Presentation To
Connecticut Public Broadcasting Company

Overview: We believe

A vision that is communicated but not executed upon will set the organization back. You can avoid that by migrating to your new vision. No organization realizes its vision overnight. You can signal a new era today with communication that is meaningful but does not over—promise. You can set a tone for that which is to come: a continuation of the change started by your restructuring. There will be resistance and fear. This can be overcome by getting (more) organization buy-in, creating a process that inspires and motivates, and by measuring progress. While leadership needs to steward change, employees need to be the change. This is hard — and paradoxical — you'll need courage to realize "Brave."

Overview: Reality check

It's hard to be brave on your own.
It's better to be brave together.

The key question is: Evaluation:

REFRESH THE BRAND

CHANGE THE CULTURE

DEFINE & DIRECT THE WORK

ACHIEVE ICONIC BRAND ARCHITECTURE

VALIDATE "CPM"

BRIDGE THE "CONNECTICUTS"

CREATE FUNDING

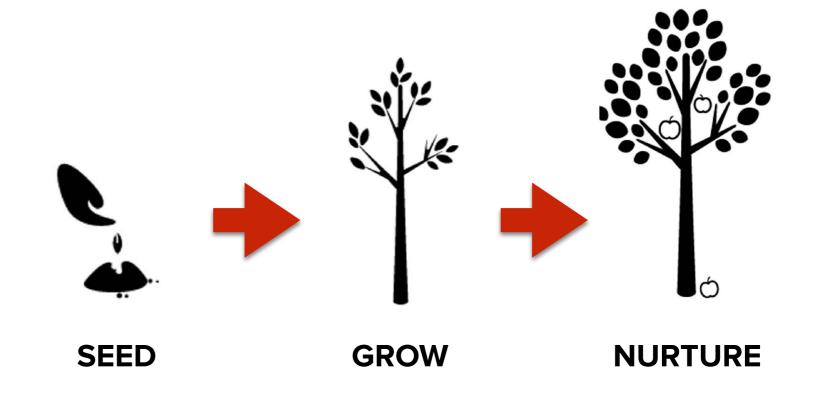
How do we develop a measurable plan, brand strategy and communication to inspire stakeholders to action while allowing the organization to grow into its vision

playbook

The Play-To-Win Plan

playbook

Migration: Three Phases



Migration:

Role Of Communication

Description

SEED:

Cultural Change



Co-opt all stakeholders and participants in the new vision. Raise awareness of new name and brand look.

Introduce the idea: "Brave Draw everyone into the CP

GROW

Introduce "Brave" Content

rith the people: people in the organization, viewers, listeners, donors, FFC, sponsors and the board. inity. One communication idea, one brand, all stakeholders.

Raise awareness of what is new at CPM

Begin to introduce new content: programming, communication, fund raising, events, etc. IDEO funding model ideas. Some early sponsors exist.

NURTURE:

Fully" Brave"



Full engagement of CPM with Connecticut and Connecticut with CPM.

A fully emotional commitment to the brand. Employees push the boundaries everyday. CPM is vibrant culture of highly charged crusaders of "Brave." Viewers and listeners are engaged in the Connecticut and Worldly dialogue. Sponsors are jumping on board.

CPM Brand: Migration Strategy

	-	SEED	GROW	NURTURE
OBJECTIVE		Initiate "new" CPM	Demonstrate"new" CPM	Cultivate"new" CPM
		Set the tone: inclusive, optimistic, worldly	Engagement by new targets	Greater engagement, more targets
STRATEGIES	INTERNAL VIEWERS SPONSORS DONORS	Co-opt employees in change Raise awareness; FFC emphasis Penetrate Fairfield County Penetrate Fairfield County	Design & Initiate Recognition Campaign Communicate content & other movations e.g. Engagement Centers	→ →

CPM Brand Migration Strategy: (continued)

		SEED	GROW	NURTURE
KEY MESSAGING		We're changing: New era CPM is all of us.	Demonstrate"new" CPM	Cultivate"new" CPM
		Image: 100%	Image 50%/ Content 50%	Image 30%/ Content 70%
	INTERNAL	Heroes: you are the change we need to be		
	VIEWERS	·		
	SPONSORS	The New CPM: Be part of the change		
	DONORS	Be part of stewarding this Trust		

CPM Brand Migration Strategy: (continued)

