## TO INITIATE A LOAN

Click on the POS tab

Enter all or part of the name of the RESIDENT for whom the item is to be on loan. The system will search for a match on as much as you enter.

Then select from list of matching results

Account Home People Groups Resources	Account Hom	e People Groups Resourc	es Calenda
Sell Receipts Reports Setup To begin, en	rohl	Search Car	icel
rohl FIND PERSON		Last Name	First
	Select	Rohleder	Otto

Click on the LOAN tab below their name

Sell Receipts Reports Setup To add/update items to th								
Rohl		FIN	ID PERSON	отто	ROHLEDER			
HOME	HEALTH W	/ELLNESS	LOAN	SALE				
Item Sea	rch	SEARCH						

We need to create a process for adding a client who is NOT currently in the system. (Name, Address, Phone Number, Email address)

We could:

- Have the client dictate the information for the volunteer to enter
- Direct the client to the library computer to use the Portal to add themselves to the system
- Have an iPad (perhaps older, donated?) to hand to the client to use the Portal to add themselves to the system

## PROCESS A LOAN Version: September 30, 2024 Author: Pelletier

You will see a list of the categories of items for loan

Rohl	FII	ND PERSO	отто 🔽	ROHLEDE	<b>२</b> (623) 53	6-159	CLEAR	14973 W F HOVER
HOME HEALTH V	VELLNESS	LOAN	SALE					
Item Search	SEARCH	MO					ADD TO or	UPDATE CART
CLEAR ITEM SEARCH		0	0	<u> </u>	0		ADD TO U	OF DATE CART
PRODUCT				PRICE	Override	QTY	NOTES	Subtotal
Cane				\$0.00		П	-	
Choose Specific Item :	0				_			
Cane, Quad Foot				\$0.00		Π		
Choose Specific Item	0							
Crutches				\$0.00		Π		
Choose Specific Item :	0					-		
Grabbers				\$0.00		N/A		
No units available					_	_		
Knee Roller				\$0.00				
Choose Specific Item :	0				10.00	-		
Ramp				\$0.00		Π	-	
Choose Specific Item :	0						-	
Walker, 2 Wheel				\$0.00				
Choose Specific Item :	0						L	

TAKE THE CLIENT TO SELECT THE SPECIFIC ITEM(S) THEY WISH TO BORROW NOTE THE ETCHED NUMEBR ON THE ITEM(S) Back on the system click on "Chose Specific Item" box under the appropriate category

Click on the appropriate specific item from the drop-down list

	THE PERSON	OTTO RO	DHLEDEF	<b>२</b> (623) 53	6-159	0 CLEAR	14973 W R HOVER
✓ Choose Specific Item		SALE					
RAMP-2	<u>, от</u>					ADD TO or UPDA	TE CART
RAMP-3			PRICE	Override	QTY	NOTES	Subtotal
RAMP-4			\$0.00		Π		
RAMP-5			\$0.00				-
RAMP-6	_		\$0.00				-
RAMP-7			\$0.00		U		_
RAMP-8			\$0.00		N/A		
RAMP-12			\$0.00				_
Ramp Choose Specific Item ≎			\$0.00				
Walker, 2 Wheel			\$0.00				_

Enter the quantity in the blue box, AND THE DUE DATE IN THE NOTES BOX

Enter it as: Due: mm/dd/yyyy It is very important to enter the DUE DATE

*NOTE: If the client is borrowing multiple items, you can process all items similarly on a single transaction. This example just has one item. Enter a Due Date for each* 

Rohl	FII	ND PERSON	отто	ROHLEDER	<b>R</b> (623) 53	6-159	0 CLEAR		73 W F OVER
HOME HEALTH WE	LLNESS		SALE						
Item Search CLEAR ITEM SEARCH	SEARCH	мо	TU O V				ADD TO or	UPDATE C	ART
PRODUCT				PRICE	Override	QTY	NOTES	Sub	ototal
Cane Choose Specific Item ≎	)			\$0.00					
Cane, Quad Foot Choose Specific Item ≎	)			\$0.00					
Crutches Choose Specific Item ≎	)			\$0.00					
Grabbers No units available				\$0.00		N/A			
Knee Roller Choose Specific Item ≎	)			\$0.00					
Ramp RAMP-7 🗢	)			\$0.00		1	Due 06/15/	/202	
Walker, 2 Wheel Choose Specific Item ≎	)			\$0.00					

Click on ADD TO OR UPDATE CART

You can add more items after UPDATING one, but you MUST click ADD TO OR UPDATE CART after making additional add(s)

You can remove item(s) from the cart BEFORE clicking SAVE (below) by pressing the red "X" button – but you MUST then also click ADD TO OR UPDATE CART

You will now see the CART SELECTIONS at the right.

