PROCESSING FUNCTIONS IN THE DRIVER PORTAL

A driver signs in on a computer, tablet or phone with their email address and password.

schedulesplus.com/karebears/driver

Note: When a driver is first authorized to the Module, they will get an email asking them to create a password.

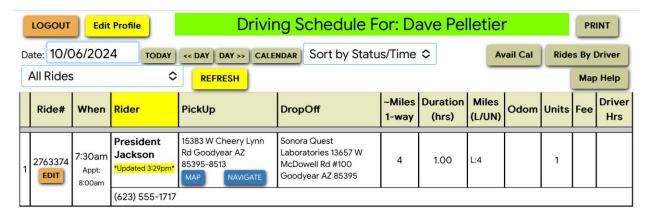


If using a smart phone

The display presentations are best viewed in horizontal orientation, starting with your Sign In. Otherwise the display maybe different.

Note: In this Portal application, you will only see Rides which are "Unassigned" (no Driver assigned yet) or where you are already the Driver.

The first screen displayed will show any ride(s) for today's date, in GRID view.



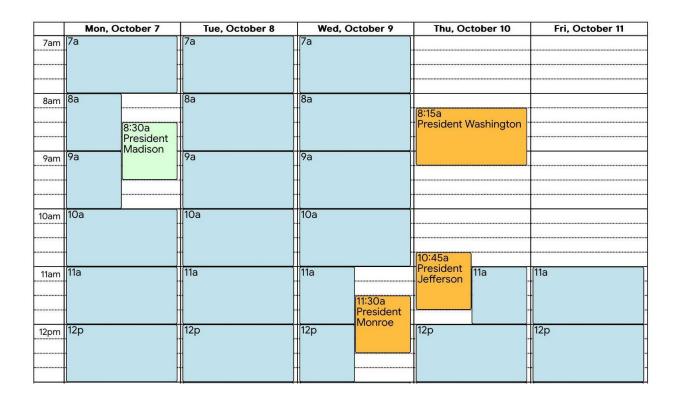
This may be useful if you are completing a ride today, which would be shown. (See "Complete a Ride", below) If there are no rides today, the grid will be empty.

However your most common use of the portal will be to look for "unassigned" rides, for your possible selection.

Use the CALENDAR button to see the current month with all unassigned rides shown (in gray or orange), as well as rides where you are already the driver (in Green)

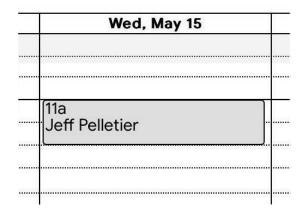


Or use the AVAIL CAL button to show the same information, but with your available dates/times colorized. (See "Update Profile" below to make those settings)

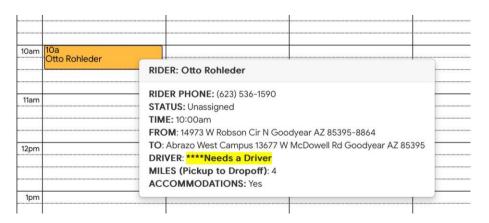


Rides which are already assigned to YOU will display in GREEN

9a Otto Rohleder Rides which are UNASSIGNED will display in GRAY



But UNASSIGNED Rides may also display in ORANGE if they have been recently created. Yes, somewhat confusing but GRAY or ORANGE rides are available for you to select.



<u>Hover</u> (touch but not click) over any calendar entry (any color) and the basic information will show in a "bubble".

<u>Click</u> on that calendar entry to display that Ride in the full GRID view.

WHAT IS SHOWN ON THE GRID ENTRY

RIDE#: System assigned Ride ID#

WHEN: Pickup time; Appointment Time; "Unassigned" if appropriate

RIDER: Name; phone number

ACCOM: Codes indicating special conditions (see list below)

LOWER BOX may also have doctor name, phone listed (any Notes we add)

SIGNUP: button (for accepting unassigned rides)

PICKUP: Pickup location (rider's home address); MAP button; NAVIGATE button

DROPOFF: Destination address

MILES: one-way mileage, pickup to destination, by Google

SIGN UP (ACCEPT) A RIDE

For unassigned Rides, a driver has the option to SIGNUP (accept this ride) by clicking the SIGNUP button.



