



**SHOOT.SUPPORT**  
sustainable production services



Specialist Sanitisation Cleaning Covid-19  
Corona Virus  
Cleaning Methodology & Quotation

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**Section 01**

# **Cost Implications**

# 01 Cost Implications

Cost advice for the above service, as detailed, is shown below. All prices are subject to VAT at standard rate.

These costs are inclusive of the supply of labour, cleaning equipment including PPE & subsequent disposal, cleaning materials and parking.

Description of Services	Cost for Service
<p><b>COVID 19 - Deep Cleaning &amp; Sanitising Service (Coronavirus)</b></p> <p>To include a full V1 Virucidal sanitising clean to all surfaces, focusing on touch points including equipment, furniture, doors, handles, switches, buttons, floors, kitchens and toilets etc. depending on your requirements of customer.</p> <p>Sanitisation to be followed up with a full disinfecting fogging spray to all agreed areas, allowing a minimum window of 30mins before permissible access to treated / affected areas.</p> <p>A full report will be issued on completion, including photos of surfaces and detailing including operative details / senior person responsible (SPR).</p> <p>Delivery Charges for the service are dependant on location</p>	<p>£320.00 + VAT</p>

**Section 02**

# **Our Process**

### **Covid-19 Specialist Deep Clean and Sanitisation Cleaning - (Corona virus)**

Shoot.Support have developed a strategy using guidance from Public health England and refer to the latest PACT / APA / BECTU filming guidelines to offer a specialist Covid-19 sanitisation service for all non-health care premises that wish to take precautionary measures to fight the transmission of the virus.

#### **The Process**

Our sanitisation process includes virucidal sanitising to all surfaces, focusing on touch points including equipment, furniture, doors, handles, switches, buttons, floors, kitchens and toilets etc. depending on your requirements.

We follow our sanitisation process with a full Ramsol misting process using a powerful germicide and sanitiser to keep your room sterilised for up to 7 days. The sprayed product produces a mist to ensure appropriate dwell time and as the sanitiser is pressurised, it fills the air enveloping furnishings and clingings to surfaces, resulting in a thorough application which does not need to be wiped off or hand cleaned.

Each specialist clean is followed up with a full report, including supporting photos detailing the surfaces and areas covered, when they were cleaned and operatives details.

Shoot.Support recommends regular treatments during both pre, shoot, strike.

**Section 03**

**What is Ramsol ?**

## 03 What is Ramsol ?

Ramsol<sup>®</sup> Sanitiser Disinfectant Spray contains active biocides, specifically designed for the cleansing and disinfecting of hard and soft surfaces.

The Ramsol<sup>®</sup> spray is a revolutionary mist spray designed to sanitise and disinfect difficult to reach and intricate areas with full surface coverage. The ingredients within this product deal rapidly and effectively with an extensive list of bacteria, viruses, fungi and moulds.

The ingredients have been tested effectively against small non-enveloped viruses (Hardest-to-kill category).

Viruses in this category can include Poliovirus, Norovirus and Feline Calicivirus. The ingredients have also been tested effectively against enveloped viruses (easiest-to-kill category). Viruses in this category include Coronaviruses and Type A Influenza's.

### **ADVANTAGES**

- Kills 99.9% of bacteria
- Zero set-up time
- Meets the requirements of:
  - BS EN 1276
  - BS EN 1650
  - BS EN 14476
- Fully Portable, No external Power source required
- Alcohol-free - This means there is no issue with skin drying, irritation, flammability or even substance abuse
- Active biocides - This gives effective and residual action - unlike alcohol-based products
- Unique "dual-quat" - Providing effective control of the widest range of microorganisms, including bacteria, viruses and fungi
- Non staining
- Non corrosive
- Provides streak-free finish on most surfaces including glass & stainless steel

**Section 04**

# **Guidance & Scope**

## 04 Guidance & Scope of Work

The advice in this document can be applied to any non-healthcare setting such as workplaces, offices, hotel rooms, unitbase facilities, film & photographic studios where a possible outbreak of COVID-19 may be present.

