

ART FRICK

A creative and results-driven MBA and PMP-certified leader of people and projects

<https://artfrick.com/contact>
[linkedin.com/in/artfrick](https://www.linkedin.com/in/artfrick)

SKILLS

Communication
Team leadership
Program management
Strategy development
Public speaking
Software development
Agile methodologies

EDUCATION

M.B.A. - 2019

University of New Hampshire
3.89 GPA

PMP Certification - 2018

Project Management Institute

B.F.A. - 2006

Parsons School of Design
3.61 GPA

VOLUNTEERING

City Councilmember

City of Hudson, NY
Jan 2022-Present

Program Director of Events

Upstate NY, PMI
Jan 2020 - May 2020

Web & Technology Tutor

LOFT LGBT Community Center
Mar 2015 - Aug 2017

EXPERIENCE

Cameo | Chicago, IL & Remote

Chief of Staff, Head of Program Management | Jun 2022 - Nov 22

Served as the chief of staff and the head of program management within the product and engineering organization, representing over \$8.25 million in resources. Worked with executive leadership to develop goals, plans, and strategies to drive substantial increases in incremental GMV across several product lines of the organization. Mentored, managed, and led the technical program management organization.

Manager, Technical Program Management | Feb 2022 - Jun 2022

Recruited and grew a team of technical program managers within the engineering organization. Increased effectiveness of engineering planning and processes through scaling agile methodologies and driving effective adoption.

Technical Program Manager, Infrastructure | Jul 2021 - Feb 2022

Developed and deployed initial technical program management framework within the infrastructure group and expanded to the entire engineering organization.

CommerceHub | Albany, NY & Remote

Technical Project Manager | Mar 2020 - Jul 2021

Served as the technical project manager for the Platform Services group at CommerceHub spanning four engineering teams and representing over \$4.6 million in resources that contribute to foundational infrastructure. Facilitated reporting, lead presentations, and provided input to executive leadership to drive high-value strategic initiatives.

Associate Technical Project Manager | Aug 2019 - Mar 2020

Served as the primary associate technical project manager for the Professional Services division of OrderStream, CommerceHub's flagship product. Drove execution of projects that utilized multiple software development lifecycles.

UNH Institute on Disability | Remote

Web Services Manager | Jan 2017 - Aug 2019

Managed cross-functional project teams through the entire development lifecycle. Provided training and workshops on web accessibility.

Web Developer | Aug 2012 - Dec 2016

Developed new websites for grants and programs and optimized the institute's web portfolio. Provided technical consultation for grant applications.

Wikimedia Foundation | Remote

Project Manager & Full Stack Developer | Jun 2016 - Jun 2017

Designed, developed, and tested a grant-funded suite of tools to increase the overall accessibility of the Wikipedia ecosystem.

Art Frick Design | Brooklyn, NY

Owner/Managing Director | Nov 2008 - Jul 2012

Led a team of full-time and freelance staff delivering full-stack software application development, user experience testing, and marketing solutions.