



**K9CareLBK, LLC**  
 Bailey DeKoning (Owner)  
 K9CareLBK@gmail.com  
 (806) 777-9938

# Dog Walking Service Agreement

Date:	File Number:
Phone Number:	Dog's Name:

This agreement is effective from \_\_\_\_\_ to \_\_\_\_\_ and is between K9CareLBK, LLC (hereinafter referred to as "K9CareLBK" and \_\_\_\_\_ (hereinafter referred to as "client") who resides at \_\_\_\_\_.

This agreement constitutes permission to enter above address and perform duties as stated in the Client and Dog Information Sheet. This agreement will remain in effect for all future visits, provided that no significant changes have taken place by either party.

Any changes to this agreement must be done so in writing or they will be null and void. K9CareLBK has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

**Services/Rates:** Dog Walking at \$\_\_\_\_\_ per walk    Pet Sitting at \$\_\_\_\_\_ per visit

Additional Services: \_\_\_\_\_

**Payment for Services:**     Cash     Check     PayPal     Chase Quick Pay     Credit Card

**Key Release:**    Left on final visit    Kept for future use    Returned to Client

*\*There will be a \$5 fee for every future pickup*

*\*For your safety, NO KEYS will be mailed, hidden outdoors, or locked in homes on last visits unless agreed upon before signing of contract.*

Any medical/health concerns:

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Please list all medications to be given, as well as frequency and dosage amounts:

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Additional Information/comments:

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## Policies and Procedures

The client hereto agrees as follows:

### 1) **Liability Policy:**

K9CareLBK and employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against K9CareLBK or its employees, unless arising from gross negligence on the part of K9CareLBK.

K9CareLBK cannot be held responsible for pets that cause damage to furniture, carpet, flooring/woodwork, walls, etc. while walker is not present.

K9CareLBK cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.

K9CareLBK cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.

K9CareLBK or its employees shall not be held responsible for the loss, injury, death, or actions of any dog that the client has let outside or has instructed the walker to allow outside while walker is not present. This includes pets with doggie doors and outdoor pets.

Fenced in yards are wonderful play spaces for pets. However, no fence system is 100% secure for your pet's safety. K9CareLBK does not accept responsibility or liability for any customer's pets that escape, are injured, become lost or fatally injured or otherwise, when pets are left outdoors or given access to a fenced in area. This includes electronic, wood, metal, and all other fence types.

The client understands that all pets must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse K9CareLBK for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).

K9CareLBK does not accept aggressive pets. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc.) if client's dog should bite another person or animal.

K9CareLBK will not walk unruly or untrained dogs or dogs that choke themselves on their leash or harness. All dogs must be walked on a leash or harness, no exceptions.

If pets exhibit aggressive behavior that poses a risk to the Pet Sitter or prohibits them for caring for the pet, service will not be provided.

K9CareLBK will not be responsible for any keys the client has asked to be mailed.

Client is responsible for making arrangements for snow removal. Visits may not be made in snow covered driveways and/or walkways because of safety concerns.

### 2) **Cancellation Policy:**

Cancellations must be received at least 24 hours ahead of scheduled visit in order to be credited for the daily walk fee. K9CareLBK reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.

Vacation visits must be booked at least 7 days in advance to ensure availability. A 50% non-refundable deposit is due at time of booking. A mandatory minimum of three (3) visits per 24 hour period is required. Cancellation of vacation visits must be received at least 48 hours in advance of first scheduled vacation service. Visits cancelled with less than 48 hours notice will be billed at the full rate. Please understand that holiday seasons are the busiest periods for pet sitters and dog walkers. We may have turned away other clients because we have reserved time for you. Your cooperation in adhering to our cancellation policy is greatly appreciated.