For the purposes of this guidance, a possible case of COVID-19 is someone undergoing testing but COVID-19 has not yet been excluded, and a confirmed case is someone known to have a positive laboratory test for COVID-19.

The guidance describes the cleaning required, the appropriate disposal of materials, the disinfection of equipment and hard surfaces, and the personal protective equipment (PPE) that should be worn.

Previous experience of new coronaviruses (SARS-CoV & MERS-CoV) has been used to inform this guidance. The risk of infection transmission depends on numerous factors, including the type of surfaces contaminated, the amount of virus shed from the individual, the time the individual spent in the setting and the time since the individual was last in the setting.

The infection risk from environmental contamination will decrease over time, but it is still unclear at what point there is no risk of transmission from the environment. However, studies of SARS and MERS suggest that, in most circumstances, the risk is likely to be reduced significantly after 72 hours.

### **Personal Protective Equipment - (PPE)**

The minimum PPE required to be worn for decontaminating an area includes a full protective body suit, face masks, disposable gloves and disposable overshoes. Hands should be washed thoroughly with soap and water after all PPE has been removed.

If a risk assessment of the setting indicates that a higher level of contamination may be present (for example where an unwell actor or member of the crew has been operating and subsequently tests positive for COVID 19) or there is visible contamination with body fluids, then the need for additional PPE such as a full-face visor would be considered. This service should be used in order to prevent the risk of transmission, and a confirmed outbreak will involve a decontamination team to clean the location, with local health authority advice.

Most other transient settings where a person has spent shorter periods of time (such as municipal areas, portable toilets) are likely to have lower levels of contamination and therefore the risk of onward transmission of infection will be lower.

## **Cleaning and Disinfection**

Public areas where crew, cast & public have passed through and spent minimal time in (such as corridors) can be cleaned as directed using general household cleaning products and anti-bacterial viral wipes.

All surfaces that the crew, cast & public has come into contact with must be cleaned and disinfected, including:

- Objects which are touched by multiple users, such as door handles, door frames, chairs, desks, telephones, mouses etc.
- All potentially contaminated high-contact areas such as workspaces, bathrooms, corridor grab-rails, stairwells and lifts.

Shoot.Support will use anti-bacterial viral wipes, Ramsol sanitiser disinfectant fluid, disposable cloths or paper roll to clean and disinfect all high touch points, telephones, chairs, desks or door handles and sanitary fittings in the room. Equally, for location work, high touch points may include camera equipment and trolleys, sensitive electronic devices and parts of set dressing.

The cleaning process will avoid creating unnecessary splashes and overspray. Any cloths, wipes & PPE used will be disposed of into the correct waste bags as outlined below under the waste section.

In some instances, when items cannot be cleaned using detergents or laundered, for example upholstered furniture and mattresses, steam cleaning may be used.

This service has been designed for a quick and efficient turnaround, and should be considered as an effective prevention against the risk of Covid 19 transmission.

Should a location be kept closed and secure for 72 hours, and you are able to wait until this time for cleaning, the amount of virus contamination will have decreased significantly. The location can then be cleaned as directed by any existing workplace risk assessment and without the need for extra precautionary sanitation methods as described in this document.

## **Waste**

Waste produced from the cleaning of areas where possible cases have been (including disposable cloths, tissues, PPE & Masks if worn) should be put in a plastic rubbish bag and tied when full.

Shoot.Support are dedicated to the safe disposal of PPE related to Covid 19 and use a national recovery & disposal service provided % First Mile Recycling Ltd. PPE boxes and sacks are taken for incineration in line with the Offensive Waste guidelines.

Waste should NOT be left unsupervised on the pavement awaiting collection.

## **Follow up of persons involved in environmental decontamination**

Should a confirmed case of Covid 19 be present at the site where an operative has been working, the names and contact details of those carrying out the cleaning should be recorded by the senior person responsible for this setting.

As part of the contact tracing process for a confirmed case, the local Health Protection Team will advise on arrangements for follow up required for 14 days after the cleaning process took place.

