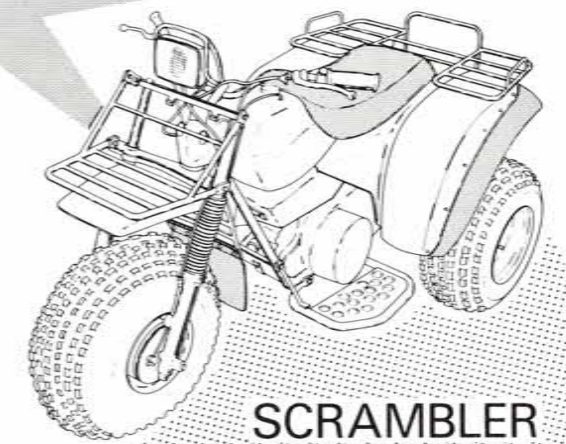


POLARIS™ ATV



TRAIL BOSS



SCRAMBLER

WARRANTY POLICY & FLAT RATE MANUAL

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**POLARIS
WARRANTY POLICY AND PROCEDURES
MANUAL**

I. INTRODUCTION

The Polaris Warranty Policy and Procedures Manual has been prepared primarily for you, the Polaris dealer, to assist you in interpreting the Polaris limited warranty policy. Whether you are a new Polaris dealer or one of our established dealers, we know you will find this warranty manual an important guide in answering your questions on warranty. It is, therefore, extremely important that you thoroughly read this manual so that you are fully aware of the terms and conditions of the Polaris warranty policy.

Without a thorough knowledge of the warranty policy, you may inadvertently jeopardize the legitimate warranty privileges of your customers. Likewise, an inconsistent interpretation of the terms and conditions of the warranty policy may result in an unfair advantage being given to some consumer.

We ask that you administer this warranty policy in accordance with the procedures and guidelines we have implemented. We have confidence in your ability, as an independent businessman, to sell Polaris ATVs and your desire to make a profit in performing this function; therefore, please use the Polaris warranty policy professionally! We have designed this warranty policy to match our product and to ensure that your customer receives and enjoys the quality he has purchased in his Polaris ATV.

This manual will serve as the basic Polaris Warranty Policy Manual.

II. ADMINISTRATION OF THE POLARIS WARRANTY POLICY

A. Polaris' Responsibility

As the manufacturer, Polaris acknowledges our responsibility to pay all legitimate warranty claims submitted in accordance with terms and conditions of the warranty policy as specified in Section III.

B. Distributor Responsibility

The Polaris distributor functions as the field administrator of the Polaris warranty program. His responsibility is to provide the dealer with the necessary support activities to perform the numerous after-sale services required by the customer. He must also provide dealer service training and maintain a complete supply of replacement parts.

The distributor's warranty function is to advise the dealer on matters of warranty in which he, the dealer, cannot reach a decision. In addition, the distributor will provide technical support to ensure that a proper diagnosis and correction of the problem is achieved.

Accountability for the collection and submittal of warranty claims shall be coordinated by the distributor. The distributor shall review all claims submitted by the dealer for completeness and validity. Claims shall then be forwarded to Polaris for payment authorization. Invalid claims shall be rejected by the distributor and returned to the dealer. **NOTE:** Polaris reserves the right to make final review and disposition on all claims submitted by the distributor. Polaris also reserves the right to recall for inspection all parts claimed on warranty.

C. Dealer Responsibility

The Polaris dealer is assigned the responsibility of implementing the Polaris warranty program. To perform this job effectively, the dealer must have a good service attitude, service training and service tools. What is required in each of these areas?

Dealer Attitude: The dealer is the key element in the successful and consistent implementation of the Warranty Policy. He is likewise the spokesman for Polaris and the primary influence in satisfying his customer. Warranty performed in a courteous and prompt manner will strengthen the dealer's image as a reliable service organization. This is extremely important in securing a customer's after-warranty service repair and replacement parts business.

Service Training: As a servicing Dealer, it is vitally important that you attend a Service School provided by the Polaris Technical Training Center in Roseau, Minnesota or a Polaris-sponsored Service School provided by your distributor. Only in this way can you be certain that the diagnosis and repairs you make are performed in accordance with factory recommendations. Maintaining an excellent service organization is dependent upon having a knowledgeable mechanic and the required replacement parts on hand at all times. Prompt repair of a customer's ATV, particularly while it is under warranty, is of major importance in ensuring customer satisfaction.

Service Tools: Adequate performance of service work on a Polaris ATV requires a complete set of specialized factory-approved tools. Without these tools, it is impossible to repair most components. If repairs are made without recommended tools, you are jeopardizing the consumer's warranty privilege in the event that the part being repaired is damaged or destroyed in the process. Similarly, you should have this manual and a complete set of Polaris technical publications and service bulletins in an accessible area. Utilizing these technical aids, your experience and the assistance of your distributor service manager, will allow you to make the proper decision in all warranty situations.

III. TERMS AND CONDITIONS OF THE WARRANTY POLICY

LIMITED WARRANTY

Polaris Industries Inc., 1225 North County Road 18, Minneapolis, Minnesota 55441, gives a SIX MONTH LIMITED WARRANTY on all components of the Polaris All Terrain Vehicle (ATV) to the original consumer purchaser against defects in material or workmanship. This warranty begins on the date of purchase.

A warranty registration must be completed by the dealer and submitted to Polaris by the dealer prior to the time the consumer attempts to obtain any service under this warranty. Be sure that the consumer receives his copy of the Warranty Registration as this is his entitlement to warranty repairs. **UNLESS HIS ATV IS REGISTERED WITH POLARIS NO WARRANTY COVERAGE WILL BE ALLOWED.**

WARRANTY COVERAGE AND EXCLUSIONS; LIMITATIONS OF WARRANTIES AND REMEDIES

This warranty also covers labor charges relating to repair or replacement of defective parts which are covered by this warranty.