		SEED	GROW	NURTURE
TACTICAL BLOCKS	INTERNAL	Facilitation with executive leads to structure departmental "culture" plans.		Ongoing image & content
		Set quarterly goals by department	Goals Check-In #1	Goals Check-In #2
		Posters, Name Plaques, Guidebooks, etc.		
	VIEWERS	Fairfield County campaign e.g.Outdoor Transit Local magazines	Image & Programming ——	•
	SPONSORS	Develop a plan of attack; emphasis Fairfield County Develop Sponsor presentations		
	DONORS	Develop donor plan of attack; emphasis on Fairfield County Plan Fairfield County Event	Execute Fairfield County Event	

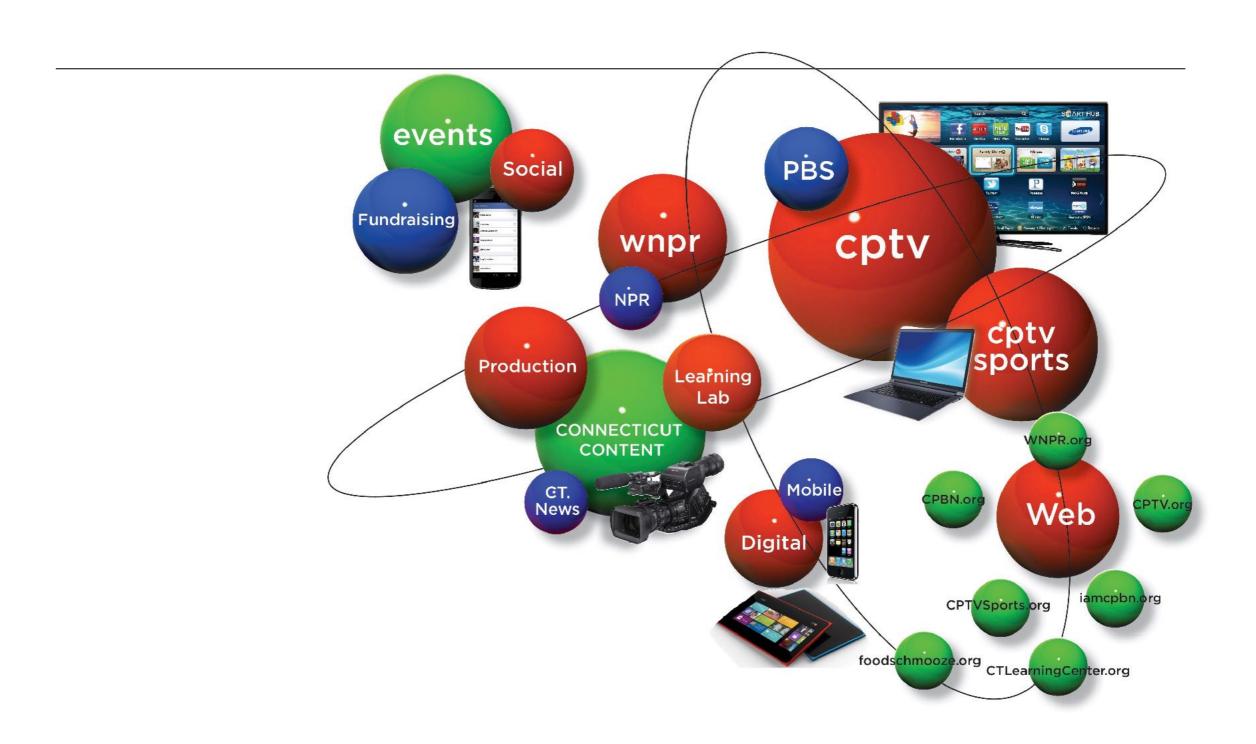
CPM Brand Migration Strategy: (continued)

		SEED	GROW	NURTURE
MEASUREMENT	INTERNAL	Benchmark of cultural audit quarterly goal measurement	Reset quarterly goals	Reset quarterly goals
	VIEWERS	Initial qualitative research		
	SPONSORS	Dollar & target goals		
	DONORS	Measurement of revenue		———