**Section 05**

# **Cleaning Protocols**

# 05 | Cleaning Protocols

## **Production Offices**

Ramsol Sanitiser Disinfect Area  
Sanitise wipe clean entrance doors and frames  
Sanitise wipe clean desk  
Empty wastepaper bin and replenish bin liner  
Sanitise wipe all doors & frames including handles  
Sanitise wipe fixtures and fittings  
Sanitise wipe over keyboard, mouse, monitor, phones, mice.

## **Corridors & Entrances**

Ramsol Sanitiser Disinfect Area  
Sanitise wipe all fixtures and fittings at a reachable height  
Sanitise wipe all ledges and skirting  
Sanitise & wipe all doors & frames including Handles  
Sanitise wipe glass vision panels to doors  
Mop all hard floor areas

## **Shard Municipal Areas (Kitchens / Utilities)**

Ramsol Sanitiser Disinfect Area  
Empty wastepaper bin and replenish bin liner- wipe clean bin surfaces  
Wipe clean & sanitise all work surfaces  
Sanitise wipe sink, taps and draining board  
Sanitise wipe clean fascia of units and cupboards  
Sanitise wipe clean external surfaces of fridges and all equipment  
Sanitise wipe clean all ledges and skirting  
Sanitise wipe inside microwave  
Sanitise wipe inside of shared Fridge

### **Lifts (If Applicable)**

Ramsol Sanitiser Disinfect Area  
Sanitise wipe all doors  
Sanitise Wipe clean lift cart walls  
Sanitise wipe all glazed surfaces  
Sanitise wipe indicator panels  
Mop hard flooring to lifts

### **Stairwells**

Ramsol Sanitiser Disinfect Area  
Sanitise wipe all handrails  
Sanitise wipe ledges, fixtures & fittings  
Mop hard floors

### **Bedrooms**

Ramsol Sanitiser Disinfect Area  
Sanitise wipe all doors & frames including handles  
Sanitise wipe clean all fixtures and fittings

A dynamic risk assessment will be conducted by the operator during the service, and a mixture of all of the above techniques will be utilised to ensure maximum protection & coverage is applied to each specific location.

**Section 06**

# **Material & Equipment**

# 06 Materials, Equipment & Staff Standards

## **Materials & Equipment**

An allowance has been made within the allocated price for the provision of necessary cleaning supplies which includes sanitiser disinfectant cleaners, disposable cloths and recommended PPE. Shoot.Support operate a strict environmental policy in accordance with ISO 140001 and unless otherwise stated and agreed, environmentally friendly materials and products will be used. All supplies will meet current COSHH regulations and British or European Standards.

All equipment (where applicable) is Portable Appliance Tested and will be maintained to work correctly at all times. Repairs will be maintained off-site, and any equipment which cannot be repaired, will be replaced.

## **Staff Standards & Dress Code**

Shoot. Support Staff will always be issued with branded clothing and required to wear these when dealing with members of the production team or public.

Other equipment such as disposable gloves, full face mask, protective body suit and other safety clothing will be supplied as necessary to carry out duties in accordance with PPE training and HSE guidelines.

## **Staff Induction**

Shoot.Support staff will be pre trained at dealing with Covid-19 affected areas and inducted to site in the following ways:

Coronavirus Basic Awareness on Production. (Screen Skills)

Fire evacuation procedures.

Manual Handling Training.

Chemicals in Industry Training.

Fire Safety Awareness

COSHH Training

Cleaning Rules and Techniques

Environmental Responsibility

Shoot.Support Staff must show the necessary competencies to proceed to site.

**Section 07**

# **Client Responsibilities**

# 07 Client Responsibilities & Confidentiality

## **Client's Health and Safety and Security Procedures**

We will ensure that all staff are made fully aware of and comply with your Health and Safety and Security procedures.

The Client warrants that the Premises are safe for work and comply with all Statutory Requirements for the health and safety at work of the Provider's employees.

The Provider may refuse to permit its staff to work in the Premises or any part of them if the Provider reasonably considers that they may be exposed to undue risk or danger.

