
- Protective of themselves
- Has only a few close relationships

# POROUS

- Finds it difficult to say 'no'
- Overshares too much personal informations
- Too involved in other peoples problems
- Accepts disrespect
- Dependent on other people
- Feels responsible for other peoples happiness

# HEALTHY

- Values their own opinions
- Shares personal information appropriately
- Doesn't
  compromise their
  own values for
  others
- Is comfortable in saying 'no', and accepts 'no' from others.

# CHEERLEADING STATEMENTS