CPM playbook

Brand Architecture Discussion

CPM Brand Universe: it's out there

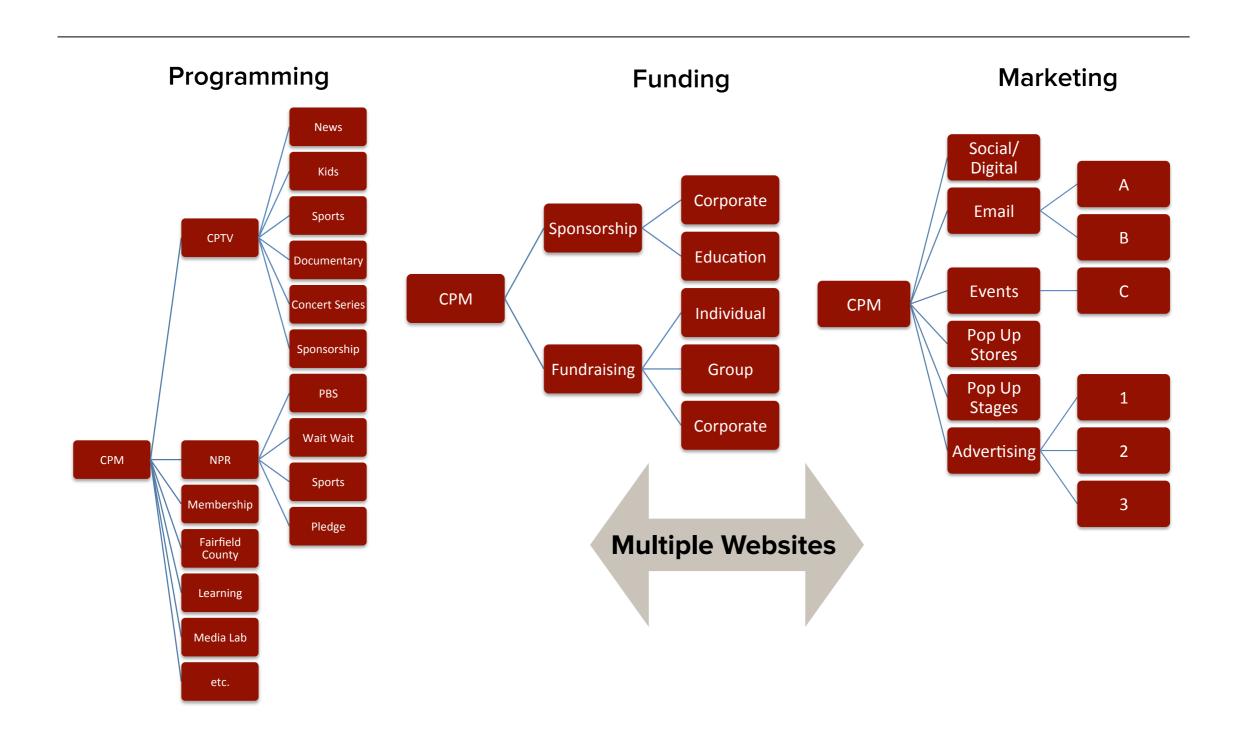


CPM Brand Architecture Criteria

Going For "Iconic"

Before	After
Unfocused	Focused
Confusing	Clear
Over-extended	Appropriate
Afterthought	Strategic
Helter Skelter	Coordinated
Dysfunctional	Functional
Static	Alive

CPM Brand Architecture



A creative approach

Bringing the "BRAVE" strategy to life

CPBN: Logo brand evolution



CPBN: Brand inspiration

A CIRCLE IS PERFECTLY CONNECTED, SO CAN CPM.

