



PASSION EDUCATION LTD

Policy Name: Fees, Refunding, and Financial Terms

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Fees, Refunding, and Financial Terms

1. Fee Structure and Operational Liquidity

Passion Education Ltd operates on a premium model designed to ensure the **Academic Mastery** of every scholar. Our fees are calibrated to maintain small **Instructional Cells** and provide the intensive **Academic Triage** required for iGCSE success.

2. The Registration Deposit

To secure a position within a **Pending Instructional Cell**, a registration deposit is required.

- **Non Refundable Status:** This deposit is strictly non refundable once payment is processed.
- **Scope of Service:** This fee covers the high seniority professional costs of the **Forensic Writing Audit**, the **Initial Trajectory Report**, and the architectural placement of the scholar within the **APEX Framework**.
- **Commitment of Place:** Payment of the deposit constitutes a formal acceptance of the **Terms and Conditions of Enrolment**.

3. Cell Viability and Academy Led Refunds

To maintain the standards of our small group environment, the Company enforces a **Minimum Density Requirement** for every cell.

- **The Threshold:** A cell is considered viable once it meets the specific density required for that instructional cycle as determined by the **CEO**.
- **Academy Cancellation:** Should the Company be unable to fill a cell to the required minimum density by the scheduled start date, we reserve the right to cancel the cycle.
- **The Refund Protocol:** In the event of an **Academy Led Cancellation** due to non viability, a full refund of the registration deposit and any tuition fees paid will be issued to the original payment method within **14 working days**.

4. Tuition Fees and Parental Withdrawals

- **Active Status:** Once a cell has reached its **Minimum Density Requirement**, it is classified as **Active**.
- **Withdrawal Policy:** Should a parent choose to withdraw a scholar after the cell has reached Active Status, no refunds will be issued for the current term or instructional cycle. This ensures the **Operational Security** and financial stability for the remaining scholars and the **Lead Practitioner**.
- **Cooling Off Period:** In accordance with UK law, the 14 day right to cancel is waived once the scholar has accessed the **Security Vault** or attended a live lesson.

5. Technical Continuity and Force Majeure

As a digital first institution, we provide 100% live tuition.

- **Scholar Responsibility:** Technical failure on the part of the scholar's household, including internet instability or hardware malfunction, does not constitute grounds for a refund.
- **Company Redundancy:** The Company maintains redundant systems to ensure service continuity. In the event of a platform wide failure beyond our control, we will provide a recorded alternative or a rescheduled session in lieu of a financial refund.