



CASE STUDY

Where
Convenience
and Community
Connect

EAST TOWER



SOUTH TOWER



WEST TOWER

PROBLEM

Managing parcel deliveries across Mobilio's three towers —10 and 38 Honeycrisp Crescent and South Tower at 60 Honeycrisp—was full of delivery mix-ups and delays, creating frustration for residents and operational challenges for property managers.

SOLUTION

In collaboration with MenRes Property Management, Parcel One implemented a network of interconnected parcel lockers across the three towers. This strategic placement allowed for centralized control while catering to the distinct needs of each building's residents and their respective condo boards.

IMPACT

The introduction of the Parcel One system created a seamless and efficient parcel delivery and retrieval process, directly addressing the frustrations of residents and the operational challenges faced by the management.

RESULT

The unified locker network significantly reduced delivery discrepancies and improved security, ensuring residents received their parcels promptly and safely. Property management noted a marked decrease in complaints related to parcel deliveries, and the streamlined process freed up staff to focus on other important duties.

SUMMARY

The Mobilio case study demonstrates how Parcel One's tailored locker solutions can overcome complex logistical challenges in multi-building residential communities. By understanding and addressing the specific needs of each stakeholder, Parcel One not only enhanced the delivery process but also strengthened community satisfaction and trust.



Menkes Developments Ltd. and MenRes Property Management Inc. addressed the challenge of managing high parcel volumes at Mobilio's three-tower residential complex by implementing the Parcel One locker system, significantly enhancing operational efficiency and improving resident satisfaction.

