



Compagnie Électronique M.&M. Ltée

☎ Téléphone: (514) 322-2450

📠 Télécopie: (514) 322-1700

✉ Courriel : memelectronique@videotron.ca

Service Request Form

P.O.: _____

Customer or Company Name: _____

Shipping Address (including city/state/zip) : _____

Company phone #: _____

Contact person: _____ Cellphone or extension #: _____

Courriel comptabilité : _____

Estimation : _____

Device brand: _____ Model: _____ Serial #: _____

Accessories (hoses, coupleurs, bottles, weight, etc): _____

Problem Experienced: _____

* Warranty on our repairs: 3 months.

**You must include a copy of the invoice for any warranty repair request.

***New customer, please fill the account opening form !

Repair Process Procedure

- Once an item is received, there may be a delay of 2-3 business days (depending on the season) before we start fixing it.
 - Please note that there are diagnostic fees for all denied repairs.
 - Devices are repaired in the order they are received.
 - We will contact you once the estimate is made, the billing and return information will be collected at this time.
 - After billing, we will contact you when your device is ready to be retrieved or your device will be returned by the carrier by which it arrived, unless otherwise specified.
- **All shipping costs are at the customer's charge****

IMPORTANT Compagnie Électronique M.&M. Ltée is not responsible for devices after 90 days. The device will be considered abandoned and will become the property of Compagnie Électronique M.&M. Ltée if you did not pick up your device after 1 year.

By signing this form, you acknowledge that you have received and accepted these conditions.

THANK YOU FOR CHOOSING M&M ÉLECTRONIQUE LTÉE!

Name: _____

Signature: _____ Date: _____