

The Meadows at World Golf Village HOA Website Privacy Policy

Last Updated: November 25, 2024

At The Meadows at Saint Johns Owners Association, Inc. (The Meadows at World Golf Village HOA), we value your privacy. This Policy explains how we collect, use, and protect information from visitors to our website, themeadowswgv.com, and our HOA portal.

Plain Language Summary

- We collect limited personal information when you voluntarily provide it, including portal login credentials and information needed for HOA services
- We use this information to manage your HOA account, respond to requests, and provide access to HOA records and information
- We use cookies and Google Analytics to understand how our website is used
- We never sell your personal information to third parties for marketing purposes
- We implement reasonable security measures to protect your information, including portal credentials, but no data transmission is 100% secure

By using our website, you agree to the terms of this Policy. If you disagree, please do not use our site or services

The Full Policy

Information We Collect

We may collect the following personal information:

- Portal login credentials (userID and password)
- Email address (subscribing for updates and portal access)
- Name, email, and message (through "Contact Us")
- Name, email, phone number (for volunteer requests)
- HOA business records and owner information (stored in portal)

How We Use Your Information

We use your information to:

- Provide secure access to the HOA portal
- Manage your HOA account and records
- Respond to inquiries and process requests
- Send important HOA updates and notifications
- Maintain HOA business records

Portal Security and Access

The HOA portal maintains its own authentication system. Your portal credentials are protected and should never be shared. You are responsible for maintaining the confidentiality of your login information.

Analytics and Cookies

Our website uses Google Analytics to collect standard internet log data and visitor behavior information. This helps us analyze website usage and optimize the user experience.

We use cookies to remember your preferences and Settings. You can manage cookie preferences through your browser settings.

Sharing and Disclosure

We never sell, trade, or rent your personal information to third parties for marketing or other purposes.

We may share your information with trusted service providers (e.g., website hosting) to the extent necessary for them to perform services for us. These providers are obligated to protect your information.

We may also disclose your information if required by law or to protect our rights and property.

We may share your information with our authorized portal service provider (CINC Systems) to maintain the HOA portal and process HOA-related transactions.

Data Retention and Access

We retain your personal information only as long as necessary for the stated purposes, unless a longer period is legally required.

You can contact us at info@themeadowswgv.com to request access to, correction of, or deletion of your personal information. We'll make reasonable efforts to comply, subject to legal obligations.

Data Security

We use industry-standard security measures to protect the personal information collected through our website. However, no data transmission over the internet is 100% secure.

Third-Party Links

Our website may link to other sites not covered by this Policy. We're not responsible for their privacy practices.

Children's Privacy

Our website and services are not intended for children under 13. We don't knowingly collect personal information from children under 13. If you believe we may have a child's information, please contact us.

Updates to this Policy

We may update this Policy periodically to reflect changes in our practices or legal obligations. Please review the Policy regularly, as your continued use of our website signifies your acceptance of any changes.

Contact Us

If you have questions about this Policy or our privacy practices, please contact us at:

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