



## CASE STUDY

### Facilitating Award Winning Communities with Smart Lockers



TIDY



MESSY

#### PROBLEM

The lobby at Windfield Terrace was overwhelmed by an influx of online shopping packages due to increased resident orders during the pandemic. This created a chaotic and cluttered environment, detracting from the building's appeal and functionality.

#### SOLUTION

Parcel One implemented their parcel locker system to address the logistical challenges at Windfield Terrace. The system's modern, minimalist design not only improved the lobby's aesthetic but also made package handling straightforward and enjoyable for residents.

#### IMPACT

The installation of the Parcel One system redefined the space management in the lobby, transforming it into a more welcoming and organized area. The visual clutter was removed, significantly enhancing the first impression upon entering the buildings.

#### RESULT

The reception from the residents was overwhelmingly positive, with many praising the ease of use and the fun interaction when receiving delivery notifications. The system has also proven dependable, with around-the-clock support swiftly resolving any resident issues.

#### SUMMARY

The introduction of the Parcel One parcel locker system at Windfield Terrace showcased the power of innovative logistical solutions in modern property management. It not only solved the immediate problem of package overflow but also elevated the resident experience.

Parcel One offers a customizable, convenient solution that can dramatically improve both the aesthetics and functionality of communal spaces.



"I am the Property Manager of two condominium buildings and Parcel One has changed the appearance of our lobby in the best way possible.

The pandemic brought online shopping to a new level and having limited space made the lobby look unsightly with the piles of packages. Parcel One changed everything! This locker system is user friendly, sleek in design and the residents have fun when they receive a delivery notification."

**Ann Pinchin**

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