Click on SAVE to complete the process

Sell Receipts Rep	orts Setu	o To ad	d/updat	e items to	the cart, c	lick t	he green ADD	TO or UPD	ATE CART button		
	FIN	ID PERSON	отто	ROHLEDE	<b>R</b> (623) 53	86-1590	CLEAR		Robson Cir N Goodyear, AZ 85 FOR MORE INFO	395-8864	
HOME HEALTH W	/ELLNESS	LOAN	SALE						CART SELECT	IONS	
Item Search CLEAR ITEM SEARCH	SEARCH	мо	TU O V				ADD TO or UPD	ATE CART	Item I) LOAN: Ramp	Subtotal 0.00	2
PRODUCT				PRICE	Override	QTY	NOTES	Subtotal	Item: RAMP-7		
Cane Choose Specific Item <	>			\$0.00				)			
Cane, Quad Foot Choose Specific Item <	>			\$0.00				)			
Crutches Choose Specific Item <	>			\$0.00				)	UPDATE CART   CLEAR		
Grabbers No units available				\$0.00		N/A			ΤΟΤΑ	L: \$0.00	
Knee Roller Choose Specific Item <	>			\$0.00				)	SAVE		
Ramp RAMP-7 C	>			\$0.00		1		\$0.00			
Walker, 2 Wheel Choose Specific Item <	>			\$0.00				]			
Walker, 4 Wheel Choose Specific Item <	>			\$0.00				)			

You will then see the RECEIPT panel for the transaction.

Sell Recei	ipts Reports Setup		,	,					
NEW sale for	OTTO ROHLEDER	PebbleCreek Kare	Bear	s (62	3) 536-1	200			
POS RECEIPT	ltem	Price	Orig <u>Qty</u>	Orig <u>Subtotal</u>	Orig <u>Tax</u>	Returned	\$\$ <u>Returned</u>	Final <u>Subtotal</u>	Final <u>Tax</u>
#463230 Purchase	(1) Ramp (AssetID: RAMP-7) Due 6/15/2024	\$0.00	1	\$0.00	\$0.00	\$		\$0.00	\$0.00
Date: 5/23/2024	TOTALS: \$0.00						- (\$0.00)	= \$0	
9:44am					-		OTAL SALE	\$0.0	
	Add Refund to Prepay?	) Refund Payment Type: Casl	h	0			PAYMENTS Balance	- \$0.0 \$0.0	
Otto		RETURN ITEM			L		balance	40.0	<u> </u>
Rohleder					-				
14973 W Robson Cir N	NOTES: UPDA								
Goodyear, AZ 85395-8864									

If someone other than the resident themself is picking up the item:

Enter the <u>name of the person</u> who actually picked up the item and <u>their phone number</u> – in the NOTES box.

Click UPDATE NOTE (very important)

NEW sale for OTTO ROHLEDER			PebbleCreek Ka	are Bears	(623)	536-120	0					
POS RECEIPT #467356					(	Orig	Orig	Orig		\$\$	Final	Final
Purchase Date:	Item			Price		Qty	Subtotal	Tax	Returned	Returned	Subtotal	Tax
5/05/2024 9:58pm	(1) Ramp (Ass Due 06/1	setID: RAMP-7) 5/2024		\$0.00		1	\$0.00	\$0.00	~		\$0.00	\$0.00
			TOTALS:				\$0.00			- (\$0.00)	= \$0	0.00
Otto Rohleder	RETURNS: Comr	plete this section if you are re	eturnina items.							TOTAL SALE	\$0.0	0
14973 W Robson Cir N	the second se	dd Refund to Prepay?	Refund Payment T	vne: Cash	~	RETURN ITE	M			PAYMENTS	- \$0.0	
Goodyear, AZ 85395-8864 (623) 536-1590				//						Balance	\$0.0	0
Purchase History	NOTES:	UPDATE NOTE										
	Pick up by Sue P	Pelletier 623-455-8076							1			
HOVER FOR MORE INFO								_				
DDINT Lases Dessist												
PRINT Large Receipt												

Use the orange PRINT LARGE RECEIPT button to print a copy for the client.

Select the HP OOFICEJET printer, not the RICOH printer

EMAIL RECEIPT	PRINT and CLOSE	CLOSE
Pebbl	eCreek Kare Bears	
Purcha	se Date: 06/05/2024	
POS	Receipt #: 467356	

Purchased by: Otto Rohleder

Item	Price each	#	(-)	Total
Ramp NOTE: Due 06/15/2024 (RAMP-7)	\$0.00	1		\$0.00
	Å.r.		Total:	\$0.00
RECEIPT NOTE: Pick up by Sue Pe	lletier 623-455	-8076		

Note: Make sure that the RECEIPT NOTE is included. If not, you did not click UDATE NOTE