



PROBLEM

The Woodside faced challenges in managing package deliveries efficiently, impacting both tenant satisfaction and operational efficiency. The need for a system that could streamline package management while enhancing tenant amenities was clear.

SOLUTION

Parcel One was implemented at The Woodside, led by Craig, who provided exceptional service and training. The technology was designed for ease of use, ensuring that both tenants and management could handle it without any hassle.

IMPACT

The introduction of Parcel One revolutionized package management at The Woodside. Craig's hands-on training sessions and responsiveness ensured a smooth transition to the new system, which quickly became an integral part of the building's operations.

RESULT

The feedback from tenants has been overwhelmingly positive, with many highlighting the peace of mind and convenience the Parcel One system provides. The technology not only improved operational efficiency but also enhanced the living experience, making it a valued amenity at The Woodside.

SUMMARY

The successful integration of Parcel One at The Woodside, driven by exceptional service and easy-to-use technology, demonstrates its value as a significant enhancement to property amenities.

It is an exemplary solution for developers, landlords, and property managers looking to elevate their service offerings and streamline operations.





"My experience with Parcel One, and specifically the service level that Craig offers, has been nothing less than fantastic. Craig takes his time to answer all questions and teach and train on the Parcel One system. The technology is simply to use, and provides peace of mind for tenants and management alike. It's a wonderful amenity to provide to residents and we are so glad to be offering this service to our building. I would recommend the addition of Parcel One to any developer, landlord, or property management professional."

Christina Monteiro

Community Manager - The Woodside Greenwin, Property Management