

# VINOSH SIDHARTHAN

## OPERATIONS MANAGER



### PROFILE

With more than 10 years of experience in different groups in charge of organizing the processes related to the design of the daily working mode. Put into practice the technical skills acquired in business school. Assessment of group needs and implementation of indicators to ensure that the services offered meet consumers' expectations.

### CONTACT

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### EDUCATION

#### ESLSCA BUSINESS SCHOOL

INTERNATIONAL MBA / 2018 - 2019

#### UNIVERSITY OF CALICUT

B.COM / 1999 - 2002

### LANGUAGES

ENGLISH- FLUENT

FRENCH - INTERMEDIATE

HINDI - FLUENT

MALAYALAM - MOTHER TONGUE

### PROFESSIONAL EXPERIENCE

#### MANAGEMENT INTERN : Nov 2019 - Jan 2020

- Den X Information Technology & Services- Paris  
Very young team of innovators, an app that connects people - no matter who they are, the formula is a hassle-free connection.

#### OPERATIONS MANAGER : Apr 2015 - Aug 2018

CHERUSSERY CREDITS PRIVATE LIMITED (MICRO-FINANCE)

- Responsible for the daily administrative and operational tasks of the company.
- Manage a team of 120 people
- Constantly meet or exceed profit targets
- Increase productivity by 20% while reducing staff by 10%.
- Help develop the banking habits of existing customers
- Generate income by coaching staff on effective planning and development strategies
- Overseeing the completion of financial paper work and monitoring reports
- Builds and maintains effective accounts receivable and cash flow control systems
- Reviewed agreements on customer accounts and contracts for clauses relating to the eventual remission of rates and the negotiation of conditions

#### SENIOR OPERATIONS EXECUTIVE : Dec 2008 - Jan 2015

VR JEWELLERS PRIVATE LIMITED

- Coordinate the team of 70 people in a group to achieve a goal and create organizational policies.
- Do business with industry market leaders.
- Always maintain a positive atmosphere in the workplace.

#### MARKETING & TRAINING OPERATIONS MANAGER Apr 2004 -Jan 2008

DHANA INC.

- Daily operations such as maintaining inventory
- Marketing and training of new staff.

### SOFTWARE SKILLS

MS EXCEL  
MS POWERPOINT  
MS WORD