CPBN: Brand inspiration



CPBN: Brand heritage evolution











Brand Family: how we live together



CPM: Anthem video



CPM Advertising: Seed



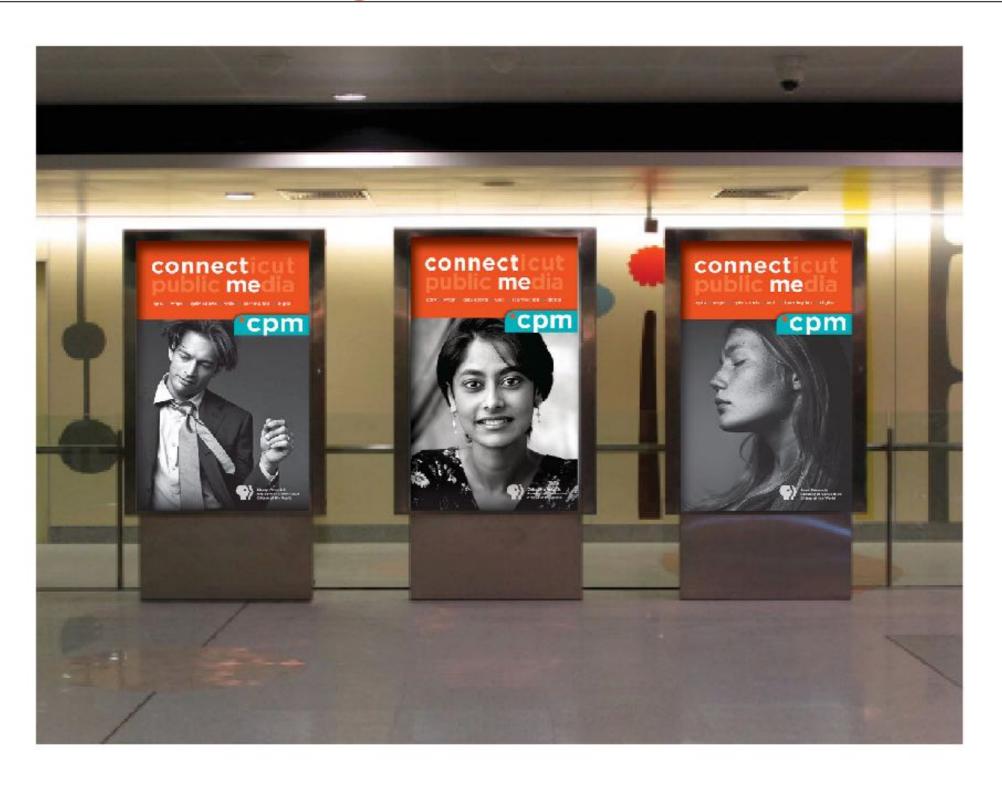
CPM Advertising: Seed







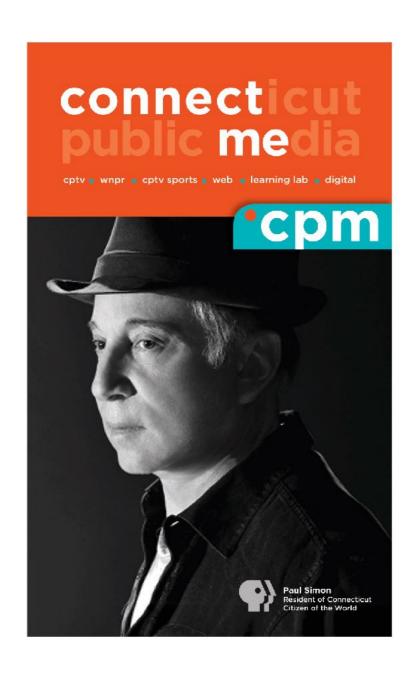
CPM Advertising: Seed

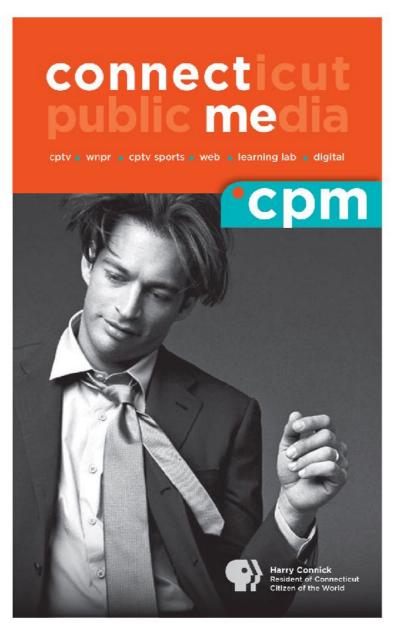


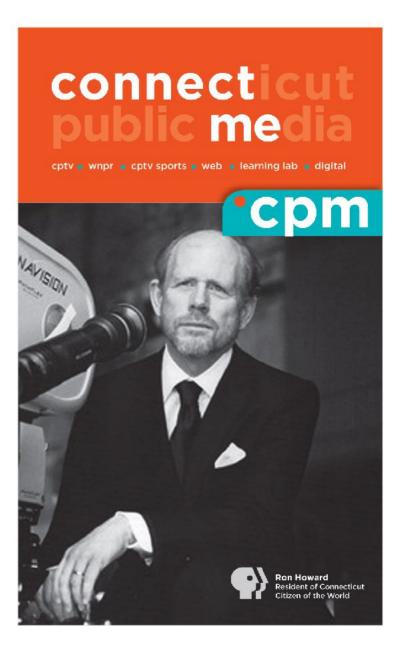
CPM Advertising: Growing Fairfield Co



Influential CPM Brand Ambassadors:







