

## **SPS-500 Series - RETURNS**

### **Merchandise Return Open Price with Credit Card (Refund)**

1. Press **MDSE RTRN** button
2. Enter in Dollar Amount
3. Press Grocery TX or whatever needs to be returned
4. Press **Credit Card**. The message "WORKING" displays:
5. At the PIN-Pad the message displays: REFUND \$XX.XX – OK?
6. Press the **GREEN** button on the PIN-Pad keypad.
7. Insert the EMV card into the PIN-Pad. The PIN-Pad will display "PLEASE WAIT", then "DO NOT REMOVE CARD", and then "PROCESSING".
8. When the processing is complete, the "APPROVED" message will display. Remove the card from the PIN-Pad.
9. The receipt and card draft are printed

### **Merchandise Return Preset Price with Credit Card (Refund)**

1. Press **MDSE RTRN** button
2. Press Pizza (Keyboard items) or Scan item
3. Press **Credit Card**. The message "WORKING" displays:
4. At the PIN-Pad the message displays: REFUND \$XX.XX – OK?
5. Press the **GREEN** button on the PIN-Pad keypad.
6. Insert the EMV card into the PIN-Pad. The PIN-Pad will display "PLEASE WAIT", then "DO NOT REMOVE CARD", and then "PROCESSING".
7. When the processing is complete, the "APPROVED" message will display. Remove the card from the PIN-Pad.
8. The receipt and card draft are printed.

### **Merchandise Return Open Price with Cash (Refund)**

1. Press **MDSE RTRN** button
2. Enter in Dollar Amount BEFORE TAX
3. Press Grocery TX or whatever needs to be returned
4. Press **CASH**.

### **Merchandise Return Preset Price with Cash (Refund)**

1. Press **MDSE RTRN** button
2. Press Pizza (Keyboard Item) or Scan item
3. Press **CASH**.