This warranty does not cover accidental damage, normal wear and tear, abuse or improper handling. This warranty also does not cover any ATV that has been altered structurally, neglected, improperly maintained, used for racing, or used for purposes other than for which it was manufactured, or for any damages which occur during trailer transit or as a result of unauthorized service or the use of unauthorized parts. In addition, this warranty does not cover physical damage to paint or finish, tearing or puncturing of upholstery material, corrosion, or defects in parts, components or ATV's due to fire, explosions or any other cause beyond Polaris' control. Warranty on tires on the ATV is also excluded.

The exclusive remedy for breach of this warranty shall be, at Polaris' exclusive option, repair or replacement of any defective materials, components or products. **THE REMEDIES SET FORTH IN THIS WARRANTY ARE THE ONLY REMEDIES AVAILABLE TO ANY PERSON FOR BREACH OF THIS WARRANTY.**

POLARIS SHALL HAVE NO LIABILITY TO ANY PERSON FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY DESCRIPTION, WHETHER ARISING OUT OF WARRANTY (INCLUDING ANY IMPLIED WARRANTIES) OR ANY OTHER CONTRACT, NEGLIGENCE, OR OTHER TORT OR OTHERWISE. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ALL IMPLIED WARRANTIES (INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO THE ABOVE SIX MONTH WARRANTY PERIOD. POLARIS FURTHER DISCLAIMS ALL EXPRESS WARRANTIES NOT STATED IN THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

HOW TO OBTAIN WARRANTY SERVICE

After the consumer has purchased his ATV, you should send the Warranty Registration Form to Polaris. If the ATV requires warranty service, he must take it to an Authorized Polaris Servicing Dealer. When requesting warranty service he must present his copy of the Warranty Registration Form to the dealer. (THE COST OF TRANSPORTATION TO AND FROM THE DEALER IS HIS RESPONSIBILITY.) Polaris suggests that the consumer use the original selling dealer; however, he may use any Authorized Polaris Servicing Dealer to perform warranty service.

If any of the above terms are void because of state or federal law, all other warranty terms will remain in effect.

Any of the following conditions will void warranty and no repairs or replacements will be provided by Polaris under the warranty policy:

1. Failure to provide proper and periodic maintenance as stated in the Owner's Manual.
2. Performance of repairs by someone other than a factory authorized repair service.
3. Use of non-standard parts or components, and modifications in the ATV.
4. Preparing for or using the ATV for racing in a competitive event, or use for commercial purposes.

IV. EXPLANATION OF THE TERMS AND CONDITIONS OF THE POLARIS WARRANTY POLICY

A. Termination of Warranty Period

Termination of the warranty period will be automatic. Warranty claims submitted after the expiration of the warranty period will not be approved. Claims for warranty after termination of the warranty period for failures which allegedly occurred within this period will not be accepted. It is the owner's responsibility to seek warranty within the specific period. The warranty period is not relative to the number of hours used or miles driven within the applicable warranty period.

B. Normal Wear Items not Covered by Warranty

These parts for the most part are items which are exposed to friction surfaces, stresses, environmental conditions and contamination beyond Polaris' control. The following list of normal-wear items are not subject to warranty consideration if damage was due to normal wear:

- Spark plugs
- Drive belts
- Light bulbs and sealed beams
- Carburetor or fuel tank failure due to gasoline contamination
- All finished surfaces when exposed to abnormal weather or salt
- Clutch buttons, bushings, weights and rollers
- Normal engine cylinder, piston and ring wear
- Brake disc and pad wear due to normal operations
- Tires
- Failure of engine or gearcase parts due to improper lubrication or adjustment
- Engine failure due to improper timing
- Final drive chain

C. Owner Registration

The purchaser of a Polaris ATV must be a registered owner with Polaris to qualify for warranty on his machine. At the time of purchase, the dealer must prepare the Warranty Registration Form, obtain the owner's signature, and submit the appropriate copies to Polaris within ten (10) days of the date of purchase. The dealer will give the customer the customer copy of the Warranty Registration Form. This Warranty Registration Form must be presented to the dealer by the owner to obtain warranty service.

If the Warranty Registration Form is not submitted, the owner will not be entitled to warranty.

D. Machine Set-Up and Testing

In order to qualify for warranty, the ATV must also have been properly set-up and test-run by an authorized Polaris dealer. Failure to perform the required pre-delivery checklist by the dealer will void future warranty on the vehicle.

Vehicles sold to a consumer in the crate and/or set up by the owner or an unauthorized dealer will not be entitled to warranty consideration. Dealers must insure that customers are aware of this warranty limitation.

E. Owner Operating Procedures and Maintenance Functions

Polaris shall not be liable under this warranty for any ATV which has not been properly and regularly maintained by the owner in accordance with factory recommendations. It shall be the responsibility of the dealer to instruct the owner on proper maintenance procedures which can be found in the owner's manual. Warranty will not apply to a vehicle which has been subject to damage from accident, fire or other casualty, or has been abused through improper handling or lack of periodic maintenance.

F. Repairs by an Unauthorized Repair Service

Repairs or alterations made by an unauthorized repair service shall void the owner's warranty.

G. Modifications or Use of Non-Standard Parts

Warranty shall be voided if modifications are made or non-standard parts are installed.

H. ATVs Used for Racing or Commercial Purposes

Vehicles operated for commercial use (rental) or used for racing in a competitive event are not eligible for warranty consideration.

I. Factory Defects in Materials and Workmanship

Failures due to manufacturing defects in materials and workmanship are the only instances in which warranty consideration will be allowed. This determination should be made by the dealer as soon as possible, since the previously listed conditions of warranty do not apply if the failure was not the result of a factory defect.

