



FE OVERBERG WIND FARM

(the “Owner” of the FE Overberg Wind Farm)

NOTICE TO AFFECTED COMMUNITIES GRIEVANCE PROCEDURE

1. SCOPE:

This notice affects the communities of Swellendam. The information provided on this notice relates only to the F.E Overberg Wind Farm Project.

Esi sisaziso kwindawo ezichaphazelekayo e Swellendam nezi phaluka.Isaziso esinekezelwayo sichaphazela kuphela I FE Overberg Wind Farm

2. PURPOSE:

This notice details the steps to be adhered to in the event of grievances relating to the following aspects of the Project:

Esisalathiso siqulathe imigaqo emayilandelwe xa kukho imiba ekhokelela kwizikhalzo ezingamene ne project:

2.1 Any grievances relating to environmental or social impacts because of the construction and operational life cycle;

Nasiphi na isikhalazo esingqamene nezokuhlala neze ndalo ngenxa yeliphulo lo lwakhiwo

2.2 Labour and working conditions;

Abasebenzi nendlela efanelekileyo neyamkelekileyo yo sebenza

2.3 Resource efficiencies and pollution prevention;

Izixhoboezaneleyo zokunciphisa ungcoliseko lomoya

2.4 Community health, safety and security;

Impilo yezokuhlala kwakunye nokhuseleko

2.5 Land acquisition and involuntary resettlement;

Uthatyatho lwomhlaba no suso lwabantu kwindawo zabo bengafuni

2.6 Biodiversity conservation and sustainable management of living resources; and

Ukhuselo lwezendalo kwakunye nolawulo olululo lwezo kuphila

2.7 Indigenous Peoples.

Abantu bomthonyama

3. GRIEVANCE MECHANISM:

3.1 Written grievances should be directed to the Owner through the following means:

Izikhhalazo mazithunyelwe kumnikazi ngezi Ndlela zilandelayo

3.1.1 Completion of a Grievance Form to be placed inside the Grievance Boxes that are located within the community;

Amaxwebhu agcwalisiweyo kufuneka efakwe kwi bhokisi zezikhhalazo ezibekwe ekuhlaleni

3.1.2 Contacting the locally appointed Stakeholder Relations Manager (SRMs) to assist with lodging a grievance; or

Uqhagamishelwano malubhekiswe kwi Gosa lonxibelwelwano Lokuhlala ,ukwenzela uabenokuku ncedisa ekufakeni isikhalazo sakho , okanye

3.1.3 E-mailing the Owner representative on the following email address: a.jantjies@redrocket.energy

Ungabhala i email kule address ilandelayo: a.jantjies@redrocket.energy



FE OVERBERG WIND FARM

4. STEPS TO FOLLOW TO REGISTER A GRIEVANCE:

- 4.1 Obtaining a Grievance Form from the SRM or by e-mailing the request to FE Overberg Wind Farm Proprietary Limited; and
Uxwebhu lwezikhalazo luya fumaneka kwi Gosa Lwezoxibelalwano Loluntu (SRM) okanye ezi ofisini zase FE Overberg Wind Farm
- 4.2 Completing a Grievance Form and placing it inside the Grievance Box (SRMs can assist if required).
Ugcwaliso lo xwebhu lwezikhalazo luze lu fakwe kwi bhokisi yezikhalazo (SRM unakho ukuncedisa xa kufuneka)

5. NEXT STEPS PROCEDURES:

- 5.1 Grievance Forms received will be registered by the Owner and an acknowledgement letter confirming receipt of the grievance will be sent to the Complainant; and
Amaxwebhu ezikhalazo azakwamkelwa ashicelwe pantsi kwi register yezikhalazo emveni koko l fama kufuneka yenze imbalelwano echaza ukufumana isikhalazo sakho ihtunyelwe kuwe.
- 5.2 Additional procedures will be communicated to the Complainant thereafter.
Malunga neminye imighaqo ekufuneka ilandelwe Umkhalazi uyakuthi aziswe

For and on behalf of FE Overberg Wind power

2nd Floor ,E Berth ,Cruise Terminal, Duncan Road, Victoria and Waterfront, Cape Town, 8001