Inkgenics T&C

How to make your body modification experience better than ever.

inkgenics.co.za

APPOINTMENT

1.	Most importantly, your patience is appreciated as we do not have a	
	receptionist, the artists respond to enquiries in-between tattoos and at	
	then end of the working day. If you are booking via WhatsApp, please note	
	it can take up to 24hrs to receive a response.	
2.	When booking please provide the following information:	
3.	NAME THE BOOKING WILL FALL UNDER	
<u>4</u> .	REFERENCE PHOTOS OF THE TATTOO YOU WOULD LIKE	
5.	PLEASE SPECIFY IF YOU ARE WANTING A CUSTOM DESIGN	
6.	SIZING OF THE TATTOO IN CENTIMETERS	
7.	IF YOU ARE ADDING COLOUR	
8.	IF YOU ARE WANTING A SPECIFIC ARTIST	
9.	YOUR AVAILABILITY WEEKDAY / WEEKEND ETC.	
10.	SPECIFY IF IT IS YOUR FIRST TATTOO WHEN MAKING THE BOOKING, AS WELL AS	
	WHEN YOU ARRIVE TO THE STUDIO.	
11.	PLEASE SPECIFY THE EXACT AMOUNT OF PEOPLE GETTING TATTOOED, AS WE	
	CANNOT ENSURE THERE WILL BE SPACE IF YOU BRING AN ADDITIONAL PERSON TO	
	YOUR APPOINTMENT.	
12. Kindly note that we are still not currently accepting walk in appointments, we need you to		

12. Kindly note that we are still not currently accepting walk in appointments, we need you to book at least 24hrs in advance as we do work on deposits to avoid any problems moving forward.



PRE APPOINTMENT

Our Studio is situated at the following address: 11 Neserton Drive, Isandovale, Edenvale

Kindly prepare yourself with the following instructions:

- 1. Please do NOT consume any alcohol or narcotics 48hrs before your appointment.
 - Moisturize the area getting tattooed for 48hrs prior to your appointment.
- Do NOT apply your own numbing cream, if you arrive with your own numbing cream on, we will cancel your appointment and you will have to reschedule and forfeiting your deposit.
- 4. Please do not bring more than one person with you to your appointment as it is distracting for the artists who are doing your tattoos.
- 5. Please do not bring any children to the studio as we work with biohazardous material such as blood and needles, as well as it can interrupt the artists.
- 6. if you are bringing someone along with you, please try and come in one car, as our parking is limited.

Please ensure that the area you are getting tattooed is not sunburned.

You can shave the area you are getting tattooed on the day of your appointment before coming to the studio, if you cannot reach the area we will assist when you arrive
 Please ensure you bring your own snacks / water / comfortable clothes depending on the

area you are getting tattooed.

10. Please ensure you have sent through all of your designs beforehand, as we will be delayed if you are still picking designs when you arrive, we do our best to keep to appointment

times.

Please try and avoid last minute changes to your designs.

11.



PAYMENT & DEPOSITS

Deposits are mandatory 50% - Normal circumstances 100% - Promotional material

Kindly note the following details regarding your payment and deposits:

- We Require a 50% deposit to secure your booking, payments are made via our yoco link.
 We will only add you to the booking slot once you have sent through Proof Of Payment for your deposit.
- 3. We work on a first come first serve basis, if you are offered an appointment and only pay the deposit a week or two later, the slot may no longer be available.
- 4. you can pay the remainder of the balance in the studio, after your session via Card or Cash.
- Deposits are non refundable, if you are unable to make it to your appointment, we will allow you to reschedule once thereafter, before you would be required to re-pay your deposit.
- 6. If you do not let us know you wont be at your appointment, or arrive more than 15 minutes late, your deposit is non refundable, and you will be required to re-pay your deposit to secure a new booking.



CANCELLATIONS SOMETIMES MAYBE GOOD SOMETIMES MAYBE SH*T

Kindly note the following details regarding your cancellation.

- 1. Deposits are non-refundable, we do however allow you to reschedule once after missing your appointment.
- if you do not let us know that you will not be at your appointment, you will not be able to reschedule with out re-paying another deposit.
- 3. Please let us know at least 48hrs beforehand if you will not be at your appointment
- 4. If you are more than 15 minutes late to your appointment we will have to cancel and rebook your appointment as we will run late for the rest of our clients.
- 5. If you cancel your appointment, you cannot give your deposit to someone else to book a new appointment.



TATTOO AFTERCARE

Tattoos only look as good as how much effort you put into looking after them.

Kindly note the following details regarding your aftercare

1.	If your tattoo is wrapped, leave on until you get home and then remove and rinse your
	tattoo with cold water, leave dry thereafter for 24hrs.
2.	If your tattoo has second skin on it, leave on for 3 days before removing in the shower,
	under warm water, by pulling downward, away from you.
3.	Seeing liquid in your second skin is normal. it is excess plasma from your tattoo.
4.	Your tattoo cannot smudge.
5.	Do NOT swim at all for the first 3 weeks, only use unscented / sensitive soaps i.e. dove
	sensitive soap
6.	Do NOT scratch your tattoos, the artists can identify negligence throughout your tattoos.
7.	If your tattoo is placed in an area prone to fading, they require extra care.
8.	Moisturize your tattoo once the wrapping / second skin is removed after leaving the tattoo
	dry for 24hrs.
9.	You only need to moisturize twice a day, or when your tattoo is itchy.
10.	If you notice any bumps on your tattoo, it is a sign of over moisturizing.
11.	Keep your tattoo out of the sun for the duration of the healing process.
<u>12</u> .	Your tattoo takes 7 weeks to fully heal.
13.	Touch ups can only happen after the full 7 weeks as if we work on the area beforehand, it
	will scar.
14.	ONLY USE PLAIN AQUEOUS CREAM FROM CLICKS OR DISCHEM OR THE AFTERCARE
	WE MAKE AND SELL IN OUR STUDIO.



PIERCING AFTERCARE GETTING STABBED ONCE IS BAD, LETS NOT DO IT AGAIN FOR NOTHING

Piercings are easy to take care of, please take good care of it.

Kindly note the following details regarding your aftercare

- The skin around a new piercing might be swollen, red and tender for a few days. It might bleed slightly. If the swelling, redness and bleeding last longer than a few days, contact your doctor. Prompt treatment can help prevent potentially serious complications.
- Clean oral piercings with mouthwash, rinse with an alcohol-free, antiseptic mouthwash after each meal and before you go to bed. After your piercing, use a new soft-bristled toothbrush to avoid introducing bacteria into your mouth. Once the area has healed, take the piercing out at night and brush it to remove plaque. Consider taking it out when eating or during strenuous activity, as well.
- 2. Clean skin piercings. If you've had your skin pierced, clean the site twice a day with soap and water. Be sure to wash your hands before cleaning your piercing site.
- 3. Avoid swimming. Stay out of pools, hot tubs, rivers, lakes and other bodies of water while your piercing is healing.
- 4. Don't fiddle with your piercings. Don't touch a new piercing or twist the jewellery unless you're cleaning it. Keep clothing away from the piercing, too. Excessive rubbing or friction can irritate your skin and delay healing.
- 5. Keep the jewellery in place. Most piercings heal within about six weeks, but some might take several months or longer to heal. To maintain the piercing, leave the jewellery in place during this time, even at night, to keep the hole from closing.