J. Service Parts Warranty

All service parts carry a warranty of thirty (30) days. If the part is replaced on a vehicle that is still within its warranty period, the warranty period of the vehicle will prevail. Parts replaced on vehicles that are out of warranty will be covered under warranty for thirty (30) days with replacement labor to be paid by the owner. Claims for defective parts should be submitted on a warranty claim. The claim should be marked with "Defective Service Part" and the date the defective part was put on the vehicle. A copy of the customer's bill of sale for the part which failed must accompany the warranty claim as verification of purchase date. Only defective service parts should be submitted on a warranty claim. Parts damaged in shipment or any discrepancies in parts received from the Distribution Center should be handled through the Distribution Center.

V. SPECIAL WARRANTY EXCLUSIONS AND PROGRAMS

Polaris' liability under the terms of this warranty calls for repair or, at Polaris' sole discretion, replacement of the defective part. It is Polaris' policy that repair or replacement of the defective part is the only remedy authorized to be performed by Polaris dealers or distributors.

A. Engine Cylinders and Pistons

Warranty for cylinders and pistons will be limited to damage resulting from piston breakage or other damage caused by a mechanical part failure within the engine. Warranty will not be allowed for cylinders which have damage from overheating, seized or holed pistons, lack of lubrication, improper spark plug or carburetor jetting, air cleaner service or any other failure due to lack of maintenance.

B. Damage in Shipment

The Polaris ATV receives a critical and continual quality-control inspection throughout assembly. Prior to being prepared for crating, the machine is given a final inspection to validate that all unassembled parts are included. The vehicle is then crated and loaded onto a private contract carrier's trailer in a damage-free condition.

Upon receipt of this completed load, the contract carrier assumes full liability for the vehicles. All damage-in-shipment or missing parts claims submitted thereafter are the expressed liability of the transiting carrier or consignee.

Distributors and dealers must be aware of the liabilities and responsibilities incurred upon signing a delivery-receipt bill from a contract or common-carrier truck line. Damage incurred in storage by the distributor or dealer is the liability of that distributor or dealer.

C. Product Recall Procedures

Should it become necessary for Polaris to recall specific models or units for product modification or service, dealers will be notified of the product recall, failure, and corrective action through the usual service bulletin program. Dealers will prepare a warranty claim on such repairs if designated as authorized factory warranty.

VI. WARRANTY CLAIM FORM PREPARATION AND PROCESSING

A. The Dealer Warranty Claim

The Dealer Warranty Claim is a multi-purpose document which not only serves as a request for warranty reimbursement, but is also an important source of data on component failures under various operating conditions and mileage.

All warranty claims must be submitted to your distributor within ten (10) days after the date of repair. This time limitation on claim submittal is required to ensure prompt feedback to Polaris on field problems. Prompt submission of a warranty claim will assure proper processing.

B. Distributor and Dealer Warranty Reimbursement Procedures

Claims Approved for Payment: Claims submitted to Polaris are reviewed by the Polaris Warranty Manager for validity, verification of owner registration, and general completeness. If a recall of the defective parts is not required, the claim will be processed and credit issued to the distributor. Distributor warranty reimbursement to dealers will be in accordance with each specific distributor's policy. If a recall of the defective part is necessitated, then credit will be issued in accordance with the procedures established in the Warranty Parts Return Policy (Section VII). NOTICE: The Polaris Warranty Department, in the interest of insuring customer satisfaction, frequently contacts owners (at random) who have had recent warranty repairs.

Rejected Warranty Claims: In the event a claim is rejected by Polaris, the distributor will be notified of the reason for rejection with a copy of the rejected claim enclosed. The distributor will then notify the dealer of Polaris' decision. The dealer should advise the customer of the reason for rejection.

VII. WARRANTY PARTS RETURN POLICY AND PROCEDURES

A. Warranty Parts Disposition

All parts claimed under warranty must be properly tagged and held by the dealer for a period of ninety (90) days from the date the warranty claim is received at Polaris or until called for or released by Polaris. Parts may be discarded only after the ninety (90) day period.

B. Notification to Return

Polaris may ask for the return of specific parts or all parts claimed on warranty as a condition of the payment of credit. Distributors will be notified via a copy of the claim with the selected part or parts annotated for return. The distributor will notify the dealer as to which parts are to be returned.

IMPORTANT: Parts should be returned to the distributor within ten (10) days of dealer notification.

Parts not returned to Polaris within thirty (30) days of distributor notification are subject to rejection. Dealers are instructed not to ship warranty parts directly to Polaris.

C. Identification of Parts

Warranty parts returned must be properly packaged and labeled. Parts must be tagged, using the warranty parts return tag. A readable copy of the warranty claim must be enclosed.

Both dealers and distributors should prepare a packing list of the contents of the shipments. A simple listing of the claim numbers and the corresponding dealer's name will suffice as an aid in receiving and identifying the returned parts.

D. Shipping Returned Parts

Warranty parts shipped by the Distributor to Polaris must be prepaid. Distributors and Dealers may submit prepaid freight bills to Polaris quarterly for credit. Dealers must submit freight bills via the Distributor. All freight charges sent to Polaris by the Distributor must be submitted on a Dealer Warranty Claim form with a copy of the freight bill. Freight charges from more than one Dealer can be combined on one form. Remember to keep all signed receipt bills as proof of shipment, in the event a problem develops with a lost shipment. Shipments of warranty parts lost in transit are the carrier's liability and damage or loss claims must be filed with the carrier.

E. Warranty Parts Found Not Defective

If a returned part is not found to be defective, it will be returned to the distributor with an explanation of the reason for rejection.

