



BOOKING REGISTER

Dates of Booking	Name of dog
Name of owner or keeper	Description, breed, age and gender of dog
Address	Health, welfare and nutrition requirements You can include an extra page with instructions
Telephone number	Microchip number
Emergency contact details	

Our Emergency Veterinary Treatment Policy: We may contact a vet if we think that treatment is required for your dog and you will also be liable for any veterinary or medical costs resulting from a pre-existing condition that occur during your dog's stay with us. Our vet is Donald S McGregor & Partners Ltd in Thurso.

Name of your vet	
Record of medicines administered on the premises	You can include an extra page and/or fill out the diet/medication instructions form on the website

*My dog has a pre-existing medical condition	☐
*My dog has a past trauma that affects its behaviour	☐
*My dog is elderly	☐
I agree to the emergency veterinary treatment policy	☐
I agree to my dog(s) being exercised under supervision with other compatible dogs within a secure area.	☐

*Full details must be disclosed before the dog can be accepted.

Signed..... Date.....

****Dogs cannot be accepted on the premises without their vet card****



BOARDING CONTRACT - PLEASE READ CAREFULLY

Under the terms of this contract, you agree that your dog(s) are boarded at the owner's risk and you agree to hold The Hirsell Kennels free of all responsibility and liability for illness, injury or death of your dog(s) in the absence of gross negligence.

By signing this contract you agree:

- To supply us with all details about yourself and your dog(s) for the Booking Register as required by the Highland Council licensing agreement.
- To accept that the Hirsell Kennels reserves the right to refuse any dog that, in their opinion, is unsuitable for boarding. This decision is non-negotiable and can be enforced on the premises if you have arrived without disclosing relevant information.
- To provide a Care Plan for your dog(s). If you fail to provide this, the Hirsell Kennels reserves the right to use its knowledge and experience to decide what action is in the best interest of the dog(s) and take this action.
- That you will be liable for any damage or injury caused by your dog(s) to property, equipment or persons.
- That if any dogs sharing are aggressive towards each other or do not get on, we will separate them and charge for two kennels.
- That you will be liable for an extra payment of £50 if you collect your dog(s) late.

Before departing the premises, it is your responsibility to check the condition of your dog(s). I will not accept any claim(s) for injury or illness that are not brought to my attention before you leave. Once you have left the premises you will be deemed to have been satisfied with the service given and with the health and condition of your dog(s).

If you fail to collect any dog within fourteen days of the due date of departure you give me the authority to re-home the dog without further reference to you.

Our Data Protection Policy

The Highland Council requires the data in the Booking Register to be kept for 24 months. CCTV records all arrivals at The Hirsell. This recording is stored for two weeks then erased. We will not share your data, store it online or use it for marketing purposes.

Please tick the following as appropriate:

I have read and understood these terms and conditions.	☐
I have read and understood our Data Protection Policy.	☐

Signed.....

Date.....

****Dogs cannot be accepted on the premises without valid vaccinations and their vet card****