Cash Register Sales & Service, 2501 Union Rd, Cheektowaga, NY 14227 For Additional Assistance, Please Call (716) 668-1821

Taking a Z Report:

- Turn the Key to the Z position.
- Press "Z Report" key on the keyboard.
- This will print out the totals and reset the totals.
- Turn the Key back to the REG position when done.

Taking a X Report:

- Turn the Key to the X position.
- Press "X Report" key on the keyboard.
- This will print out the totals and WILL NOT reset the totals.
- Turn the Key back to the REG position when done.

Turning the Receipt On / Off:

- Turn the Key to the X position.
- Press 4
- Press Yes / No to toggle the option on or off
- Turn the Key back to the REG position when done.
- If receipt is needed after a transaction, Press the "Cash" key.

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Voiding a Previous Item:

- When a item is incorrectly rang up but was not the last item that was entered, there is a certain way that it must be voided from the transaction. You can only void items that have been rung up in the transaction.
 - For example there are 5 items on the transaction and the 1.50 BEER is the item that needs to be voided is the third one in the list. This is how you would void it:
 - Press the "Void" key.
 - Press the item that needs to voided.
 - Continue with the rest of the transaction.

Voiding a Transaction:

- There are times when a transaction needs to be canceled.
 - Press the "Cancel" key.
 - A receipt will print for all the items that was rung up and will state CANCEL at the bottom.

Refunding a Item:

- When a customer is not satisfied with the purchase, a refund is needed. For example, customer was unhappy with the purchase of a 1.50 BEER.
 - Press the "Return" key.
 - Press the item that needs to be refunded.
 - Finalize Sale by Pressing "Cash".