


## 1. General Terms - [Explore Our website](#)

By engaging with Costa Freight LLC, you agree to our Terms & Conditions, which govern all logistics, drayage, warehousing, and transportation services. Costa Freight acts as a logistics coordinator, utilizing third-party providers for transportation and related services.

### **Key Requirements:**

- Customers must provide accurate shipping documentation (Bill of Lading, invoices, etc.).
- All delivery orders must be submitted at least 72 hours before ETA to ensure capacity confirmation.
- Costa Freight is not liable for cargo loss or damage while under third-party carrier custody.

## 2. Important Sales & Offer Conditions

 **Capacity Confirmation:** Due to high demand, delivery availability must be confirmed by our team before acceptance.

 **Offer Validity:** Applies only to dry, legal-weight, and in-gauge cargo. A booking is confirmed once the sender receives written confirmation from Costa Freight.


 **Unscheduled Drops:** Requests for unplanned drops may result in cancellation with full charges applied.


## 3. Overweight Limits

- 20' Containers: Up to 38,000 lbs
- 40' Containers: Up to 43,500 lbs
- Total Max Weight: Varies per state


## 4. Delivery & Service Requests

 **Schedule:** Deliveries are available Monday to Friday (business days only).

 **Empty Container Returns:** May take up to one business day after delivery.

 **Special Requests:** Strict appointment times will be accommodated whenever possible.

## 5. Liability & Additional Charges

 Costa Freight is not liable for:

- Demurrage, per diem, or extra charges from port terminals or shipping lines.
- Loss, damages, or delays caused by third-party service providers.

### **Billing & Payment Terms:**

- Payment terms will be communicated upon credit approval.
- Late payments may result in service suspension or additional fees.

## **\*\*Costa Freight LLC - General Terms and Conditions\*\***

---

### **\*\*Scope of Services\*\***

All transportation logistics and administrative services ("Services") provided by Costa Freight LLC ("Costa Freight") are governed by these Terms and Conditions ("Terms"). By engaging Costa Freight, all Shippers, Consignors, Consignees, Depositors, and Brokers ("Customers") and Carriers or other service Providers ("Providers") acknowledge and agree to these Terms.

Costa Freight reserves the right to modify these Terms at any time, with updates effective immediately upon posting. Customers and Providers agree to remain bound by the latest version of these Terms.

---

### **\*\*Parties\*\***

1. **\*\*Costa Freight LLC\*\***: Nearshore company acting as a property broker and logistics coordinator.
2. **\*\*Shipper\*\***: Any entity utilizing Costa Freight's services for the transportation of goods.
3. **\*\*Provider\*\***: A third-party licensed Motor Carrier, Broker, or Vendor engaged by Costa Freight to perform transportation or related services.
4. **\*\*Consignor/Consignee\*\***: Entities sending or receiving goods through Costa Freight's network.
5. **\*\*Depositor\*\***: Entities engaging Costa Freight for storage, handling, or warehousing services.

---

### **\*\*Shipping Documents\*\***

1. Customers must ensure all information on shipping documents (e.g., Bill of Lading) is complete and accurate. Costa Freight is not liable for delays or errors arising from incorrect documentation.
2. Costa Freight reserves the right to correct or supplement documents as needed, with any additional costs charged to the Customer.
3. Providers must obtain and retain proof of delivery, signed by the consignee, and furnish it to Costa Freight upon request.

---

### **\*\*Credit, Billing, and Payment\*\***

1. Customers must complete a Credit Application for approval before Costa Freight provides services. Pre-payment may be required for new accounts or as determined by Costa Freight.
2. Payment terms will be communicated upon credit approval. Late payments may result in service suspension or additional fees.
3. Rates are subject to adjustments for fuel surcharges or unforeseen costs.

4. Disputed invoices must be reported within five (5) business days, accompanied by supporting documentation. Failure to dispute within this timeframe constitutes acceptance.

5. Costa Freight reserves the right to pursue legal remedies and recover costs for delinquent payments, including attorney fees.

---

#### **\*\*Liability and Indemnification\*\***

1. Costa Freight is not liable for loss or damage to cargo while under the custody of third-party Providers.

2. Customers and Providers must defend, indemnify, and hold Costa Freight harmless against claims arising from their negligence, misconduct, or failure to comply with these Terms.

3. Liability for cargo loss or damage supported by the service provider is limited to \$100,000 unless otherwise agreed in writing before dispatch.

4. Costa Freight is not responsible for indirect or consequential damages, including loss of profit or business interruption.

---

#### **\*\*Customer Obligations\*\***

1. Customers must:

- Ensure proper packaging and securement of goods.
- Provide accurate load descriptions and notify Costa Freight of any special requirements, such as temperature control.
- Comply with all applicable laws and regulations governing their goods.

2. Customers must submit delivery orders at least **\*\*72 hours prior to ETA\*\*** to ensure capacity confirmation and smooth processing.

---

#### **\*\*Provider Obligations\*\***

1. Providers must:

- Maintain all required licenses and insurance coverage.
- Use equipment in compliance with federal, state, and local regulations.
- Ensure timely and professional service delivery.

2. Providers may not withhold goods for disputes or unpaid charges and must waive any liens against goods handled under these Terms.

---

#### **\*\*Cargo Claims\*\***

1. Claims for loss or damage must be submitted in writing within five (5) business days of delivery.

2. Customers must mitigate damages and provide all necessary documentation to support claims.

3. Costa Freight will facilitate claim resolution but is not responsible for losses caused by third-party Providers.

---

**\*\*Term and Termination\*\***

1. These Terms remain in effect until terminated by either party with thirty (30) days' written notice.
2. Costa Freight reserves the right to terminate immediately for non-compliance or non-payment.
3. Obligations related to payment, liability, and indemnification survive termination.

---

**\*\*Force Majeure\*\***

Neither Costa Freight nor Providers shall be liable for failure to perform services due to unforeseen events beyond their control, such as natural disasters, labor strikes, or governmental actions.

—



🚀 *About, Costa Freight is a growing startup dedicated to exporting top-tier logistics services to the U.S. industry. We operate on good faith, building a strong and reliable network of trusted service providers to ensure high-quality solutions for our clients.*

*For full Terms & Conditions, please contact us at [support@costa-freight.com](mailto:support@costa-freight.com).*

*—Partner with Costa Freight – Built on trust, powered by efficiency!*