## **Security and Confidentiality**

Shoot.Support is fully committed to compliance with the requirements of the Data Protection Act 1998. The company will strive to follow procedures closely which aim to ensure that all employees who have access to any personal data held by or on behalf of are fully aware of and abide by their duties under the Data Protection Act 1998.

Shoot.Support employ trusted staff which often have undergone a Criminal Records Bureau (CRB) check before employment if required. This enables us to make safer recruitment decisions, identifying candidates who may be more suitable to be put in a trusted position.

They are educated against listening to and disclosing confidential information discussed within the sites we facilitate and reminded the importance of the locking of doors and the confidentiality of alarm codes/keys. (If applicable)

**Section 08**

# **Certificate of Completion**

# 08 Certificate of Completion

Shoot.Support will provide a final report with photos detailing the following:

- Location, date & time of completed works
- Areas and surfaces covered
- Service Coverage Operator
- SPR - Senior Person Responsible
- Completion pictures / videos

The certificate form is enclosed in a black border and contains the following elements:

- SHOOT.SUPPORT** sustainable production services logo in the top left.
- RAMSOL** logo featuring a ram's head in a blue circle in the top right.
- CERTIFICATE OF COMPLETION** in large, blue, spaced-out capital letters in the center.
- A line of text: "This acknowledges that Shoot Support Ltd have carried out".
- Ramsol full sanitation & disinfectant clean @** in large, blue, spaced-out capital letters.
- A horizontal line below the text.
- A line with the word **SIGNED** centered below it.
- A second horizontal line with the text **MANAGING DIRECTOR** centered below it.
- Four circular logos at the bottom: **BS EN 1276 1650 14476**, a logo with a '0' in a circle, a logo with a flask and chemical symbols, and **DUAL-QUAT**.

**Section 09**

# **Ramsol Efficacy**



## RAMSOL Efficacy Statement

### Introduction:

Ramsol is a sprayable biocide product that has been designed for use on hard & soft surfaces. Such surfaces will include, but are not limited to:

- Carpet
- Upholstery
- Foam
- Vinyl
- Leather
- Kydex/Tedlar  Plastic
- Keyboards
- Screens
- Metal
- Rubber

The types of applications this would be suitable for are:

- Aircraft interiors / cargo areas
- Hospitals
- Emergency service vehicles
- Food preparation areas
- National distribution vehicles and centres
- Office / domestic environments

Ramsol sanitising spray will kill many different types of viruses and bacteria , some are easier to kill than others, ranging from 5 minutes to 30 minutes. Ramsol has passed the EN14476, EN1650 and EN1276 and has an approved efficacy of  $\geq 4.0$  log kill for all three standards.

## Biocidal efficacy of Ramsol RS 2 based on the active ingredients.

Norm	Species	Criteria to pass norm	0.5% Dilution of actives (dirty conditions)
<b>EN1276</b> Bacteria / Suspension Test	MRSA, VISA & VRE, E-Coli, BCG, Psuedomanas, Aeruginosa, Enterococcus Hirae	>5,0 Log reduction in 5min contact time (20 Degrees Celsius)	15 Minutes
<b>EN1650</b> Yeast & Fungus / Suspension Test	Candida Albicans & Aspergillus Niger	>4,0 Log reduction in 5min contact time (20 Degrees Celsius)	Pass
<b>EN14476</b> Virus / Suspension Test	HIV-1, Hepatitis B&C, Poliovirus, Adenovirus, Corona Viruses (SARS / MERS)	>4,0 Log reduction in 5min contact time (20 Degrees Celsius)	H1N1 (Enveloped Flu Viruses) >99.9% Kill 15 Minutes

### Ramsol RS2 & Covid-19

No company to our knowledge has been able test against the current COVID-19 Corona virus strain, however, we do know that COVID-19 has a virus 'envelope' structure. This suggests it will be sensitive to the ingredients within our Surface Disinfectant as it kills 99.9% of similar 'enveloped' viruses in under 15 minutes.

### What type of virus is COVID-19?

Viruses can be generally categorized into three groups by virus structure. This affects the effectiveness of disinfectants in killing the viruses.