- 3) **Business Hours:** Normal visiting hours are Monday through Sunday, 6:00 AM until 10:00 PM and services are usually completed during this time unless we are behind schedule. Visits scheduled outside of these hours are subject to an additional charge. K9CareLBK will not accept time specific calls, as we cannot guarantee specific times accurately. All visit requests are scheduled within a two-hour window.
- 4) An initial meeting with you and your pet(s) must be completed. We will make every effort to accommodate last minute bookings for existing clients, schedule permitting
- 5) **Bad Check Policy:** A \$50 fee is assessed on all returned checks. All fees are due promptly and must be paid via cash or money order only.
- 6) **Emergencies:**

Client agrees to authorize K9CareLBK to handle any emergencies that may arise. K9CareLBK will make every effort to contact client. In the event client cannot be contacted, client authorizes K9CareLBK to use their best judgment and to be available at an hourly rate of \$30 to oversee the circumstances. K9CareLBK requires you to have a responsible party to take care of your dog(s) in the event of unforeseen circumstances beyond our control such as the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Paw K9CareLBK is not responsible for pets in these circumstances.
- 7) **Inclement/Severe Weather:**

In the event of a severe weather event, K9CareLBK will initiate the following contingency plan: 1) Every effort will be made to reach your home safely; 2) The service schedule may be changed, interrupted, altered or cancelled at our discretion; 3) If it is not possible to safely drive to your home, your emergency contact will be notified as soon as reasonably possible; 4) You will be notified that the aforementioned contingency plan has been activated.
- 8) **Payment Arrangement:** Regularly scheduled dog walking and pet sitting visits are billed at the end of the month. Unforeseen purchases of supplies or other items will incur a \$25 travel charge.
- 9) **Updates:** The client is responsible for providing K9CareLBK with updates on any changes regarding your pet's care, health, behavior and/or any other pertinent information.
- 10) **Medications/Vaccinations:** Under no circumstances will Paw Prince provide service to any pet that has any form of contagious illness. We require that all pets have the necessary vaccinations, immunizations, and flea and tick treatments before any service commences. This is for the safety of our employees as well as other clients.
- 11) **Leashes:** All dogs will be required to be on leash during all outdoor walks. Client is responsible for supplying a leash, collar and/or harness.
- 12) **Access to Your Home by Others:** If Client allows any other person(s) access to their home during K9CareLBK contract period, K9CareLBK cannot be held liable for any damages to your property or pets as a result. Please notify K9CareLBK if someone will be in your home. Please also notify the person(s) in your home that K9CareLBK will be entering your home so that your visitor is not surprised or otherwise upset by our entrance.
- 13) **Cancellation of Contract:** K9CareLBK reserves the right to terminate this agreement at any time before or during its term. Client may terminate this agreement at any time, in writing, and paying immediately any outstanding service invoices.
- 14) **Use of Video Surveillance:** If you will be using surveillance cameras in the home, please initial below. We are honest, trustworthy, have nothing to hide, and don't mind if you use cameras. We only require that if we will be allowed to use your restroom OR if we will be having overnight pet sits in your home that cameras are not active in restrooms or the room in which we'll be sleeping, for privacy. Should we discover that live or recording cameras are active in these areas while we are using them, we reserve the right to terminate any and all contracts at our discretion. You also agree not to share any video of K9CareLBK staff on social media or other public online or other venues without our knowledge or approval, for any reason. In the event of a dispute, whether brought by the owner or a K9CareLBK sitter, video footage may be shared with legal parties as necessary. \_\_\_\_\_ **(Please initial)**
- 15) **Posting Your Pet(s) on Social Media:** K9CareLBK frequently uses images/pictures of our clients' pets for promotional purposes on our Facebook page and Twitter account. No information regarding your identity, address, current location or any other personal information shall ever be disclosed. Any text associated with these images may disclose your pet's name, age, species, and breed while also describing certain personality traits such as tricks, favorite toys and affectionate gestures (belly rubs, ear scratches, etc.). By initialing below, you give K9CareLBK

permission to publish images of your pet(s) on our Facebook page and/or Twitter account, under the conditions listed above. \_\_\_\_\_ **(Please initial)**

By signing below the client fully understands and agrees to the contents of this agreement:

\_\_\_\_\_  
Client's signature

\_\_\_\_\_  
Date