VIII. LOCAL WARRANTY LABOR RATE REIMBURSEMENT PROGRAM

In order to qualify for a warranty labor rate, each dealer must complete a Polaris Dealer Qualification and Warranty Labor Rate Form.

This rate must either be verified at the dealer's shop by distributor personnel, or the dealer must attach a copy of an actual shop work order which verifies the shop rate by showing time and dollar amount charged. Upon receipt of the form at Polaris the warranty labor rate will be assigned.

Assignment of the warranty labor rate is also dependant on the attendance at required service training seminars. Once the labor rate is assigned, the dealer must attend all required service training seminars in order to maintain that rate. Failure to maintain the requirements will result in the labor rate being reduced to \$8.00 per hour.

IX. WARRANTY PARTS ALLOWANCE

Polaris offers a 7% warranty parts allowance to all authorized servicing dealers. This allowance is based on the dealer net cost of parts from the distributor and will be paid on all warranty claims submitted for authorized warranty repairs. This allowance does not apply to labor or to warranty for parts and accessories sold over-the-counter.

Dealers need not apply for this allowance as it will be paid automatically on claims processed at Polaris. This allowance will assist the dealer in recovering costs associated with the administration of Polaris' warranty policy.

X. OWNER WARRANTY REGISTRATION PROGRAM

A. Warranty Registration Form

Attached to the handlebar of each ATV is an envelope containing a Warranty Registration Form. This form has the model number, vehicle serial number and engine serial number preprinted on the form. This form must be completed and submitted to Polaris within ten (10) days of the date of sale for the ATV to be eligible for warranty.

If the Warranty Registration Form accompanying the machine is damaged in shipment, or cannot be used for any other reason, a supply of blank forms will be available from your distributor warranty manager. If a blank form is used, the model number, engine serial number and machine serial number must be obtained

from the vehicle and printed in the appropriate areas. Please refer to the Appendix for instructions on preparation of the Warranty Registration Form.

B. Assembly Instructions and Pre-Delivery Checklist

Polaris will supply an ATV Assembly Instructions/Pre-Delivery Checklist in the owner's package in each ATV. As the dealer checks each item on the ATV during set up, he should check the item off on the form. At the time of delivery, both the dealer and owner must sign the form and the dealer should write in the date of sale. This form must be attached to the dealer's copy of the Warranty Registration Form and be retained in the dealer's files.

XI. COMPONENT FAILURE IDENTIFICATION AND REPORTING

Polaris' Component Failure Identification and Reporting Program is designed to provide Polaris with an accurate and up-to-date information processing system relating to parts failures, their causes and frequencies. The information received from this program aids Polaris in continuing its tradition of leadership in producing the highest quality vehicles.

The effectiveness of this program depends primarily on the thoroughness and accuracy of the mechanic performing the repairs and the individual preparing the warranty claim. Each failure reported on a claim must have a fail code assigned. If two or more failure codes apply, report the code for the initial failure affecting the primary component. The Dealer Warranty Claim form has a column designated for this purpose. Dealers are reminded that even with the reporting of the fail code, they are still required to describe the defect in the failure description area of the claim. Please refer to the Appendix for a listing of the fail codes.

XII. FLAT RATE LABOR SCHEDULE

The Polaris Flat Rate Labor Schedule provides the current allowable reimbursement time for warranty work performed on Polaris ATVs. This schedule has been made up to assist the dealer when doing service work. The development of this schedule was done by experienced mechanics using ordinary hand tools that any well-equipped shop should have. All flat rate times are indicated in hours and tenths of an hour.

The Flat Rate Labor Schedule is printed by component group. The labor allowed for the repair of a particular part can be found under the group in which the part is located. The time indicated covers a complete job. Do not compound or total your flat rate times.

This Flat Rate Schedule is subject to revision at any time. It is the responsibility of each authorized dealer to insure that it is properly maintained.

XIII. FORMS INSTRUCTIONS AND EXAMPLES

WARRANTY REGISTRATION FORM

This form is to be used when registering all Polaris ATVs.

POLARIS INDUSTRIES INC.

WARRANTY REGISTRATION FORM

THIS WARRANTY REGISTRATION CARD MUST BE COMPLETED BY THE SELLING DEALER AND SUBMITTED TO POLARIS WITHIN TEN DAYS FROM DATE OF SALE FOR WARRANTY ENTITLEMENT. YOUR COPY OF THIS REGISTRATION FORM IS YOUR PROOF OF WARRANTY ENTITLEMENT.

MODEL NO. [1] MACHINE SERIAL NUMBER [3] ENGINE MODEL NO. [2] ENGINE SERIAL NO. [4]

DATE OF SALE [7] OWNER'S PHONE NUMBER [8]

OWNER'S NAME [9]

DEALER NO. [4] DISTRIBUTOR NO. [5]

DEALER BUSINESS NAME [6]

ADDRESS [6]

CITY [6] STATE [6] ZIP [6]

MAIL MANUFACTURER'S COPY TO: POLARIS WARRANTY DEPT. 1225 NORTH COUNTY ROAD 18 MINNEAPOLIS, MN. 55443

OWNER'S SIGNATURE [10] DATE [10]

MANUFACTURER'S COPY

INSTRUCTIONS FOR THE PREPARATION OF THE DEALER WARRANTY CLAIM FORM

To assist dealers in the preparation of the Dealer Warranty Claim Form, the following step-by-step explanation should be used to determine the data required in each specific block on the form.

