Purchasing Terms and Conditions

As a result of accepting a Purchase Order, suppliers are deemed to have accepted TnM's Purchasing Terms and Conditions described below for products, materials, and services.

1. An acknowledgement of receipt of the Order shall be sent to TnM within seven (7) days.
2. The SUPPLIER will submit Certificate of Conformance as required in the purchase order. It may be sent to the BUYER or it may be mailed with the shipment.
3. It is recommended that the supplier's quality management system be certified to ISO 9001 or equivalent.
4. SUPPLIER is required to maintain acceptance and Certificate of Conformance records for applicable products and materials supplied to TnM for a minimum period of 7 years.
5. TnM has the right to reject product that does not meet specification and request (i) refund of payment; (ii) replacement product; (iii) cancellation of order with no charges incurred.
6. SUPPLIER shall notify TnM of non-conforming product in a timely manner. SUPPLIER shall obtain TnM's approval prior to shipping any non-conforming product.
7. SUPPLIER shall notify TnM of any impending, or prior to any substantial raw material changes.
8. SUPPLIER shall ensure its personnel are aware of their contribution to product and service conformity, their contribution to product safety and the importance of ethical behavior.