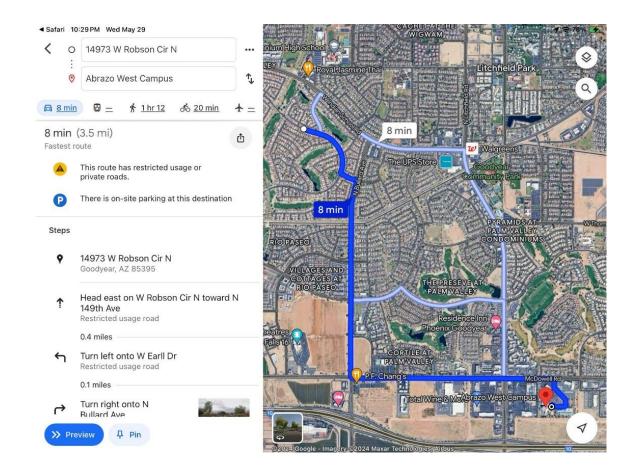
The display refreshes to show:



The Office Volunteers see a similar display in the full software product, which now reflects the new driver assignment.

Contact the Office if you need to cancel a ride you have accepted! They can remove or change driver.

Click the MAP button to request a map of the route, with detailed driving instructions.



Your total end-to-end mileage will likely be approximately about twice the computed one-way mileage, plus your transit time to/from your home

COMPLETE THE RIDE

Click on EDIT underneath the Ride # when the Ride is complete

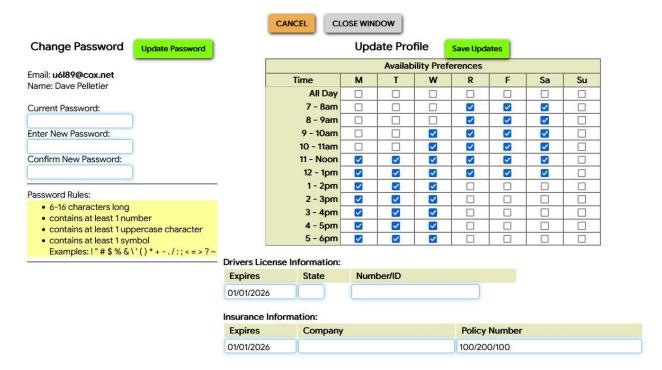
	Ride#	When	Rider	PickUp	DropOff
1	2540294 EDIT	10:00am Appt: 11:00am	12:22pm* Remove Me	14973 W Robson Cir N Goodyear AZ 85395- 8864 MAP NAVIGATE	Abrazo West Campus 13677 W McDowell Rd Goodyear AZ 85395



- Change the Status from "Assigned" to "Completed"
- Optional Enter the time the assignment ended (this also marks COMPLETE)
- Ignore "Fee" and "Payment"
- Enter your actual end-to-end total mileage as "Loaded"
- Ignore "Miles Unloaded" (no rider)
- Ignore odometer start and end values
- Optional Enter driver total hours for the trip (if we decide to ask for this)
- Optional ADD any NOTES as appropriate (TBD Will we have a "policy")
- Click SAVE "CHANGES" to complete the ride

THE OFFICE RECORD FOR THE RIDE SHOWS THOSE COMPLETION ENTRIES, AND YOU DO NOT NEED TO CALL THE OFFICE WITH YOUR MILEAGE

UPDATE PROFILE BUTTON



CHANGE YOUR PASSWORD

Enter your current password, then your new password – then confirm your new password again. Click UPDATE PASSWORD.

UPDATE YOUR AVAILABLE-TO-DRIVE DAYS/TIMES

Toggle the day/time entries in the grid, setting the box checked in BLUE to indicate when you ARE available. Click SAVE UPDATES.

It is important that you make and maintain these availability settings. There will certainly still be situations where the Office needs call to find a driver.

The system recognizes when a planned ride's day/time is outside your parameters, and will not offer you as a driver to contact for that ride.

UPDATE DRIVER'S LICENSE, AND/OR INSURANCE INFORMATION

Change your driver's license expiration date, and/or

Change your insurance expiration date, and/or

Change your insurance coverage (stored under "Policy Number")

(example "100/200/100" indicates \$100,000, \$300,000, \$100,000 coverages

We need to review whether to use this method, or to bring documents to the Office as is currently done

CURRENT ACCOMMODATION CODES – SUBJECT TO CHANGE OR ADDITIONS

AIDE an aide accompanies the rider

BLIND is blind

CANE uses a cane

DEAF is deaf

HOH is hard of hearing

LOW low entry vehicle required

MOB has mobility issues

OXYGEN uses oxygen (tank or generator)

SA a service animal accompanies the rider

VI Vision impaired
WALKER uses a walker
WHEELCHAIR uses a wheelchair