POLARIS INDUSTRIES INC. DEALER WARRANTY CLAIM

White - Polaris Warranty (Submit via Dist.)
Green - Distributor File Copy
Yellow - Dealer File Copy
Pink - Dealer File Copy
Gold - Submit with Returned Parts

Claim No. [11]

Special Instructions: Owner must present his copy of the Warranty Registration Form to qualify for warranty. Dealer must ensure that all machine identification numbers, and the purchase date are correct. Print clearly and firmly. Tag all parts with Warranty Parts Return Tag and hold for 90 days. Submit claim to Distributor within 10 days. Recalled parts must be returned to Polaris within 30 days of recall.

Owner Registration AC [1] Owner Telephone No. [7]

Serial No. [2] Model No. [3] Engine No. [4]

Purchase Date (Month/Day/Year) [5] Dealer No. [9]

Owner [6] Dealer Name [9]

Address [6] City [6]

Dealer Information [7] [8]

Warranty Claim Submitted for Special Consideration [10]

Machine Use Data [12]

Failure Date: Month [13] Day [13] Year [13]

Repair Date: Month [13] Day [13] Year [13]

Miles [14] or Hours [14]

Gas Brand: [15] [15] Reg. Prem. [15]

Oil Brand: [16]

Oil Weight [16] Ratio [16] to 1

Spark Plug [17]

Snow Conditions:
[] Hardpack
[] Light Powder
[] Deep Powder
[] Heavy/Wet
[] Ice

Operating Condition:
[] Trailriding [18]
[] Idling
[] Accelerating
[] Slow To Moderate Speed
[] Full Throttle

Qty.	Part Number	Part Description	Fail Code	Unit List Price	Total List Price	Labor Requested		FACTORY USE ONLY				
						Time	Charged	Labor	Price	Disc	Cont	Retain
[19]	[20]	[21]	[22]	[23]	[24]	[25]	[26]	[27]	[28]	[29]	[30]	[31]

Describe Failure or Defect: [35]

Total Parts [32] Total Labor [33] Total Parts & Labor [34]

I certify the above listed parts have been repaired or replaced to my satisfaction [37]

Owner Signature [38] Date [38]

Mechanic Signature [38] Date [38]

Dealer Signature [39] Date [39]

Distributor Approval [39] Date [39]

REJECTION CODES [36]

A. Beyond warranty period
B. Owner not registered for warranty
C. Claim not submitted within 10 days of repair
D. Parts not returned to factory within 30 days
E. Failure not a factory defect
F. Failure due to normal wear
G. Failure due to abuse or alterations
H. Repair part instead of replacing
I. Non-warranty service improvement

J. Complete assembly submitted - resubmit defective part only
K. No defect indicated
L. No defect found
M. Serial Number, model number, or engine serial number not correct
N. Previously paid
O. Work order or bill of sale not included
P. Other

POLARIS INDUSTRIES INC.
WARRANTY DEPARTMENT
1225 NORTH COUNTY ROAD 18
MINNEAPOLIS, MINNESOTA 55427

PREPARATION INSTRUCTIONS. PLEASE PRINT ALL INFORMATION

- 1 MODEL NUMBER: Enter the model number of the machine.
- 2 ENGINE SERIAL NUMBER: Enter the engine serial number as stamped on the engine identification plate.*
- 3 VEHICLE IDENTIFICATION NUMBER: Enter the serial number as stamped on the steering head down-tube.*
- 4 DEALER NUMBER: Enter the dealer number as assigned by Polaris.
- 5 DISTRIBUTOR NUMBER: Enter the distributor number as assigned by Polaris.
- 6 DEALER'S BUSINESS NAME AND ADDRESS: Fill in the dealer's complete name and address.
- 7 DATE OF PURCHASE: Enter the date of purchase as indicated on the bill of sale.
- 8 TELEPHONE NUMBER: Enter owner's telephone number including area code.
- 9 OWNER NAME AND MAILING ADDRESS: **IMPORTANT:** The owner's name and full mailing address (including zip or postal code) must be accurately and clearly printed in this space since it will serve as part of the permanent vehicle record.
- 10 OWNER SIGNATURE: Form must be signed by owner after dealer has instructed him on the operation, maintenance, safety features and warranty policy.
- 11 FORM DISTRIBUTION: Distribute copies as specified on each page of the form.

*This number will be pre-printed on the form at Polaris if the form accompanying the machine is used in registering the vehicle. Verify the number from the ATV prior to submitting form to Polaris.

- 1 OWNERS TELEPHONE NUMBER: Enter area code and telephone number to assist in service follow-up.
- 2 SERIAL NUMBER: Enter the frame serial number as stamped on the vehicle identification plate.
- 3 MODEL NUMBER: Enter the model number designation. (Located on the bottom of the decal next to the frame serial number.)
- 4 ENGINE NUMBER: Enter the engine serial number as stamped on the engine crankcase.
- 5 PURCHASE DATE: Enter the date of purchase of the vehicle. The date of purchase is the date of sale as listed on the Bill of Sale. (The purchase date may not necessarily be the same as the date physical possession is transferred to the new owner.) This date must match the date submitted as the date of sale on the warranty registration form.
- 6 OWNER: Print the owners full name, address, city and state (include zip code). If the vehicle is still in the dealers' stock inventory then annotate this area with 'Dealer Stock Inventory'.
- 7 DEALER NUMBER: Enter the servicing dealer's five (5) digit Polaris number. This number is available from your distributor or the Polaris Warranty Department.
- 8 DISTRIBUTOR NUMBER: Enter the distributor's five (5) digit Polaris number. This number is available from your distributor or the Polaris Warranty Department.
- 9 DEALER NAME: Enter the official dealer shop name, address, city and state.

