



SOUTHERN ORNITHOLOGICAL LEAGUE

1165 BLACKS BLUFF ROAD SW
ROME, GEORGIA 30161
(719) 330-9234

Southern Ornithological League (SOL) Cancellation Agreement

1. We understand that circumstances can change, and sometimes it becomes necessary to cancel or reschedule a course. However, as a small business, we rely on a predictable schedule and limited capacity to ensure a high-quality experience for all participants. Therefore, SOL has established a detailed no refund cancellation policy.

2. Once your cancellation request is received, no refunds will be issued. This policy applies to all cancellations, including those due to personal reasons, schedule conflicts, illness, or any other unforeseen circumstances. SOL will retain 100% of the course fee, regardless of reason for cancellation. This is due to the cost, scope, and complexity of coordination and support requirements. Do not sign up for a course if you are uncertain of your prior commitments or emerging priorities during the course date range.

a. Negative incident: In the event you are asked to leave any course for any negative action such as, but not limited to; safety violation, altercation with other clients or SOL cadre, or determination of legal ineligibility to handle firearms (as outlined in Ga. Code Ann. §§ 16-3-21, 16-3-23, 16-3-23.1, 16-3-23, 16-3-24 & 16-3-24.1), you will forfeit the entire course fee.

b. Voluntary withdrawal: In the event you choose to quit a course for any reason; dissatisfied with instruction, underprepared, physical limitation, etc., you must speak with the cadre before leaving the training space. SOL courses will not be refunded for any of these circumstances. If you have any physical limitation, illness, or any condition that may interfere with your physical ability to train, please let us know in advance so that we may better plan and prepare. Failure to read this policy prior to your course does not constitute capitulation by SOL.

c. Rescheduling: If you want to reschedule your chosen course, we will add you to the next available course or one of equal value based on availability. We ask that you make any rescheduling request at least 14 days prior to the course start date.

d. Transferable: Courses are transferable to other individuals. You may transfer your spot only after you nominate and introduce your transferee to SOL either by email, phone, or in person.

3. In the event SOL cancels a course that you are enrolled in and paid for, you have two options available:

a. SOL will EITHER credit the course fee toward a future course of equal value OR,

b. SOL will fully refund your course fee. This is the only circumstance in which a refund may be eligible.

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4. Please research the courses or events that you plan to attend. Ask questions prior to training day. Manage expectations based on the information provided. Be prepared for the training. We will help you with all these things!
5. By booking an SOL course, you acknowledge and agree to abide by this no refund cancellation policy. We appreciate your understanding and cooperation. If you have any questions or concerns, please feel free to contact us.
6. Point of contact for this memorandum is Robert Edgar Mills at (719) 330-9245, edgarmills@ospreyshootingsolutions.com.

A handwritten signature in black ink, appearing to read "Robert Edgar Mills". The signature is written in a cursive style with a large initial "R" and "E".

Robert Edgar Mills
Southern Ornithological League