- Enveloped viruses are easiest to kill. (An example is Influenza A Virus.)
- Large, non-enveloped viruses are more difficult to kill. (An example is Rotavirus.)
- Small, non-enveloped viruses are hardest to kill. (Examples are Rhinovirus and Norovirus, Poliovirus, Adenovirus.)

Coronaviruses are enveloped viruses, meaning they are one of the easiest types of viruses to kill with the appropriate disinfectant product.

## **How can a company claim that a specific product should be used effectively during the COVID-19 outbreak?**

*Extract from The American Chemical Council post on the 11<sup>th</sup> of March*

*During an outbreak of a new virus like COVID-19, no products exist on the market that can make claims to kill the virus. This is due to the simple fact that the virus was not available to test, and it can take more than one year to get a viral claim approved by a regulatory agency. For this reason, the United States EPA enacted a 'hierarchy-based' policy. This means that if a company's product has been found to be effective against harder-to-kill viruses, it is likely to kill a virus like COVID-19.*

*A product that is likely to provide the greatest protection to you from COVID-19 will have claims against at least one non-enveloped virus such as Norovirus, Feline Calicivirus, Poliovirus, Rhinovirus, or Reovirus. This theory is the basis by which EPA has activated its Emerging Viral Pathogens Guidance for Antimicrobial Pesticides, regulating registrants that claim their products are effective against COVID-19.*

*While it is best to try to use products that qualified for the emerging viral pathogens claim (proven to kill harder to kill viruses), the U.S Environmental Protection Agency recently stated that if you cannot obtain those products, then use products that claim to kill Human Coronavirus because they "expect" that those products will be effective against SARS-CoV-2 (the cause of COVID-19).*

### **Exposure Controls**

The following is an extract from the SDS, section 8.2 outlining exposure controls. Please see highlighted in yellow regarding respiratory controls.

#### **8.2. Exposure controls**

##### Appropriate engineering controls

*Provide adequate ventilation. Personal protective equipment should only be used if worker exposure cannot be controlled adequately by the engineering control measures. Ensure control measures are regularly inspected and maintained. Ensure the ventilation system is regularly maintained and tested. As this product contains ingredients with exposure limits, process enclosures, local exhaust ventilation or other engineering controls should be used to keep worker exposure below any statutory or recommended limits, if use generates dust, fumes, gas, vapour or mist.*

## **Eye/face protection**

Eyewear complying with an approved standard should be worn if a risk assessment indicates eye contact is possible.

## **Hand protection**

For users with sensitive skin, it is recommended that suitable protective gloves are worn.

## **Other skin and body protection**

Appropriate footwear and additional protective clothing complying with an approved standard should be worn if a risk assessment indicates skin contamination is possible.

## **Hygiene measures**

Good personal hygiene procedures should be implemented. When using do not eat, drink or smoke. Preventive industrial medical examinations should be carried out. Warn cleaning personnel of any hazardous properties of the product. Provide eyewash station.

## **Respiratory Protection**

No specific requirements are anticipated under normal conditions of use. Environmental exposure controls  
Keep container tightly sealed when not in use.

There is no licence required to use Ramsol. The product is registered for use in many European and non-European countries including Germany.

Please note. Ramsol aerosols (500ml) contain a flammable gas, whereas Ramsol canisters (22 litre) is a completely non-flammable system. For the use in areas with live electrics, we would only recommend the canister system. Eg: Computer equipment / display equipment.

**Section 10**

# **Ramsol Specification**

# 10 Ramsol Specification

Technical Data Sheet 500ml & 22ltr



## SANITISER DISINFECTANT SPRAY 500ML & 22LTR



**Ramsol® Sanitiser Disinfectant Spray** contains active biocides, specifically designed for the cleansing and disinfecting of hard and soft surfaces. The **Ramsol®** spray is a revolutionary mist spray designed to sanitise and disinfect difficult to reach and intricate areas with full surface coverage. The ingredients within this product deal rapidly and effectively with an extensive list of bacteria, viruses, fungi and moulds.