- ⑩ **WARRANTY CLAIM SUBMITTAL FOR SPECIAL CONSIDERATION:** Enter a in this block if you are submitting a claim for special warranty consideration.
- ⑪ **CLAIM NUMBER:** Preprinted claim number used to identify and account for claims. Please refer to claim number in all correspondence dealing with Polaris Warranty.
- ⑫ **FAILURE DATE:** Enter the date of failure as reported by the owner or as determined by the dealer. Failures not reported promptly during the warranty period will not be considered for warranty after the warranty period has expired.
- ⑬ **REPAIR DATE:** Enter in this block the date repairs were completed. Do not prepare or submit claims for service repairs which have not been completed. Important: Warranty claims must be submitted to the distributor within ten (10) days of the date of repair to qualify for warranty. Claims with repair dates after the warranty expiration date will be allowed only in the event of a substantiated Factory parts back-order.
- ⑭ **MILES OR HOURS:** Enter the miles driven (odometer reading) for all models with speedometers; or if no speedometer, enter the estimated hours driven.
- ⑮ **GAS BRAND:** Enter the name brand of the gasoline used, leaded or unleaded and if it was a regular or premium grade.
- ⑯ **OIL BRAND:** Enter the brand of the oil used and if it is a synthetic or petroleum base.
- ⑰ **SPARK PLUG:** Enter the spark plug name brand and heat range designator.
- ⑱ **OPERATING CONDITIONS:** Check the local operating conditions at the time and place of failure.
- ⑲ **QUANTITY:** Enter the quantity of the parts which failed or were replaced.
- ⑳ **PART NUMBER:** Enter the part number of the parts which failed or were replaced. If the failed part is a component of a larger assembly, only the faulty item may be claimed under warranty.
- ㉑ **PART DESCRIPTION:** Enter the descriptive title of the parts listed.
- ㉒ **FAIL CODE:** Enter the appropriate fail code which best describes the failure. Refer to the Fail Code listing in this manual for the applicable failure codes.
- ㉓ **UNIT LIST PRICE:** Enter the unit list price of the part which failed or was replaced. (Completion of this area is optional – refer to distributor for instructions.)
- ㉔ **TOTAL LIST PRICE:** Enter the extended list price of the items which failed or were replaced (Quantity x Unit List Price = Total List Price). (Completion of this area is optional – refer to distributor for instructions.)
- ㉕ **FLAT RATE TIME:** Enter the time required to complete repairs as listed in the enclosed Flat Rate Labor schedules. Do not compound rates.
- ㉖ **FLAT RATE LABOR CHARGED:** Enter the monetary conversion of the flat rate time listed in item 25 as calculated using your assigned warranty labor rate.
- ㉗ **FACTORY USE:** Do not write in this area.
- ㉘ **FACTORY USE:** Do not write in this area.
- ㉙ **FACTORY USE:** Do not write in this area.
- ㉚ **REJECT CODE:** (Factory Use) If a claim or part is rejected, the applicable rejection code as listed in the Rejection Code Section of the claim form will be entered in this space. Claims or parts which have been rejected are not to be resubmitted for further consideration. The claim form, if properly completed, is designed to provide all of the information needed to make a warranty consideration by Polaris.
- ㉛ **RETURN PARTS:** (Factory Use) If specific parts listed on the claim are required for Factory inspection, then this space will be checked and a copy of the claim will be returned to the distributor. Dealers will be allowed 10 days to return the requested parts to their distributor. Parts not returned to Polaris within 30 days may result in a rejection of the entire claim.
- ㉜ **TOTAL PARTS:** Enter the total of the extended parts costs at list price in this block. (Completion of this area is optional – refer to distributor for instructions.)

- ㉝ **TOTAL LABOR:** Enter the total of the warranty labor costs based on your assigned warranty labor rate.
- ㉞ **TOTAL OF PARTS AND LABOR:** Enter total of items 32 and 33.
- ㉟ **DESCRIBE FAILURE OR DEFECT:** Enter in this space your observations as to the failure and the reason for replacement of each part listed. Please be specific as this information is valuable for evaluating our product.
- ㊱ **REJECT CODES:** Rejected warranty claims or specific parts requested in the claim will be annotated in area 30 with the applicable reason for rejection.
- ㊲ **OWNER SIGNATURE:** Obtain this signature at the time the machine is returned to the owner.
- ㊳ **DEALER AND MECHANIC SIGNATURES:** Dealer and mechanic must sign and date this section.
- ㊴ **DISTRIBUTOR SIGNATURE:** The Distributor Warranty and/or Service Manager must review this claim. If approval is recommended, the distributor will sign in this space and forward to Polaris. If the claim is invalid or incomplete, the distributor will return it to the dealer.
- ㊵ **DISTRIBUTION INSTRUCTIONS:** The green copy must remain attached to the original (white) copy and forwarded to Polaris via your distributor. The full distribution sequence is as follows:

White	}	Polaris Warranty copies (submit via distributor)
Green		
Yellow	—	Distributor file copy
Pink	—	Dealer file copy
Gold	—	Submit with returned parts

COMPLETED DEALER WARRANTY CLAIM FORM

POLARIS INDUSTRIES INC. DEALER WARRANTY CLAIM

White - Polaris Warranty (Submit via Dist.)
 Green - Distributor File Copy
 Yellow - Dealer File Copy
 Pink - Dealer File Copy
 Gold - Submit with Returned Parts

Claim No. C

Special Instructions: Owner must present his copy of the Warranty Registration Form to qualify for warranty. Dealer must ensure that all machine identification numbers, and the purchase date are correct. Print clearly and firmly. Tag all parts with Warranty Parts Return Tag and hold for 90 days. Submit claim to Distributor within 10 days. Recalled parts must be returned to Polaris within 30 days of recall.

