

Shawnee Technologies LLC Service Information Form

Completion of this form is required for service.

Date: _____

Owner`s name: _____

Address: _____ City: _____ Zip: _____

E-Mail: _____ Phone #: _____ Login Password: _____

Type of equipment

Desktop computer Laptop Printer Monitor Cell Phone Tablet Other _____

Description of work to be done: (please be as detailed as possible)

Equipment / software brought with item (s):

Initial here:	I understand that there is a \$49.00 diagnostic fee.
Initial here:	Prior Damage:
YES	If necessary, may we delete all files (data and software programs) in order to re-install the operating system and make the device functional again? If no, customer will be contacted first if the procedure is required
NO	
Initial here:	Customers are responsible for their own data. We take no responsibility for data loss. When possible, personal data backup will be attempted to the best of our abilities with no guarantee. If we are required to do a full system backup prior to work being performed, it may result in a \$24.95 fee.
Initial here:	In the event of a system software restoration, Shawnee Technologies LLC is not responsible for the reinstallation of any third-party programs. Third party programs can be reinstalled at customers request at \$10.00 per title.
Initial here:	Any items left over 30 days from the date of repair will be considered abandoned and sold to cover any expenses accrued by Shawnee Technologies LLC.

Customer Signature: _____ Date: _____