

Green-Collar Waste Quality Assurance Policy

The objectives which underpin Green-Collar Waste's Quality Assurance Policy are:

1.

To develop a full understanding of the needs of our customers.

To work in close co-operation with clients, customers, suppliers and sub-contractors to provide the right quality work and service, first time.

Actively to seek customer feedback and to use this as a format for continuous assessment and improvement.

To develop the potential of our employees to ensure all members of staff are capable of undertaking work required in a safe and responsible manner, in accordance with the Company's Health and Safety and Environmental policies. Achievement of these policy aims involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

Green-Collar Waste is fully committed to delivering the objectives of this quality policy statement within all its activities and work undertaken.

Green-Collar Waste has implemented a management structure that is based on the quality and commitment of its professional and experienced management and drivers. Our Owner has a specific responsibility for ensuring that the management structure reflects the quality standard, so that compliance with this Quality Policy is maintained and improved.

We are continually developing our operations and upgrading of IT systems and invest to a high degree in staff training to professional level.

Green-Collar Waste's approach is to listen to our customers and to openly discuss their requirements we then feedback this into our overall service, so the service received by all customers is improved has a result of the feedback.

2.

Green-Collar Waste's objectives are:

To continue to meet in full the requirements of the client. To reduce waste and loss. To carry out all our activities within our environmental policy guidelines, thus helping to ensure a sustainable environment for the benefit of the community. To continually identify improvements to existing working practices.

In-order for Green-Collar Waste to achieve the above objectives, every person/agent employed by us must: understand customer and client needs, be responsible and accountable for the quality of their work.

Paul Bryant Owner