The ingredients have been tested effectively against small non-enveloped viruses (Hardest-to-kill category). Viruses in this category can include Poliovirus, Norovirus and Feline Calicivirus. The ingredients have also been tested effectively against enveloped viruses (easiest-to-kill category). Viruses in this category can include Coronaviruses and Type A Influenza's.

*On 11th of March 2020, the American Chemical Council stated \*\*As COVID-19 (enveloped virus) is a new strain of Coronavirus there is no product on the market today that can claim to be proven to kill the virus. However, products that are effective against non-enveloped viruses (Hardest-to-kill category) are likely to be effective against enveloped viruses.*



## ADVANTAGES

### Aerosol & Canister

- Kills 99.9% of bacteria
- Zero set-up time
- Meets the requirements of:
  - **BS EN 1276**
  - **BS EN 1650**
  - **BS EN 14476**
- Fully Portable, No external Power source required
- Alcohol-free – This means there is no issue with skin drying, irritation, flammability or even substance abuse
- Active biocides – This gives effective and residual action – unlike alcohol-based products
- Unique “dual-quat” – Providing effective control of the widest range of microorganisms, including bacteria, viruses and fungi
- Non staining
- Non corrosive
- Provides streak-free finish on most surfaces including Glass and Stainless Steel

### Canister

- Up to 15 full ambulance sanitisations
- Available with 4 metre hose
- Completely non-flammable delivery system

## AREAS PRODUCT CAN BE USED

### National Health Service

- Hospitals | Fire Brigade | Mountain Rescue | Helicopters

### Transportation

- Buses | Aviation | Trains | Boats | Cruise Liners | Vehicles | Lorry Cabs | Industrial Equipment (forklifts)

### Domestic and Work Environments

- Office Environments | Doors and Touchpoints | Handrails | Waiting Rooms | Furniture | Food Processing Plants | Domestic Environments



# SANITISER DISINFECTANT SPRAY

## 500ML & 22LTR

### DIRECTION FOR USE

#### Aerosol

1. Clean and wipe
2. Sanitise / Disinfect
  - Remove the cap.
  - Depress the button.
  - Apply product directly to the surface from around 3-12" away.

#### Canister

1. Clean and wipe
2. Sanitise / Disinfect
  - Connect gun and hose using a wrench.
  - Connect hose to canister and ensure that all connections are tight and leak-free.
  - Turn system on using the valve on top of the canister, by rotating the tap anti-clockwise.
  - Use the adjustment wheel on the gun to control flow rates; the adjustment wheel should be in the fully open position (if using inline trigger depress the trigger fully).
  - Apply product directly to the surface from around 3-12" away.

### CHEMICAL TECHNICAL DATA

Odour	Odour free and odoured versions available
System Flammability	<b>Aerosol</b> <ul style="list-style-type: none"><li>• Non-flammable liquid in a flammable propellant.</li></ul> <b>Canister</b> <ul style="list-style-type: none"><li>• Non-flammable liquid in non-flammable propellant.</li></ul>
Fluid pH	5.5 (Skin Compatible)
Alcohol Content	0%
Packaging	<ul style="list-style-type: none"><li>• 500ml aerosol</li><li>• 22ltr canister</li></ul>
Shelf Life	6 months from manufacture date

### HANDLING AND STORAGE

- Consult material safety data sheet prior to use.
- DO NOT store at temperatures over 50°C.
- Avoid exposure to direct sunlight.
- DO NOT store directly on concrete floor.
- For optimum performance, store at 18°C.
- When connected, keep valve open and hose pressurised at all times.
- DO NOT close valve until ready to connect to new cylinder.
- Release pressure in hose before disconnection.
- Always test product to determine suitability for your particular application prior to use.
- DO NOT spray on broken skin.
- Stop use if rash or irritation occurs.
- Avoid prolonged spraying on skin.

### EMERGENCY ACTION

#### Eye Contact

- Flush out with plenty of water.

#### Ingestion

- Virtually impossible, but should this occur deliberately, give plenty of water to drink and call for medical assistance.