

Please return a copy and retain one for handy referencing.



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2021 Pool Service Information

(Signed copy required for 2021 Pool Service)

Blue Water Pool Service is a pool rescue and maintenance company. It is our goal to provide sparkling clean water and safe swimming environment for you and your family. Only a Certified Pool Operator will be servicing your pool. We will keep your pool sanitary and in balance to avoid corrosive or scaling pool water. Improper pool maintenance leads to waterborne illnesses, pool surface deterioration, and equipment failure. Pool service includes:

1. Regular filter cleanings
2. Netting pool surface
3. Brushing pool walls/tile
4. Emptying baskets
5. Adjusting valves as needed
6. Chemical testing
7. Chemicals: chlorine, acid, baking soda, soda ash, stabilizer

Initials

- _____ 1. Service visits will be on a specified day of the week and may occur anytime between 6 am-8 pm.
- _____ 2. Service rates are flat rates and are based on 48 visits per year. Some months may have 5 service visits and others have only 3 visits. Your pool will be serviced every week except for the weeks listed below. The first service month is pro-rated depending on start date. Service is month-to-month with a 3-month minimum.
- _____ 3. For 2021, BWPS will be closed on the indicated dates, so there will be no service for these 4 weeks: **April 3-11, Oct 23-31, Nov 20-28, and December 25-Jan 2, 2022.**
- _____ 4. The 7th month will be FREE when paying for 6 months at a time. Call us to arrange this option. Also, one service month will be given FREE for a referral which starts and maintains service for 3 months.
- _____ 5. If dangerous weather conditions exist like extreme winds, rain, or lightning, BWPS may modify that visit or do a chemical only service for safety reasons. You will be notified if your visit was modified due to weather.
- _____ 6. When BWPS arrives at the residence but cannot access the pool due to a locked gate, the visit will be skipped (service charges are not pro-rated). If you would like to keep your gate locked, please provide us a key.

- _____ 7. BWPS will set your pool pump to run the necessary amount of time which varies depending on equipment, vegetation, size of pool and outside temperature. Proper pool circulation is important to maintain a clean and healthy pool.
- _____ 8. Equipment must be in working order with all necessary parts such as but not limited to skimmer weirs, baskets, drain covers, roaming pool vacuums, etc.
- _____ 9. BWPS will occasionally manually vacuum the pool, although a roaming pool vacuum is required to be installed on the pool for proper circulation. There may be an exception for in floor cleaning systems-i.e., pop ups.
- _____ 10. Refilling a pool with fresh water is a normal and regular part of water balance and sanitation. It is appropriate to refill pool water when certain conditions exist such as: total dissolved solids exceed 1500ppm over startup fill water, stabilizer levels exceed 50ppm, calcium levels exceed 700ppm or other conditions exist. Each pool environment is unique, so draining frequency varies. Dangerous conditions can develop for the swimmer and the pool plaster or equipment if water refilling is prolonged. You will be notified when the pool needs to be refilled with fresh water which must be done within 45 days of notice.
- _____ 11. Any service outside the scope of the items 1-7 above, including troubleshooting, consulting, or performing a repair, is not part of a pool service visit and will be scheduled for a separate visit.
- _____ 12. A \$25 charge (not to exceed one time per month) may be applicable for a severe windstorm cleanup.
- _____ 15. **Statements will be e-billed the 15th of each month for the following month, and payment must be received on or before the 1st of the service month to be placed on the schedule unless on a 6-month payment plan.** Please click on “view details” within the e-bill to see itemized charges. Payments are made with a paperless check (ACH) online via an emailed invoice link or automatic payments can be set up with your bank. If automatic payments are desired, please establish enough processing time so your payment is received by the 1st.
- _____ 16. Pool Service rate will be \$ _____ per month.

Name:

_____ Phone: _____

Address:

Email:

_____ Gate Code: _____

Signature:

_____ Date: _____