

# CORONAVIRUS

## SAFETY ANNOUNCEMENT



### VA REGIONAL OFFICE CLOSED TO PUBLIC

- VBA is continuously monitoring developments regarding the spread and impact of COVID-19. To safeguard our Veterans and employees, we are temporarily closing our offices to the public, starting March 19, 2020.
- VBA will continue to process claims, but we will not accept in-person visits for claims assistance, vocational rehabilitation counseling, or other services, except through telephone or, for vocational rehabilitation, VA Video Connect.
- VA's official information bulletins, including regional office (RO) operations, are posted at [www.va.gov](http://www.va.gov).
- You may contact us via the Inquiry Routing & Information System (IRIS) at <https://iris.custhelp.va.gov/> or by telephone at 1-800-827-1000. You also may follow us on Facebook (@VeteransBenefits) and Twitter (@VAVetBenefits).
- Vocational Rehabilitation participants may contact their counselor via their direct-line telephone number for other options.