Owner Registration: AC _____ Owner Telephone No. _____
 Serial No. 1208562 Model No. W857527 Engine No. 000000
 Purchase Date (Month/Day/Year) 7-3-85 Dealer No. _____
 Owner Mr. W. B. Wells
 Address 900 Any Street
 City Any Town, MN 55000

Dealer Information: Dealer Name Polaris Dealer
 Address Any Street
 City Any Town, MN 55000

Machine Use Data: Failure Date: 7 / 10 / 85
 Repair Date: 7 / 11 / 85
 Miles _____ or Hours 8
 Gas Brand: AMOCO Oil Brand: Polaris
 Oil Weight _____ Ratio _____ to 1
 Spark Plug RN - 4YC

Warranty Claim Submitted for Special Consideration

Snow Conditions:
 Hardpack
 Light Powder
 Deep Powder
 Heavy/Wet
 Ice

Operating Condition:
 Trailriding
 Idling
 Accelerating
 Slow To Moderate Speed
 Full Throttle

Qty.	Part Number	Part Description	Fail Code	Unit List Price	Total List Price	Labor Requested		FACTORY USE ONLY						
						Time	Charged	Labor	Price	Disc	Amount	Return	Cost	
1	4060077		71			2								
Describe Failure or Defect: <u>Battery fails to maintain state of charge. Regulator found to be shorted.</u>						Total Parts	Total Labor							
						Total Parts	Total Labor							
						Total Parts & Labor								

I certify the above listed parts have been repaired or replaced to my satisfaction

Signature _____ Date 7/17/85
 Owner Signature _____ Date _____
 Signature _____ Date 7/17/85
 Mechanic Signature _____ Date _____
 Signature _____ Date 7/17/85
 Dealer Signature _____ Date _____
 Distributor Approval _____
 Signature _____ Date 7/13/85
 Distributor Signature _____ Date _____

REJECTION CODES

A. Beyond warranty period	J. Complete assemble submitted - resubmit defective part only
B. Owner not registered for warranty	K. No defect indicated
C. Claim not submitted within 10 days of repair	L. No defect found
D. Parts not returned to factory within 30 days	M. Serial Number, model number, or engine serial number not correct
E. Failure not a factory defect	N. Previously paid
F. Failure due to normal wear	O. Work order or bill of sale not included
G. Failure due to abuse or alterations	P. Other
H. Repair part instead of replacing	
I. Non-warranty service improvement	

POLARIS INDUSTRIES INC.
 WARRANTY DEPARTMENT
 1225 NORTH COUNTY ROAD 18
 MINNEAPOLIS, MINNESOTA 55427

POLARIS DEALER QUALIFICATION AND WARRANTY LABOR RATE FORM

This form must be completed in order to qualify for a warranty labor rate. The dealer must complete and sign the top portion. A representative of the distributorship must verify the labor rate and sign the form or the dealer must submit a copy of an actual work order which verifies his posted shop rate. The distributor service manager must sign the form and submit it to Polaris. This form is also used when the dealer wants his labor rate increased.

POLARIS DEALER QUALIFICATION AND WARRANTY LABOR RATE FORM

To Be Completed By Dealer

Date _____
 Dealer Number _____ Distributor Number _____
 Dealer Name _____
 Dealer Address _____

I certify that my current posted shop rate is _____
 Dealer Signature _____

I verify that this dealer is qualified to perform repairs on Polaris Snowmobiles
 Polaris All Terrain Vehicles

I also verify that the above stated shop rate is this dealer's posted shop rate.

This posted shop rate was verified by:
 Personal inspection of shop by
 Copy of actual completed customer work order (copy attached).

To Be Completed By Distributor

Distributor Service Manager Signature _____

This is an example of how a completed claim should look. Because the claim is sent through our Data Processing Department, care must be taken when filling out the form.

- 1.) Do not write in the area designated for factory use.
- 2.) In the areas designated for Quantity, Part Number, Fail Code, and Time, ensure that only one number is put in each box.
- 3.) If more than ten part numbers are claimed, use a second claim form and staple it to the first one.
- 4.) If additional space is needed for the failure description, use another sheet of paper and staple it to the claim.

If these procedures are not followed, delay in processing the claims results because any discrepancies must be corrected prior to submission to Data Processing.

WARRANTY PARTS RETURN TAG

All warranty parts must be tagged and held for 90 days.

POLARIS INDUSTRIES INC.
 1225 NORTH COUNTY ROAD 18
 MINNEAPOLIS, MN 55427
 WARRANTY PARTS RETURN TAG

Date _____
 Warranty Claim # _____
 Dealer _____
 Distributor _____
 Machine Model # _____
 Serial # _____
 Defective Part # _____
 Part Description _____
 Description of Failure: _____

THIS TAG MUST BE ATTACHED TO EACH DEFECTIVE WARRANTY PART
 DO NOT REMOVE

FAIL CODES

The component fail codes are to be used in the preparation of the warranty claim. The fail code which best describes the failure of the part is to be written in the fail code area of the claim. It is also necessary to provide a written explanation of the failure at the bottom of the claim. It is not necessary to assign a fail code to secondary parts which are replaced as a result of the initial failure.

