



Compagnie Électronique M.&M. Ltée

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☎ Téléphone: (514) 322-2450

☐ Télécopie: (514) 322-1700

✉ Courriel : memelectronique@gmail.com

Service Request Form

P.O.: _____

Customer or Company Name: _____

Shipping Address (including city/state/zip) : _____

Company phone #: _____

Contact person: _____ Cellphone or extension #: _____

Email Account payables: _____

Estimate : _____

Device brand: _____ Model: _____ Serial #: _____

Accessories (hoses, coupleurs, bottles, weight, etc): _____

Problem Experienced: _____

*** For AC units using 1234YF gas, you must send a freon tank or have at least 5lbs in the unit.**

**** Warranty on our repairs: 3 months.**

***** You must include a copy of invoice for all warranty repair requests.**

****** Vacuum pump repairs are carried out without estimates (automatically rebuilt every time)!**

Repair Process Procedure

-Once an item is received, there may be a delay of 2-3 business days (depending on the season) before we start fixing it.

-Please note that there are diagnostic fees for all denied repairs.

-Devices are repaired in the order they are received.

-We will contact you once the estimate is made, the billing and return information will be collected at this time.

-After billing, we will contact you when your device is ready to be retrieved or your device will be returned by the carrier by which it arrived, unless otherwise specified.

****All shipping costs are at the customer's charge****

- Accepted payment methods are: Cheque, EFT, Interac e-Transfer, Cash, Débit Card, MasterCard/Visa.

IMPORTANT Compagnie Électronique M.&M. Ltée is not responsible for devices after 90 days. The device will be considered abandoned and will become the property of Compagnie Électronique M.&M. Ltée if you did not pick up your device after 1 year.

By signing this form, you acknowledge that you have received and accepted these conditions.

THANK YOU FOR CHOOSING M&M ÉLECTRONIQUE LTÉE!

Name: _____

Signature: _____ Date: _____