CPM Advertising: Grow

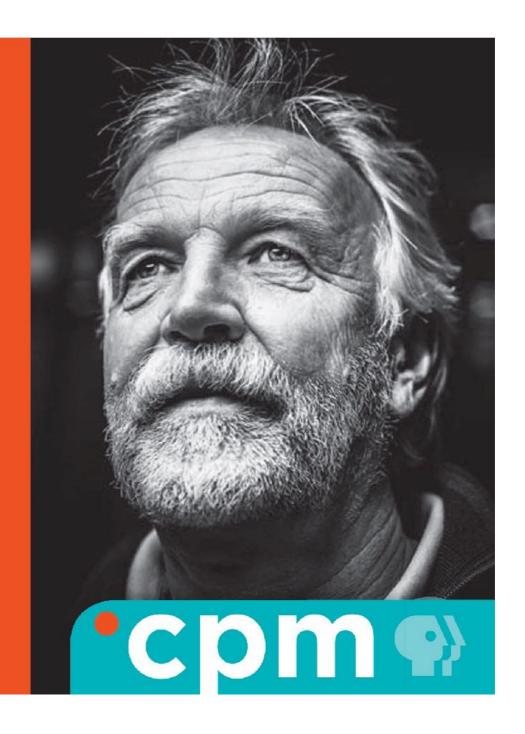
i am connected

I am a poet, and a playwright - a chef and a dreamer. I follow the news in the morning, write in the daytime and reflect in the evening. I'm connected to my work and to my beloved state of Connecticut.

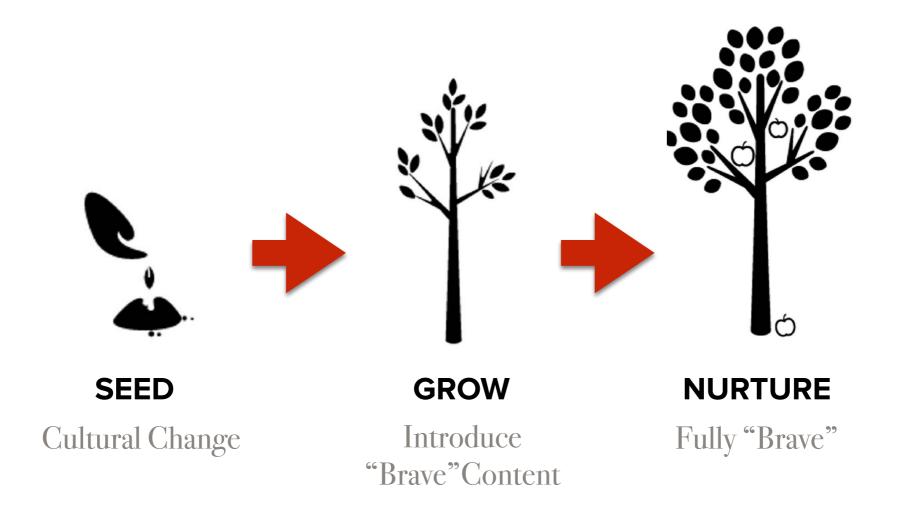
Troy Madison

Resident of Avon
Citizen of the World

cptv • wnpr • cptv sports • web • learning lab • digital



Timeline: 18 months



Wrap Up

We believe it is critically important to initiate a cultural shift within the organization.

We designed a plan and demonstrated how it can be executed. By getting it right in the Seed Phase, CPBN can migrate to Full Bravery and realize a complete transformation. We believe you can make heroes out of your employees, and communicate to Connecticut that when it comes to Public Media, it is a trust that we can all be a part of. This "inclusion strategy" sets the stage to penetrate untapped areas such as Fairfield County, test the new financial models as outlined by IDEO, and grow the coffers of the organization.

thank you