01	Abraded	46	Open Circuit
02	Adhesion	47	Out of Balance
03	Airleak	48	Out of Round
04	Alignment	49	Paint Defect
05	Baffle Loose	50	Pinched
06	Bearing Loose	51	Piston Pin Retainer Missing
07	Bearing Seized	52	Piston Ring Stop Missing
08	Bent	53	Porous
09	Bushing Loose	54	Press Fit Poor
10	Cable Broken	55	Punctured
11	Cable Seized	56	Ring Catching Port
12	Cable Twisted	57	Rod Broken
13	Clutch Cover Bushing Loose	58	Rope Breakage
14	Clutch Cover Bushing Seized	59	Rough Surface
15	Clutch Face Bushing Loose	60	Rusted (Corroded)
16	Clutch Face Bushing Seized	61	Scored Piston
17	Cracked	62	Scratched (Gouged)
18	Cylinder Stud Broken	63	Scuffed
19	Damaged in Shipment	64	Seal Blown
20	Decal Installed Incorrectly	65	Seized
21	Diameter Too Large	66	Separated
22	Diameter Too Small	67	Service Bulletin
23	Discolored	68	Sharp Port Edges
24	Foreign Material	69	Shock Leaking
25	Gauge Does Not Operate	70	Shock Seized
26	Gauge Erratic	71	Shorted
27	Gauge Needle Not Attached	72	Shrunk
28	Gelcoat Imperfection	73	Snap Ring Out Of Place
29	Hole Elongated	74	Spider Breakage
30	Hole Offset	75	Splines Damaged
31	Holed Piston	76	Spring Broken
32	Improper Adjustment	77	Sticking
33	Improper Assembly	78	Stretched
34	Improper Fuel Mixture (Too Lean Or Too Rich)	79	Thin Material
35	Improper Routing	80	Threads Stripped
36	Inner Flange Broken	81	Too Long
37	Keyway Damage	82	Too Short
38	Lack Of Lubrication	83	Torn
39	Leaks Fluid	84	Torque Too Low
40	Loose On Shaft	85	Twisted
41	Loose Rivets	86	Vibration Excessive
42	Low Output	87	Warped
43	Melted	88	Wear Excessive
44	Metal Fatigue	89	Weight Breakage
45	Missing Parts (Components)	90	Weld Poor

WARRANTY FLAT RATE SCHEDULE

Basic Operation	Scrambler	Trail Boss	Flat Rate
1. Body and Frame			
Cab Front		X	.7
Cab Rear	X	X	1.0
Tool Box	X	X	.4
Seat Base	X	X	.5
Seat Covering	X	X	.5
Mud Flap	X	X	.3
Frame - Main		X	16.5
Frame - Main	X		15.0
A - Frame		X	.3
Rack - Front		X	.4
Rack - Front	X		.1
Rack - Rear	X	X	.4
Bumper	X	X	.3
Rock Guard	X	X	.1
Foot Rest	X	X	.3
Front Fender	X		.3
2. Fuel and Oil Tank			
Oil Tank	X	X	.8
Gas Tank	X	X	.8
Oil Filter	X	X	.3
Valve - Fuel Tank	X	X	.2
3. Swing Arm and Rear Shock			
Shock	X	X	.5
Swing Arm	X	X	3.0
Axle Housing Bearings	X	X	1.3
Axle	X	X	1.0
Adjust Bolt	X	X	.1
Seals - Axle Housing	X	X	1.1
Sprocket	X	X	.3
Hub	X	X	.2
4. Steering			
Handlebar	X	X	.3
Steering Post		X	.5
Under Bracket	X		1.0
Fork Assembly	X		.2
Tie Rod		X	.3
Steering Frog		X	.6
Ball Joint		X	.3
Brake Lever	X	X	.2
Brake Cable Front	X		.2
Brake Cable Lower		X	.3
Brake Cable Upper		X	.3
Brake Cable Rear	X	X	1.0
Throttle Cable	X	X	1.0
Strut Tube		X	.8
Spindie		X	1.0
Coil Spring		X	.2
Crown	X		.5

Basic Operation	Scrambler	Trail Boss	Flat Rate
4. Steering (Cont'd)			
Front Hub	X		.2
Front Hub		X	.2
Brake Drum	X		.2
Brake Shoe	X	X	.3
Hub Bearings	X	X	.5
5. Gear Case and Rear Brake			
Gear Case Assembly Complete	X	X	3.6
Input/Output Shaft	X	X	4.0
Shift Fork	X	X	4.0
Shifter Shaft	X	X	4.0
Forward and Reverse Sprocket	X	X	4.0
Chain	X	X	4.0
Output Sprocket	X	X	.3
Brake Caliper/Brake Puck	X	X	.4
Chain Guard	X	X	.1
6. PVT System			
Rear Cover	X	X	1.9
Front Cover	X	X	.8
Air Outlet Duct	X	X	.3
Seals	X	X	1.9
Drive Clutch Assembly	X	X	.9
Roller	X	X	1.3
Shift Weight	X	X	1.3
Bushing Movable	X	X	1.3
Driven Clutch Assembly	X	X	.9
Ramp Button	X	X	1.1
Bushing	X	X	1.1
Brake Pad	X	X	.4
Brake Disc	X	X	.2
Drive Belt	X	X	.8
7. Engine			
Crankshaft	X	X	4.9
Crank Bearing Outer	X	X	5.2
Crank Bearing Inner	X	X	5.2
End Seal Only	X	X	1.4
Base Gasket	X	X	2.5
Head Gasket	X	X	1.2
Piston and Ring	X	X	3.0
Oil Pump	X	X	.7
Pump Gear	X	X	.7
Carburetor	X	X	.6
Starting Motor Assembly	X	X	.9
Cylinder	X	X	2.5
Gear Shaft Assembly	X	X	.4
Stator Plate or Component	X	X	1.0
Secondary Coil	X	X	.5
Magnetic Switch (Solenoid)	X	X	.3
CDI Box	X	X	.5
Recoil Component	X	X	.4
Air Box	X	X	.1

Basic Operation	Scrambler	Trail Boss	Flat Rate
7. Engine (Cont'd)			
Muffler	X	X	.2
Motor Mount	X	X	.4
Heat Shield	X	X	.1
8. Electrical			
Main Harness	X	X	1.5
Ignition Switch	X	X	.1
Auxiliary On/Off Switch	X	X	.3
Regulator Rectifier	X	X	.3
Battery Cable	X	X	.3
Battery	X	X	.1

